



LETTER OF DEMAND

Your Ref: _____

Our Ref: SPW 49442

To: BIG

Dear Sirs,

ACCIDENT INVOLVING SPW 49442 & SPK 8294J ON 30/06/2011

We are claiming on behalf of our client Jiang Chukai

owner of vehicle number SPW 49442 involved in accident on 30/06/2011

with vehicle SPK 8294J along/at Arneam Road

Description of claims:

Cost of Repairs	\$	<u>8685.38</u>	(incl 7% GST)
Loss of Use/ Rental	\$	<u>80</u> X <u>8</u> Days = \$ <u>640</u>	(incl 7% GST)
Search Fee	\$	<u>2</u>	(incl 7% GST)
Miscellaneous Fee	\$	<u>-</u>	(incl 7% GST)
TOTAL	\$	<u>9327.38</u>	(incl 7% GST)

We are claiming in full and final settlement of \$ 9327.38
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to meiy.wong@vw.com.sg.

Dated this 23/07/2011

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

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Document no. 12033114693
Document date 21-07-2021
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2021025651/ 1
Job order date 08-07-2021
Service Advisor SHU SHI TANG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
JIANG
CHUNKAI
51 STRATHMORE AVENUE
#20-193
Singapore 140051

License plate	Model code	First registration	VIN	Model	Mileage
SKW4944Z	5G13GZ	30-10-2015	WVWZZZAUZFW356593	Golf 1.4 CLBMT 90 TSI D7F	22,468

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#1	360.00	385.20
9801B001	NETT PRICE DIAGNOSTIC N PROGRAMMING				#1	480.00	513.60
9801B002	NETT B&P LEAKED CHECK,VACUUM & REGAS				#1	420.00	449.40
9801B001	NETTS AIRCON GAS				#1	60.00	64.20
5G0807217BNGRU	NETTS Cover For Bumper Primed FRT BUMPER	1	pcs.	1,313.60	#1	1,313.60	1,405.55
5G0853651G ZLL	Radiator Grille Satin Bla	1	pcs.	524.74	#1	524.74	561.47
5G0807248F	Foam Insert	1	pcs.	45.29	#1	45.29	48.46
5G0853677 9B9	Cooling Air Grill Satin B BUMPER CTR LOWER GRILLE	1	pcs.	149.05	#1	149.05	159.48
5G0805705G	Guide FRT BUMPER CTR BRACKET	1	pcs.	51.97	#1	51.97	55.61
5G0805567	Support For Lock Carrier	1	pcs.	46.50	#1	46.50	49.76
5Q0816411BH	Refrigerant Condenser Wit A/O 12/7/2021	1	pcs.	757.30	#1	757.30	810.31
3D0260749C	Seal Ring	1	pcs.	5.95	#1	5.95	6.37
4D0260749B	Seal Ring	1	pcs.	5.74	#1	5.74	6.14
G 055535M2	Oil For Refrigerant Compr A/C OIL	0.1	pcs.	370.42	#1	37.04	39.63
	LABOUR REAR	1	pcs.	840.00	#1	840.00	898.80
	SPRAY PAINT REAR	1	pcs.	800.00	#1	800.00	856.00
	LABOUR FRT	1.5	pcs.	840.00	#1	1,260.00	1,348.20
	SPRAY PAINT FRT	1	pcs.	800.00	#1	800.00	856.00
	FRT NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	REAR NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	AIG DIRECT SETTLEMENT DOA: 30/06/2021 TP VEH: SKX8294J SURVEY BY: STEVE (LKK)						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	1,320.00	6,797.18	7%	568.20	8,117.18	8,685.38
Total	1,320.00	6,797.18		568.20	8,117.18	8,685.38

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Service Advisor	SHU SHI TANG

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#07-16 AIG Building
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Customer

Handwritten signature

VOLKSWAGEN GROUP SINGAPORE

Service Advisor

SHU SHI TANG

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SKX8294J

Date of Accident

30/06/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **29/12/2020 - 28/12/2021**Requested By **Tang Shu Shi (Volkswagen Gro...**Requested Date **30/06/2021 18:11****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**


AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, Tiang Chufan (the third party claimant) of 51 Stratmore Ave #20-193, Singapore 140051 (address), owner of SKW49442 (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or ~~rental and~~ or loss of use ("claim") for my vehicle no. SKW49442 that was damaged pursuant to the accident which occurred on 30/06/2011 (date) along Dunearn Road (location) involving vehicle no/s SK8294J ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this _____ (day) of _____ (month) 20____ (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER

(AIG Asia Pacific - Express Third Party Claim)

"We/I, _____ ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$** _____ (Repair Cost), **S\$** _____ (Loss of Use/Rental), **S\$** _____ (Disbursement) for vehicle no. _____ that was damaged pursuant to the accident which occurred on _____ (date) along _____ (location) involving vehicle no/s _____. This is pursuant to the inspection conducted on _____ (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner _____ ("the third party claimant") of vehicle no. _____ make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to _____ (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of _____ (month) 20____ (year)

Signed by appointed surveyor



Signed by the workshop (with chop)