

Re: Your Ref: AXA 2000007135 DJA/W9-10089 // LKK Ref: CS/ASM19013040/sd3e2

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 17/6/2021 11:30 AM

To: Peh Siew Peng <SIEWPING@spgroup.com.sg>

Cc: Shanti d/o Singaram <SHANTISINGARAM@spgroup.com.sg>; Clarice Leo Shih Yeh <CLARICELSY@spgroup.com.sg>

3 attachments (853 KB)

GIRO Payment Form - 2019.pdf; Paynow form.pdf; DV(S9M01NW5).pdf;

Without Prejudice

Dear Sirs/Mdm,

Apologised for late response.

We confirm settlement at **\$5,242.06/-**.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

In line with Singapore's accelerating shift to a cashless world, AXA is targeting to process all payments via e-payments. Hence, please complete and return (may opt for GIRO payment **or** PayNow form) the attached to enable AXA to process their payment.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Peh Siew Peng <SIEWPING@spgroup.com.sg>

Sent: Wednesday, 9 June 2021 8:29 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Shanti d/o Singaram <SHANTISINGARAM@spgroup.com.sg>; Clarice Leo Shih Yeh <CLARICELSY@spgroup.com.sg>; CST <cst@axa.com.sg>

Subject: Your Ref: AXA 2000007135 DJA/W9-10089 // LKK Ref: CS/ASM19013040/sd3e2

Hi Hsiao Tong,

The case is taking too long.

Any updates?

Regards

Peh Siew Peng

Debt Management

SP PowerGrid Ltd

For and on behalf of SP PowerAssets Ltd, PowerGas Ltd,

SP PowerAssets Ltd (as Trustee Manager of SP Cross Island Tunnel Trust)

Address : 2 Kallang Sector, SP Group Building, Singapore 349277

Tel: 69168626

From: Peh Siew Peng

Sent: Wednesday, May 5, 2021 4:53 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Shanti d/o Singaram <SHANTISINGARAM@spgroup.com.sg>; Clarice Leo Shih Yeh <CLARICELSY@spgroup.com.sg>; CST <cst@axa.com.sg>

Subject: Your Ref: AXA 2000007135 DJA/W9-10089 // LKK Ref: CS/ASM19013040/sd3e2

Hi Hsiao Tong,

Reminder to expedite the case.

Regards

Peh Siew Peng

Debt Management

SP PowerGrid Ltd

For and on behalf of SP PowerAssets Ltd, PowerGas Ltd,

SP PowerAssets Ltd (as Trustee Manager of SP Cross Island Tunnel Trust)

Address : 2 Kallang Sector, SP Group Building, Singapore 349277

Tel: 69168626

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, April 8, 2021 10:15 AM
To: Peh Siew Peng <SIEWPING@spgroup.com.sg>
Cc: Shanti d/o Singaram <SHANTISINGARAM@spgroup.com.sg>; Clarice Leo Shih Yeh <CLARICELSY@spgroup.com.sg>; CST <cst@axa.com.sg>
Subject: RE: Your Ref: AXA 200007135 DJA/W9-10089 // LKK Ref: CS/ASM19013040/sd3e2

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Without Prejudice

Hi Ms Siew Peng,

Apologised for late response.

As per our tele-conversation yesterday, we are reviewing the matter as there is some enquiry need to be made to our insured.

We will follow up and get back to you asap.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Peh Siew Peng <SIEWPING@spgroup.com.sg>
Sent: Wednesday, 7 April 2021 10:49 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Shanti d/o Singaram <SHANTISINGARAM@spgroup.com.sg>; Clarice Leo Shih Yeh <CLARICELSY@spgroup.com.sg>; CST <cst@axa.com.sg>
Subject: Your Ref: AXA 200007135 DJA/W9-10089 // LKK Ref: CS/ASM19013040/sd3e2

Dear Hsiao Tong,

We have not heard from you since Feb'21.
Please expedite on the case.

Regards

Peh Siew Peng
Debt Management
SP PowerGrid Ltd
For and on behalf of SP PowerAssets Ltd, PowerGas Ltd,
SP PowerAssets Ltd (as Trustee Manager of SP Cross Island Tunnel Trust)
Address : 2 Kallang Sector, SP Group Building, Singapore 349277
Tel: 69168626

From: Peh Siew Peng
Sent: Wednesday, March 10, 2021 3:44 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Shanti d/o Singaram <SHANTISINGARAM@spgroup.com.sg>; Clarice Leo Shih Yeh <CLARICELSY@spgroup.com.sg>; CST <cst@axa.com.sg>
Subject: Your Ref: AXA 200007135 DJA/W9-10089 // LKK Ref: CS/ASM19013040/sd3e2

Dear Hsiao Tong,

Any status updates ?

Regards

Peh Siew Peng
Debt Management
SP PowerGrid Ltd
For and on behalf of SP PowerAssets Ltd, PowerGas Ltd,

SP PowerAssets Ltd (as Trustee Manager of SP Cross Island Tunnel Trust)
Address : 2 Kallang Sector, SP Group Building, Singapore 349277
Tel: 69168626

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, February 15, 2021 1:58 PM
To: Peh Siew Peng <SIEWPING@spgroup.com.sg>
Cc: Shanti d/o Singaram <SHANTISINGARAM@spgroup.com.sg>; Clarice Leo Shih Yeh <CLARICELSY@spgroup.com.sg>; CST <cst@axa.com.sg>
Subject: RE: Your Ref: AXA 2000007135 DJA/W9-10089 // LKK Ref: CS/ASM19013040/sd3e2

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Without Prejudice

Dear Siew Peng,

Thank you for your email.

We are reviewing the matter and will get back to you as soon as possible.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Peh Siew Peng <SIEWPING@spgroup.com.sg>
Sent: Monday, 15 February 2021 9:56 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; cst@axa.com.sg
Cc: Shanti d/o Singaram <SHANTISINGARAM@spgroup.com.sg>; Clarice Leo Shih Yeh <CLARICELSY@spgroup.com.sg>
Subject: Your Ref: AXA 2000007135 DJA/W9-10089 // LKK Ref: CS/ASM19013040/sd3e2

Hi Hsiao Tong,

We have not receive discharge voucher for case no. CS/ASM19013040/sd3e2.
Are you assessing the case ?

Regards

Peh Siew Peng
Debt Management
SP PowerGrid Ltd
For and on behalf of SP PowerAssets Ltd, PowerGas Ltd,
SP PowerAssets Ltd (as Trustee Manager of SP Cross Island Tunnel Trust)
Address : 2 Kallang Sector, SP Group Building, Singapore 349277
Tel: 69168626

From: Mohamad Hazahar Bin Mohd Nuron <MOHDHAZHAR@spgroup.com.sg>
Sent: Monday, January 11, 2021 7:10 AM
To: Peh Siew Peng <SIEWPING@spgroup.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Shanti d/o Singaram <SHANTISINGARAM@spgroup.com.sg>; Clarice Leo Shih Yeh <CLARICELSY@spgroup.com.sg>; Ong Yong Khim <YONGKHIM@spgroup.com.sg>; Loh Lai Heng (Luo Liqing) <LAIHENGLOH@spgroup.com.sg>; Jeffery Chan Jian Yang <JEFFERYCJY@spgroup.com.sg>
Subject: RE: Your Ref: AXA 2000007135 DJA/W9-10089 // LKK Ref: CS/ASM19013040/sd3e2

Hi,

My reply in red and attached.





Regards,
Mohd Hazahar Bin Mohd Nuron
Principal Engineer
Distribution Network West

SP Group

Main: +65 6916 8888 Direct: +65 6916 5669
2 Kallang Sector, Singapore 349277
mohdhazahar@spgroup.com.sg spgroup.com.sg

From: Peh Siew Peng <SIEWPING@spgroup.com.sg>

Sent: Saturday, 9 January 2021 7:25 PM

To: Mohamad Hazahar Bin Mohd Nuron <MOHDHAZHAR@spgroup.com.sg>; Jeffery Chan Jian Yang <JEFFERYCJY@spgroup.com.sg>

Cc: Shanti d/o Singaram <SHANTISINGARAM@spgroup.com.sg>; Clarice Leo Shih Yeh <CLARICELSY@spgroup.com.sg>; Ong Yong Khim <YONGKHIM@spgroup.com.sg>; Loh Lai Heng (Luo Liqing) <LAIHENGLUH@spgroup.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Your Ref: AXA 2000007135 DJA/W9-10089 // LKK Ref: CS/ASM19013040/sd3e2

Dear All,

Could you reply chewht@lkkauto.com, on the following questions for DJA/W9-10089 ?

1. How many OGB was replaced? - 1
2. Is there any serial number on the damaged OGB? - OGB 16887B8392
3. Is there any more photos on the damages to OGB? - Attached.

Regards

Peh Siew Peng
Debt Management
SP PowerGrid Ltd
For and on behalf of SP PowerAssets Ltd, PowerGas Ltd,
SP PowerAssets Ltd (as Trustee Manager of SP Cross Island Tunnel Trust)
Address : 2 Kallang Sector, SP Group Building, Singapore 349277
Tel: 69168626

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, January 8, 2021 12:07 PM

To: Peh Siew Peng <SIEWPING@spgroup.com.sg>

Cc: Shanti d/o Singaram <SHANTISINGARAM@spgroup.com.sg>; Clarice Leo Shih Yeh <CLARICELEO@spgroup.com.sg>; Ong Yong Khim <YONGKHIM@spgroup.com.sg>; Loh Lai Heng (Luo Liqing) <LAIHENGLOH@spgroup.com.sg>
Subject: RE: Your Ref: AXA 2000007135 DJA/W9-10089 // LKK Ref: CS/ASM19013040/sd3e2

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Without Prejudice

Dear Siew Peng,

Thank you for your email.

In order for us to understand more from the photos you have provided, please advise the followings: -

1. How many OGB was replaced?
2. Is there any serial number on the damaged OGB?
3. Is there any more photos on the damages to OGB?

Appreciate your kind response. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Peh Siew Peng <SIEWPING@spgroup.com.sg>

Sent: Tuesday, 29 December 2020 10:36 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Shanti d/o Singaram <SHANTISINGARAM@spgroup.com.sg>; Clarice Leo Shih Yeh <CLARICELEO@spgroup.com.sg>; Ong Yong Khim <YONGKHIM@spgroup.com.sg>; Loh Lai Heng (Luo Liqing) <LAIHENGLOH@spgroup.com.sg>

Subject: Your Ref: AXA 2000007135 DJA/W9-10089 // LKK Ref: CS/ASM19013040/sd3e2

Dear Hsiao Tong,

Attached :

- Coloured photographs of damaged and after repaired OGB (Overground Box)
- Police report

No quotation because repair work was done by internal contractor.

Hope to receive your discharge voucher by Jan 2020.

Regards

Peh Siew Peng

Debt Management

SP PowerGrid Ltd

For and on behalf of SP PowerAssets Ltd, PowerGas Ltd,

SP PowerAssets Ltd (as Trustee Manager of SP Cross Island Tunnel Trust)

Address : 2 Kallang Sector, SP Group Building, Singapore 349277

Tel: 69168626

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 23 December 2020 4:34 PM

To: Ong Yong Khim <YONGKHIM@spgroup.com.sg>

Subject: Your Ref: DJA/W9-10089 // LKK Ref: CS/ASM19013040/sd3e2

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Your Ref: **DJA/W9-10089**

Without Prejudice

LKK Ref: CS/ASM19013040/sd3e2

Dear Sirs/Mdm,

Description: To repair damage OGB at Benoi Road L/P No. 19

Date Damage was Discovered: 18.05.2019

Damage Caused by vehicle no. SBR8893T

We refer to the above matter and your invoice no. 2000007135. We write to inform you that we are the loss adjuster appointed by AXA to handle this matter.

We would like to request the following supporting documents for our necessary action: -

- Coloured photographs of damage OGB.
- Coloured photographs of after repair OGB.
- Quotation (if any).
- Damage report/Police report(if any).

Appreciate an early reply.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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