Mei Kwan (LKKAuto)

From: Pauline Tham <pauline.tham@sq.cntaiping.com>

Sent: Tuesday, 13 July, 2021 11:18 AM

To: Mei Kwan (LKKAuto)

Cc: Claims Dept of CTI; Jaslin Kok (LKK Auto); Admin A

Subject: RE: SNM21D203603/C02/SKD285T/THAMYL /FW: Direct Settlement - Accident

Involving SKD285T (OI: CTI-TBA) AND SKV5699E (TP: LKK REF-

CC6/CTI21007236/Ara3) on 26/06/2021

Attachments: SKD285T-oi report.pdf

Categories: HMK

Hi Mei Kwan

OI report attached.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, July 13, 2021 11:15 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D203603/C02/SKD285T/THAMYL /FW: Direct Settlement - Accident Involving SKD285T (OI: CTI-TBA) AND SKV5699E (TP: LKK REF - CC6/CTI21007236/Ara3) on 26/06/2021

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^{**} Note: Please cc to com when you reply to us.

Dear Pauline.

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Thursday, 1 July, 2021 4:55 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com>; Admin A

<admin-a@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203603/C02/SKD285T/THAMYL /FW: Direct Settlement - Accident Involving SKD285T (OI: CTI

- TBA) AND SKV5699E (TP: LKK REF - CC6/CTI21007236/Ara3) on 26/06/2021

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no. SNM21D203603/C02/SKD285T/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮

城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, 1 July 2021 3:44 PM

To: Claims Dept of CTI < claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKD285T (OI: CTI-TBA) AND SKV5699E (TP: LKK REF-

CC6/CTI21007236/Ara3) on 26/06/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKV 5699E at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

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