

Meng Yan (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 30 June, 2021 12:37 PM
To: assignments
Subject: FW: OUR REF: SNM21D203619/C02/ES100K/TAYHP & YOUR REF: SLK5616R, TO CONDUCT PRS
Attachments: image001.jpg

Hi

Kindly assist.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims [mailto:claims@rico60.com]
Sent: Wednesday, 30 June 2021 11:22 AM
To: Admin A <admin-a@lkkauto.com>
Subject: Fwd: OUR REF: SNM21D203619/C02/ES100K/TAYHP & YOUR REF: SLK5616R, TO CONDUCT PRS

Begin forwarded message:

From: Rico 60 Claims <claims@rico60.com>
Date: Jun 29, 2021 at 7:30 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Re: OUR REF: SNM21D203619/C02/ES100K/TAYHP & YOUR REF: SLK5616R, TO CONDUCT PRS

Hi Irene,

Kindly arrange Adrian Ling (LKK)

Regards,

xiong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
[8 Kaki Bukit Avenue 4](#), Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: [+65 6286 6060](#) | Fax: [+65 6286 7060](#)
Email: claims@rico60.com

On Tue, Jun 29, 2021 at 3:19 PM Irene Tay <irene.tay@sg.cntaiping.com> wrote:

Dear Sir/Mdm,

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at [63896192](tel:63896192) and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

[3 Anson Road #15-00 Springleaf Tower Singapore 079909](#)

DID: [\(65\) 63896192](tel:6563896192) | F: [\(65\) 62247478](tel:6562247478)/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, June 29, 2021 3:17 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; claims@rico60.com

Subject: OUR REF: SNM21D203619/C02/ES100K/TAYHP & YOUR REF: SLK5616R, TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Irene,

Please **conduct PRS SLK5616R** soonest possible.(Our Insured has not filed SAS Report)

Please contact our claims department **Irene Tay** [6389 6192](tel:63896192) the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

[3 Anson Road #15-00 Springleaf Tower Singapore 079909](https://www.3ansonroad.com)

DID: [\(65\) 63896116](tel:6563896116) | F: [\(65\) 62247175](tel:6562247175)

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Accounts <claims@rico60.com>
Sent: Tuesday, June 29, 2021 2:49 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Lim Shu Min <shumin.lim@sg.cntaiping.com>
Subject: RE: PRI Arrangement for SLK 5616 R

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear All,

Kindly Assist.

Thank you.

Best Regards,

Jesski Low



RICO 60 AUTO SERVICES PTE. LTD.
Co. & GST Reg. No.: 201807623M
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#02-24, Singapore 415875
Tel: [+65 6286 6060](tel:+6562866060) | Fax: [+65 6286 7060](tel:+6562867060)
Email: claims@rico60.com

From: [Claims Dept of CTI](#)
Sent: Tuesday, 29 June 2021 2:39 PM
To: claims@rico60.com
Cc: [Lim Shu Min](#)
Subject: FW: PRI Arrangement for SLK 5616 R

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Shanelle,

We refer to your email on even.

Please provide the time of accident soonest possible for our next course of action.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

[3 Anson Road #15-00 Springleaf Tower Singapore 079909](#)

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From: Rico 60 Claims <claims@rico60.com>
Sent: Tuesday, June 29, 2021 12:55 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI Arrangement for SLK 5616 R

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Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SLK 5616 R
Your Insured – ES 100 K
DOA – 28/06/2021

Regards,

Shanelle Lim

RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
[8 Kaki Bukit Avenue 4](#), Premier @ Kaki Bukit
#02-24, Singapore 415875
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Email: claims@rico60.com