

Re: LKK/nr - GBD1219K & SHB5533R ACC ON 29.06.21 - Sompo Insurance**Denise Tay (LKKAuto)** <denisetay@lkkauto.com>

Thu 1/7/2021 2:21 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; **assignments** <assignments@lkkauto.com>; **SUR** <sur@lkkauto.com> 1 attachments (133 KB)

PRELI ADVISE.pdf;

Dear Sir/Madam,

Enclosed preliminary revised of vehicle SHB 5533R

Date of survey: 30/06/2021

Number of days (estimated) : 5 days

Best Regards,

Denise Tay | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>**Sent:** Wednesday, 30 June 2021 2:13 PM**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; **assignments** <assignments@lkkauto.com>; **SUR** <sur@lkkauto.com>**Subject:** RE: LKK/nr - GBD1219K & SHB5533R ACC ON 29.06.21 - Sompo Insurance

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte LtdPhone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>**Sent:** Wednesday, 30 June, 2021 1:59 PM**To:** Shanti B Thaiyal Nayagi (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <BThaiyalN@smrt.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>**Cc:** Yeo Poh Suan (Auto Svcs/FM&SuppSvcs/Acc. Repair) <YeoPohsuan@smrt.com.sg>; Kok Tuck Foo (Auto Svcs/FM&SuppSvcs/Acc. Repair/Acc. Repair) <TuckFoo@smrt.com.sg>; Koo Yew Chung (Auto Svcs/FM&SuppSvcs) <YewChung@smrt.com.sg>; Grace Ng Siu Ching (Auto Svcs/FM&SuppSvcs/Acc.

Repair/Acc. Repair) <ngsiuching@smrt.com.sg>; Chin Kim Ming (Auto Svcs/FM&SuppSvcs/Acc. Repair/Acc. Repair) <kimming.chin@smrt.com.sg>; Keith Ang Bang Kien (Auto Svcs/FM&SuppSvcs/Acc. Repair/Acc. Repair) <ANGBANGKIEN@smrt.com.sg>; Lim Wei Siong (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <weisiong@smrt.com.sg>
Subject: LKK/nr - GBD1219K & SHB5533R ACC ON 29.06.21 - Sompo Insurance

Without Prejudice

Our Reference: CMTD2101952/AGC
Your Reference: SHB5533R

Hi Shanti,

We acknowledged receipt of your claim documents.

Please be informed that Ms. Agnes Chan is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg.

Please be informed that we have yet to receive our insured's accident report.

Please be informed, we have appointed **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange to conduct the survey for **SHB5533R** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Agnes**.

Please be informed that we have yet to receive our insured's accident report.

Thank you.

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Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

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[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Shanti B Thaiyal Nayagi (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <BThaiyalN@smrt.com.sg>

Sent: Wednesday, June 30, 2021 12:57 PM

To: 'motorsurvey@sompo.com.sg'

Cc: Yeo Poh Suan (Auto Svcs/FM&SuppSvcs/Acc. Repair) <YeoPohsuan@smrt.com.sg>; Kok Tuck Foo (Auto Svcs/FM&SuppSvcs/Acc. Repair/Acc. Repair) <TuckFoo@smrt.com.sg>; Koo Yew Chung (Auto Svcs/FM&SuppSvcs) <YewChung@smrt.com.sg>; Grace Ng Siu Ching (Auto Svcs/FM&SuppSvcs/Acc. Repair/Acc. Repair) <ngsiuching@smrt.com.sg>; Chin Kim Ming (Auto Svcs/FM&SuppSvcs/Acc. Repair/Acc. Repair) <kimming.chin@smrt.com.sg>; Keith Ang Bang Kien (Auto Svcs/FM&SuppSvcs/Acc. Repair/Acc. Repair) <ANGBANGKIEN@smrt.com.sg>; Lim Wei Siong (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <weisiong@smrt.com.sg>

Subject: RE: SHB5533R - Sompo Insurance

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Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHB5533R** within 48 hours according to GIA guide line, involving your insured **GBD1219K**

Vehicle in Woodlands

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | bthaiyaln@smrt.com.sg

