

EzLyna (LKKAUTO)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 9 November 2022 11:58 AM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: ADDITIONAL 9 DAYS OF LOSS OF USE /[MANDATE REQUEST] RE: SNM21D203603/C02/SKD285T/THAMYL /FW: Direct Settlement - Accident Involving SKD285T (OI : CTI - TBA) AND SKV5699E (TP : LKK REF - CC6/CTI21007236/Ara3) on 26/06/2021

Without Prejudice

Hi Ezlyna

Agree with offer at total - 17,810.45.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Tuesday, November 8, 2022 11:04 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: ADDITIONAL 9 DAYS OF LOSS OF USE /[MANDATE REQUEST] RE: SNM21D203603/C02/SKD285T/THAMYL /FW: Direct Settlement - Accident Involving SKD285T (OI : CTI - TBA) AND SKV5699E (TP : LKK REF - CC6/CTI21007236/Ara3) on 26/06/2021

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Dear Pauline,

We refer to your email below dated of 25.10.2022.

Third party workshop disagreed on our proposal and would like to request additional 9 days for Loss Of Use due to shipment delayed on auto tailgate. (email enclosed herewith)

Please find enclosed documents provided by workshop.

We are waiting for your instructions and mandate for this matter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Email from TP workshop:-**

We refer to your email dated 26/10/2022.

We would like to request 31 days for LOU due to shipment delay. Please find attached the spare parts invoice

The auto tailgate was ordered on 12/07/2021, reached SG on 28/07/2021 and sent to the accessories shop on

On 29/07/2021, the soundproof was fixed and the vehicle was ready on 30/07/2021.

Therefore, we would like to counter propose as per below:

COR: \$15,943.10 - Agreed

LOU: \$1,860.00 (31 days x \$60) - Request: including of 1 PRI: 30/06 & 4 Sunday: 04/07, 11/07, 18/07, 25/07 &

LTA: \$7.45 - Agreed

Total: \$17,810.45

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Tuesday, 25 October 2022 6:33 PM

To: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: SNM21D203603/C02/SKD285T/THAMYL /FW: Direct Settlement - Accident Involving SKD285T (OI : CTI - TBA) AND SKV5699E (TP : LKK REF - CC6/CTI21007236/Ara3) on 26/06/2021

Hi Ezlyna