

## Celine Fong (LKKAUTO)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Thursday, 15 July 2021 5:25 PM  
**To:** 'Jenny Lew'; 'PBSP'; SUR; assignments  
**Cc:** 'Chua Kee Sin'  
**Subject:** RE: SNM21D203644/C02/XD5337R/LEWLC / FW: REQ FOR DIRECT SETTLEMENT - SBW2628G & XD5337R ON 28.06.2021

Dear Jenny,

Noted with thanks.

No survey was done for this vehicle.

We will close this case at our end.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Thursday, 15 July, 2021 5:16 PM  
**To:** PBSP <pml-pbsp@simedarby.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Chua Kee Sin <chua.kee.sin@simedarby.com.sg>  
**Subject:** RE: SNM21D203644/C02/XD5337R/LEWLC / FW: REQ FOR DIRECT SETTLEMENT - SBW2628G & XD5337R ON 28.06.2021

WITHOUT PREJUDICE

Dear All,

Please note that both parties have private settled the matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Jenny Lew

Sent: Monday, July 5, 2021 4:30 PM

To: PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

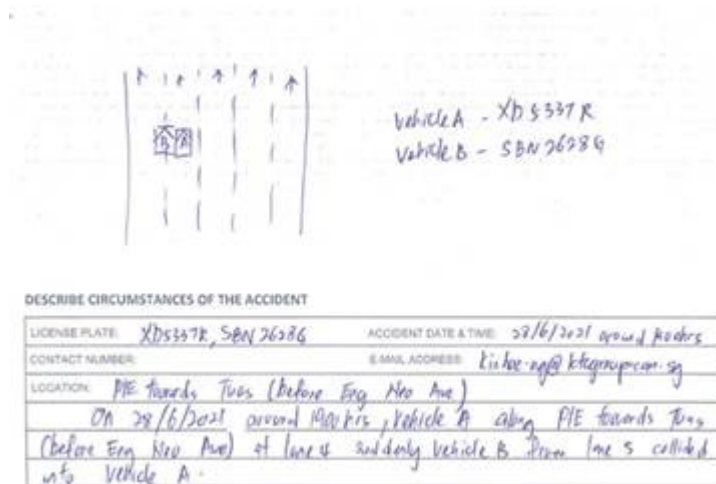
Cc: Chua Kee Sin <[chua.kee.sin@simedarby.com.sg](mailto:chua.kee.sin@simedarby.com.sg)>

Subject: RE: SNM21D203644/C02/XD5337R/LEWLC / FW: REQ FOR DIRECT SETTLEMENT - SBW2628G & XD5337R ON 28.06.2021

WITHOUT PREJUDICE

Dear Evelyn,

Please refer to attached.



Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

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From: PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

Sent: Monday, July 5, 2021 4:22 PM

To: Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

Cc: Chua Kee Sin <[chua.kee.sin@simedarby.com.sg](mailto:chua.kee.sin@simedarby.com.sg)>

Subject: Re: SNM21D203644/C02/XD5337R/LEWLC / FW: REQ FOR DIRECT SETTLEMENT - SBW2628G & XD5337R  
ON 28.06.2021

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Hi Jenny,

Appreciate if you can provide us excerpt of your insured's report for our perusal.

Regards,

Evelyn

DID: 6319 0175 Fax: 6479 4601

c/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941

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From: Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

Sent: Monday, 5 July 2021 2:06 PM

To: PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

Subject: RE: SNM21D203644/C02/XD5337R/LEWLC / FW: REQ FOR DIRECT SETTLEMENT - SBW2628G & XD5337R  
ON 28.06.2021

**[External Mail]** This email originated from outside of the organisation; be careful with requests, attachments and links.

WITHOUT PREJUDICE

Dear Melanie,

The liability is not clear.

Please provide us with the supporting documents to review.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Sent:** Monday, July 5, 2021 1:22 PM

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Subject:** Re: SNM21D203644/C02/XD5337R/LEWLC / FW: REQ FOR DIRECT SETTLEMENT - SBW2628G & XD5337R ON 28.06.2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jenny,

Kindly reply on liability.

Thank you.

Regards,

Melanie

DID: 6319 0175 Fax: 6479 4601

c/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941

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**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Sent:** Thursday, 1 July 2021 9:11 AM

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Subject:** Re: SNM21D203644/C02/XD5337R/LEWLC / FW: REQ FOR DIRECT SETTLEMENT - SBW2628G & XD5337R ON 28.06.2021

Dear Jenny,

There is no video.

Thank you.

Regards,

Melanie

DID: 6319 0175 Fax: 6479 4601

c/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941

---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Wednesday, 30 June 2021 4:49 PM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D203644/C02/XD5337R/LEWLC / FW: REQ FOR DIRECT SETTLEMENT - SBW2628G & XD5337R  
ON 28.06.2021

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WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.  
Please forward us with the copy of video evidence to review on liability.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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---

**From:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>

**Sent:** Wednesday, June 30, 2021 4:43 PM

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: SNM21D203644/C02/XD5337R/LEWLC / FW: REQ FOR DIRECT SETTLEMENT - SBW2628G & XD5337R  
ON 28.06.2021

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Dear Sirs,

Please appoint LKK.

We will keep you updated on the survey date once liability cleared.

Regards,

Melanie

DID: 6319 0175 Fax: 6479 4601

c/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941

---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Wednesday, 30 June 2021 4:24 PM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; Chua Kee Sin <[chua.kee.sin@simedarby.com.sg](mailto:chua.kee.sin@simedarby.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D203644/C02/XD5337R/LEWLC / FW: REQ FOR DIRECT SETTLEMENT - SBW2628G & XD5337R  
ON 28.06.2021

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**Without Prejudice**

**Our reference: SNM21D203644/C02/XD5337R/lewlc**

**Your reference: SBW2628G**

Dear Sirs / Madam,

**ACCIDENT INVOLVING XD5337R & SBW2628G on 28/06/2021**

We refer to your email of 30/06/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)

3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, June 30, 2021 4:21 PM

**To:** PBSP <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>; [chua.kee.sin@simedarby.com.sg](mailto:chua.kee.sin@simedarby.com.sg); Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D203644/C02/XD5337R/LEWLC / FW: REQ FOR DIRECT SETTLEMENT - SBW2628G & XD5337R ON 28.06.2021

Dear Jenny,

Please conduct PRS for SBW2628G.

Note: officer in charge Jenny Lew 63896172.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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---

**From:** PBSP <[pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg)>  
**Sent:** Wednesday, 30 June 2021 1:32 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Chua Kee Sin <[chua.kee.sin@sime-darby.com.sg](mailto:chua.kee.sin@sime-darby.com.sg)>  
**Subject:** REQ FOR DIRECT SETTLEMENT - SBW2628G & XD5337R ON 28.06.2021

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Dear Sirs,

Refer to the above matter.

Attached are the estimate and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.

Regards,  
Melanie  
c/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0175 Fax: 6479 4601

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