

## Meng Yan (LKK Auto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Thursday, 1 July, 2021 9:47 AM  
**To:** gerine@casgarage.sg cheng; Aldrin Ang; Eng Chong Liao; assignments  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: SNM21D203647/C02/GBD7966Y/TOHHS / PRI - Accident Involving GBD7966Y & SMU4190T on 29/06/2021

**YOUR REF: NEW ASSIGNMENT**

**OUR REF: SNM21D203647/C02/GBD7966Y/TOHHS**

**M/S LKK AUTO CONSULTANTS PTE LTD**

Dear Sirs

Please assist to arrange survey on SMU4190T (email below refers)

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** gerine@casgarage.sg cheng <gerine@casgarage.sg>  
**Sent:** Thursday, July 1, 2021 9:43 AM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Aldrin Ang <aldrin@casgarage.sg>; Eng Chong Liao <chongliao@casgarage.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: SNM21D203647/C02/GBD7966Y/TOHHS / PRI - Accident Involving GBD7966Y & SMU4190T on 29/06/2021

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**WITHOUT PREJUDICE**

Dear Alfred,

Kindly arrange Marcus from LKK to conduct this survey.

Thank you and regards,

**Gerine Cheng**

Mobile: 8782 7171

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20

AutoBay Block D

Singapore 417883



On Thu, 1 Jul 2021 at 09:39, Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)> wrote:

***WITHOUT PREJUDICE***

**YOUR REF: SMU4190T**

**OUR REF: SNM21D203647/C02/GBD7966Y/TOHHS**

Dear Sirs

We refer to your email of 30 June 2021 at 2.23 pm.

**Take Notice that we shall not be accepting any of surveyors as SJE.**

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
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2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Best Regards**

**Alfred Toh**

**Senior Executive**

**Claims Department**

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Claims Dept of CTI

**Sent:** Wednesday, June 30, 2021 6:13 PM

**To:** [gerine@casgarage.sg](mailto:gerine@casgarage.sg) cheng <[gerine@casgarage.sg](mailto:gerine@casgarage.sg)>; Aldrin Ang <[aldrin@casgarage.sg](mailto:aldrin@casgarage.sg)>; Eng Chong Liao <[chongliao@casgarage.sg](mailto:chongliao@casgarage.sg)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D203647/C02/GBD7966Y/TOHHS / FW: PRI - Accident Involving SMU4190T & GBD7966Y on 29/06/2021

Dear Alfred,

Please conduct PRS for SMU4190T.

Note: officer in charge Alfred Toh

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** [gerine@casgarage.sg](mailto:gerine@casgarage.sg) cheng <[gerine@casgarage.sg](mailto:gerine@casgarage.sg)>

**Sent:** Wednesday, 30 June 2021 2:33 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Aldrin Ang <[aldrin@casgarage.sg](mailto:aldrin@casgarage.sg)>; Eng Chong Liau <[chongliau@casgarage.sg](mailto:chongliau@casgarage.sg)>

**Subject:** PRI - Accident Involving SMU4190T & GBD7966Y on 29/06/2021

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## WITHOUT PREJUDICE

Dear Sir / Mdm

We have been appointed by **MR TAN WEE KIO TERENCE**, the registered owner of vehicle no. SMU4190T to claim damages against you in connection with a road traffic accident involving SMU4190T & GBD7966Y on 29/06/2021 at around 1628hrs along Boundary Road towards Yio Chu Kang Link.

Please provide your survey list for us to arrange for your surveyor to conduct the Pre-repair Inspection on **01/07/2021** at our premises (if not available, please let us have the alternative timing):

Workshop Location:

**CAS Garage Pte Ltd**

1 Kaki Bukit Avenue 6

#02-22/21/20 AutoBay Block D

Singapore 417883

Please note that if you fail to arrange the pre-repair inspection within the next two (2) working days excluding any intervening Saturday, Sunday and/or Public Holiday, our workshop will commence the repair works without any further notice or reference to you.

Once arranged, please contact Ah Chong / Gerine at 8782 7171 during the inspection.

Thank you and regards,

**Gerine Cheng**

Mobile: 8782 7171

Address: 1 Kaki Bukit Avenue 6  
#02-22/21/20  
AutoBay Block D  
Singapore 417883

