#### **Hui Zhen (LKK Auto)**

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Sent:** Friday, 2 July 2021 2:20 pm **To:** Admin-D (LKKAuto)

Cc: MT\_Claim\_SG

Subject: RE: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT

UNSCANNED]1st Notice to Conduct Pre-Repair Survey - Your insured: YQ 289Z; Our Ref: GBH 671Y/TH/jp/sl - Accident involving GBH 671Y and YQ 289Z along 7 Sungai

Kadut Street 3 om ... [External General]

Attachments: INSD REPORT.pdf

## **Lonpac External - General**

Our Ref: 20/21/21/VC00/024711

Dear Summer,

Please assist to forward the GIA report to the case handler.

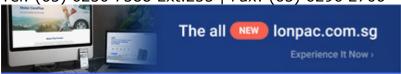
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Summer (LKK Auto) [mailto:admin-d@lkkauto.com]

**Sent:** Wednesday, 30 June 2021 4:43 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; 'Motor Claims' <motorclaims@kscgp.com>; 'SUR'

<sur@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; assignments@lkkauto.com

**Subject:** RE: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]1st Notice to Conduct Pre-Repair Survey - Your insured: YQ 289Z; Our Ref: GBH 671Y/TH/jp/sl - Accident involving GBH 671Y and YQ 289Z along 7

Sungai Kadut Street 3 om ... [External General]

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 01-07-21.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

**Sent:** Wednesday, 30 June, 2021 4:37 PM **To:** Motor Claims < motorclaims@kscgp.com>

Cc: MT Claim SG <mt claim@lonpac.com>; assignments@lkkauto.com

**Subject:** FW: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]1st Notice to Conduct Pre-Repair Survey - Your insured: YQ 289Z; Our Ref: GBH 671Y/TH/jp/sl - Accident involving GBH 671Y and YQ 289Z along 7 Sungai Kadut Street 3 om ... [External General]

# **Lonpac External - General**

WITHOUT PREJUDICE

Our Ref:TBA

Dear Sharon,

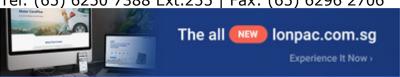
We are objecting to your list of Motors surveyors and appoint LKK Auto Consultants Pte Ltd for PRI.

Aside to :LKK - Attn : Nivitha/Summer

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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# during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

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From: Motor Claims [mailto:motorclaims@kscgp.com]

Sent: Wednesday, 30 June 2021 4:31 pm

To: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; jiapei <jiapei@kscgp.com>

**Subject:** [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]Re: 1st Notice to Conduct Pre-Repair Survey - Your insured: YQ 289Z; Our Ref: GBH 671Y/TH/jp/sl - Accident involving GBH 671Y and YQ 289Z along 7

Sungai Kadut Street 3 om 30.06.2021 [Externa...

Dear Gerald,

We refer to your email of even date.

Please find enclosed our 2nd Notice to Conduct Pre-Repair Survey for your necessary action.

Thank you.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Sharon

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

133 New Bridge Road

#17-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscgp.com

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From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: 30 June 2021 16:03

**To:** Motor Claims < <a href="mailto:motorclaims@kscgp.com">motorclaims@kscgp.com</a> <a href="mailto:ccm">cc: MT\_Claim\_SG < <a href="mailto:mt\_claim@lonpac.com">mt\_claim@lonpac.com</a> >

Subject: RE: 1st Notice to Conduct Pre-Repair Survey - Your insured: YQ 289Z; Our Ref: GBH 671Y/TH/jp/sl - Accident

involving GBH 671Y and YQ 289Z along 7 Sungai Kadut Street 3 om 30.06.2021 [External General]

### **Lonpac External - General**

WITHOUT PREJUDICE

Our Ref : TBA

Dear Sharon,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

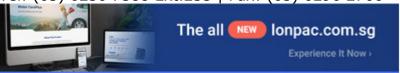
1	Nicholas Tey-Appraisal
2	Jackson Quek – Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK

Please let us hear from you within the next 2 working days.

Our insured has not lodged the accident report.

Best Regards Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Motor Claims [mailto:motorclaims@kscgp.com]

Sent: Wednesday, 30 June 2021 3:42 pm
To: MT\_Claim\_SG <mt\_claim@lonpac.com>

Cc: jiapei < jiapei@kscgp.com >

**Subject:** [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]1st Notice to Conduct Pre-Repair Survey - Your insured: YQ 289Z; Our Ref: GBH 671Y/TH/jp/sl - Accident involving GBH 671Y and YQ 289Z along 7

Sungai Kadut Street 3 om 30.06.2021

Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

Thank you.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Sharon

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

133 New Bridge Road

#17-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscgp.com

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