Meng Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 1 July, 2021 9:40 AM

To: Ng Boon Kai; Jimmy Goh; sur@lkkauto.com; Summer (LKK Auto);

assignments@lkkauto.com

Cc: Claims Dept of CTI

Subject: RE: SNM21D202691/C02/SJY1389Y/THAMYL / FW: Survey for vehicle No:

GBL-1688-Y TP Claim

Attachments: 3889_001.pdf

Without Prejudice

Dear Boon Kai

Thanks for your reply.

Dear LKK

Please conduct PRS.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Ng Boon Kai <BoonKai Ng@ethozgroup.com>

Sent: Thursday, July 1, 2021 9:24 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Jimmy Goh <jimmy.gohkl@ethozgroup.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D202691/C02/SJY1389Y/THAMYL / FW: Survey for vehicle No: GBL-1688-Y TP Claim

^{**} Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Pauline,

We would like to choose Marcus Chua (LKK).

Thank you,

Regards

Boon Kai Executive Motor Claims Operation



22 Tampines Street 92 Singapore 528876

DID: 6654 7617 | Fax: 6654 7648 **Website:** www.ethozgroup.com









From: Pauline Tham [mailto:pauline.tham@sg.cntaiping.com]

Sent: Thursday, July 1, 2021 9:14 AM

To: Ng Boon Kai <BoonKai.Ng@ethozgroup.com>; Jimmy Goh <jimmy.gohkl@ethozgroup.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D202691/C02/SJY1389Y/THAMYL / FW: Survey for vehicle No: GBL-1688-Y TP Claim

[EXTERNAL EMAIL] This email originated from a non-ETHOZ GROUP address. Please exercise caution when clicking links or opening attachments from external sources.

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1 A Cl (1 1/1/)	Cara Cara (ETA)
Marcus Chua (LKK)	Gary Soon (FTA)

Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, June 30, 2021 6:22 PM

To: boonkai.ng@ethozgroup.com; jimmy.gohkl@ethozgroup.com; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D202691/C02/SJY1389Y/THAMYL / FW: Survey for vehicle No : GBL-1688-Y TP Claim

Without Prejudice

Dear Pauline.

Please conduct PRS for GBL1688Y.

Note: officer in charge Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Ng Boon Kai < BoonKai.Ng@ethozgroup.com >

Sent: Wednesday, 30 June 2021 3:56 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com > Cc: Jimmy Goh < jimmy.gohkl@ethozgroup.com > Subject: Survey for vehicle No: GBL-1688-YTP Claim

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Motor Claims.

Appreciate if you could arrange survey for the above mentioned vehicle.

Please forward your list of surveyors to us.

Your insured: SJY-1389-Y

DOA: 08/05/2021

Thank you,

Regards

Boon Kai Executive Motor Claims Operation



ETHOZ GROUP LTD

22 Tampines Street 92 Singapore 528876

DID: 6654 7617 | Fax: 6654 7648

Website: www.ethozgroup.com









Disclaimer: This message may contain confidential information intended only for the use of the addressee named above. If you are not the intended recipient of this message you are hereby notified that any use, dissemination, distribution or reproduction of this message is prohibited. If you received this message by mistake, please notify the sender by reply email immediately. Please conduct your own virus checks before opening any attachment as ETHOZ Group does not guarantee the integrity of this email or attached files has been maintained nor this communication is free of viruses, interceptions or interference. Any views expressed in this message are those of the individual sender and may not necessarily reflect the views of ETHOZ Group. ETHOZ Group shall not be responsible nor liable for the improper and incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system.

Disclaimer: This message may contain confidential information intended only for the use of the addressee named above. If you are not the intended recipient of this message you are hereby notified that any use, dissemination, distribution or reproduction of this message is prohibited. If you received this message by mistake, please notify the sender by reply email immediately. Please conduct your own virus checks before opening any attachment as ETHOZ Group does not guarantee the integrity of this email or attached files has been maintained nor this communication is free of viruses, interceptions or interference. Any views expressed in this message are those of the individual sender and may not necessarily reflect the views of ETHOZ Group. ETHOZ Group shall not be responsible nor liable for the improper and incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system.