

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 1 July 2021 1:59 pm
To: 'Irene Tay'; SUR
Subject: RE: OUR REF: SNM21D203619/C02/ES100K/TAYHP & YOUR REF: SLK5616R, TO CONDUCT PRS

Dear Irene,

Please be informed that we have inspected the vehicle SLK 5616R on 30/06/2021 and pending for estimate from repairer.

Kindly assist to create the above claim in Merimen System.

The make & model is MAZDA 3 4DR SEDAN 1.5L SP.6EAT

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 30 June 2021 2:21 pm
To: 'Irene Tay' <irene.tay@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM21D203619/C02/ES100K/TAYHP & YOUR REF: SLK5616R, TO CONDUCT PRS

Dear Irene,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 30 June, 2021 12:48 PM
To: Rico 60 Claims <claims@rico60.com>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM21D203619/C02/ES100K/TAYHP & YOUR REF: SLK5616R, TO CONDUCT PRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with RICO 60.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Rico 60 Claims <claims@rico60.com>

Sent: Tuesday, June 29, 2021 7:31 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Subject: Re: OUR REF: SNM21D203619/C02/ES100K/TAYHP & YOUR REF: SLK5616R, TO CONDUCT PRS

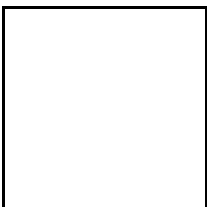
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Hi Irene,

Kindly arrange Adrian Ling (LKK)

Regards,

xiong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No. : 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

On Tue, Jun 29, 2021 at 3:19 PM Irene Tay <irene.tay@sg.cntaiping.com> wrote:

Dear Sir/Mdm,

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please coordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, June 29, 2021 3:17 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>; claims@rico60.com

Subject: OUR REF: SNM21D203619/C02/ES100K/TAYHP & YOUR REF: SLK5616R, TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Irene,

Please **conduct PRS SLK5616R** soonest possible.(Our Insured has not filed SAS Report)

Please contact our claims department **Irene Tay 6389 6192** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Accounts <claims@rico60.com>
Sent: Tuesday, June 29, 2021 2:49 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Lim Shu Min <shumin.lim@sg.cntaiping.com>
Subject: RE: PRI Arrangement for SLK 5616 R

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Dear All,

Kindly Assist.

Thank you.

Best Regards,

Jesski Low



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No. : 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Claims Dept of CTI](#)

Sent: Tuesday, 29 June 2021 2:39 PM

To: claims@rico60.com

Cc: [Lim Shu Min](#)

Subject: FW: PRI Arrangement for SLK 5616 R

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Shanelle,

We refer to your email on even.

Please provide the time of accident soonest possible for our next course of action.

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Thank you

Angie Foo

Claims Department

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From: Rico 60 Claims <claims@rico60.com>

Sent: Tuesday, June 29, 2021 12:55 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI Arrangement for SLK 5616 R

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Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SLK 5616 R

Your Insured – ES 100 K

DOA – 28/06/2021

Regards,

Shanelle Lim

Error! Filename not specified.

RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No. : 201807623M

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