



LETTER OF DEMAND

Your Ref: \_\_\_\_\_

Our Ref: SPW 49442

To: AG

Dear Sirs,

ACCIDENT INVOLVING SPW 49442 & SPK 8294J ON 30/06/2021

We are claiming on behalf of our client Jiang Chikai

owner of vehicle number SPW 49442 involved in accident on 30/06/2021

with vehicle SPK 8294J along/at Arneam Road

Description of claims:

Cost of Repairs \$ 8685.38 (incl 7% GST)

Loss of Use/~~Rental~~ \$ 80 X 8 Days = \$ 640 (incl 7% GST)

Search Fee \$ 2 (incl 7% GST)

Miscellaneous Fee \$ - (incl 7% GST)

TOTAL \$ 9327.38 (incl 7% GST)

We are claiming in full and final settlement of \$ 9327.38  
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.  
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to [meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg).

23/07/2021

Dated this \_\_\_\_\_

## AUTHORIZATION TO ACT

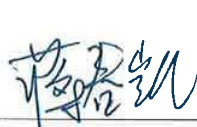
### (AIG Asia Pacific - Express Third Party Claim)

I, Jiang Chukui (the third party claimant) of 51 Serathuwa Ave #10-193, Singapore 140051 (address), owner of 9KW49442 (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and ~~/or rental and~~ /or loss of use ("claim") for my vehicle no 9KW49442 that was damaged pursuant to the accident which occurred on 30/06/2021 (date) along Dunearn Road (location) involving vehicle no/s 9X8294J ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 30 (day) of 06 (month) 2021 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
Signed by "the workshop"  
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

## **RELEASE VOUCHER**

### **(AIG Asia Pacific - Express Third Party Claim)**

"We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ 8,685.38 (Repair Cost), S\$ 640.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SKW 4944Z that was damaged pursuant to the accident which occurred on 30/06/2021 (date) along DUNEARN RD (location) involving vehicle no/s SKX 8294J. This is pursuant to the inspection conducted on 02/07/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner JIANG CHUKAI ("the third party claimant") of vehicle no. SKW 4944Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKW 4944Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of SEPTMEBER (month) 20 21 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

## VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road  
Singapore 159934  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Tax invoice

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Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Mr  
JIANG  
CHUNKAI  
51 STRATHMORE AVENUE  
#20-193  
Singapore 140051

Document no. 12033114693  
Document date 21-07-2021  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 30001  
Job order number 2021025651/ 1  
Job order date 08-07-2021  
Service Advisor SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SKW4944Z	5G13GZ	30-10-2015	WVWZZZAUZFW356593	Golf 1.4 CLBMT 90 TSI D7F	22,468

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#1	360.00	385.20
	NETT PRICE						
9801B001	DIAGNOSTIC N PROGRAMMING				#1	480.00	513.60
	NETT						
9801B002	B&P LEAKED CHECK,VACUUM & REGAS				#1	420.00	449.40
	NETTS						
9801B001	AIRCON GAS				#1	60.00	64.20
	NETTS						
5G0807217BNGRU	Cover For Bumper Primed FRT BUMPER	1	pcs.	1,313.60	#1	1,313.60	1,405.55
5G0853651G ZLL	Radiator Grille Satin Bla	1	pcs.	524.74	#1	524.74	561.47
5G0807248F	Foam Insert	1	pcs.	45.29	#1	45.29	48.46
5G0853677 9B9	Cooling Air Grill Satin B	1	pcs.	149.05	#1	149.05	159.48
	BUMPER CTR LOWER GRILLE						
5G0805705G	Guide	1	pcs.	51.97	#1	51.97	55.61
	FRT BUMPER CTR BRACKET						
5G0805567	Support For Lock Carrier	1	pcs.	46.50	#1	46.50	49.76
5Q0816411BH	Refrigerant Condenser Wit A/O 12/7/2021	1	pcs.	757.30	#1	757.30	810.31
3D0260749C	Seal Ring	1	pcs.	5.95	#1	5.95	6.37
4D0260749B	Seal Ring	1	pcs.	5.74	#1	5.74	6.14
G 055535M2	Oil For Refrigerant Compr A/C OIL	0.1	pcs.	370.42	#1	37.04	39.63
	LABOUR REAR	1	pcs.	840.00	#1	840.00	898.80
	SPRAY PAINT REAR	1	pcs.	800.00	#1	800.00	856.00
	LABOUR FRT	1.5	pcs.	840.00	#1	1,260.00	1,348.20
	SPRAY PAINT FRT	1	pcs.	800.00	#1	800.00	856.00
	FRT NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	REAR NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	AIG DIRECT SETTLEMENT DOA: 30/06/2021 TP VEH: SKX8294J SURVEY BY: STEVE (LKK)						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	1,320.00	6,797.18	7%	568.20	8,117.18	8,685.38
Total	1,320.00	6,797.18		568.20	8,117.18	8,685.38

# VOLKSWAGEN CENTRE SINGAPORE

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Biz. Reg. No.: 199101494Z  
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## Tax invoice

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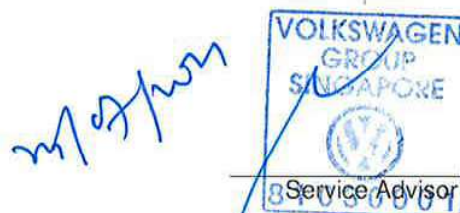
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Service Advisor	SHU SHI TANG

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AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

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Mr  
JIANG  
CHUNKAI  
51 STRATHMORE AVENUE  
#20-193  
Singapore 140051

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SKW4944Z	5G13GZ	30-10-2015	WVWZZZAUZFW356593	Golf 1.4 CLBMT 90 TSI D7F	22,468

Customer



Please inspect your vehicle prior to leaving our premises: we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: [aftersales.vw.com.sg](https://aftersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](https://volkswagen.com.sg) and [www.skoda.com.sg](https://www.skoda.com.sg) (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](https://www.volkswagen.com.sg)

This is an authorised document. No signature is required.


## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SKX8294J

Date of Accident

30/06/2021 **Reset**% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **29/12/2020 - 28/12/2021**Requested By ..... **Tang Shu Shi (Volkswagen Gro...**Requested Date ..... **30/06/2021 18:11****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## **Cecilia Chong (LKK Auto)**

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 8 July 2021 11:17 AM  
**To:** cecilialeewl@gmail.com  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21007226/Egs3 \*\*\* ACCIDENT INVOLVING SKX 8294J / SKW 4944Z / OTHERS ON 30/06/2021 \*\*\*

**Importance:** High

Our Ref: CC3/AIG21007226/Egs3

08 JULY 2021

**LEE WEI LIN**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SKX 8294J / SKW 4944Z / OTHERS ON 30/06/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SKW 4944Z.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*



# Print Received Message

This mail is associated with :

**\*SKW4944Z (7464778638SG)**

**[SKX8294J]**

TP

JIANG CHUKAI

Jun 30 2021 1:35PM

[LEE WEI LIN]

Volkswagen Group Singapore Pte Ltd

**From** **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **07/09/2021 16:56 PM.**  
**To** LKK\_HQ  
**Subject** **Alert - Adj Mandate Approved (S\$9327.38) - SKW4944Z - Claim Handler: Syed-Yusoff, Saliha**

Approved:9327.38:please proceed with settlement @ \$9,327.38 [COR- \$8685.38 LOU-\$640 LTA-\$2]\*\* subject to final repair bill & ATA