

Mei Kwan (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 1 July 2021 11:12 AM
To: Mei Kwan (LKKAuto); Jaslin Kok (LKK Auto); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: SNM21D203562/C02/GBJ7731B/TOHHS / Direct Settlement - Accident Involving GBJ7731B AND SGD9380P (TP : LKK REF - CC6/CTI21007198/Ara3) on 24/06/2021
Attachments: report of GBJ7731B.pdf
Categories: HMK

LKK REF - CC6/CTI21007198/Ara3

CTI REF - SNM21D203562/C02/GBJ7731B/TOHHS

Dear Sirs

We refer to your email of 1 July 2021.

Attach herewith Insured's SAS report for your attention and necessary action.

Please let us have a copy of Preliminary advice.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI
Sent: Thursday, July 1, 2021 10:25 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D203562/C02/GBJ7731B/TOHHS /Direct Settlement - Accident Involving GBJ7731B (OI : CTI - TBA) AND SGD9380P (TP : LKK REF - CC6/CTI21007198/Ara3) on 24/06/2021

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no. SNM21D203562/C02/GBJ7731B/TOHHS.

Dear Alfred,

Pls revert LKK.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 30 June 2021 9:46 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBJ7731B (OI : CTI - TBA) AND SGD9380P (TP : LKK REF - CC6/CTI21007198/Ara3) on 24/06/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGD 9380P at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.