

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 28 July 2021 10:59 AM
To: claims@premiumauto.com.sg; SUR
Subject: RE: aigencrypt - RE: RE: - SGL69G / 4883643204SG -DOA: 23/6/21
Attachments: SGL69G SUPPLEMENTARY.pdf

Dear Tony,

Supplementary approved.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Friday, 2 July 2021 11:15 AM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Subject: RE: aigencrypt - RE: RE: - SGL69G / 4883643204SG -DOA: 23/6/21

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SGL 69G, (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mithoosingh, Aashweenjeetkaur [<mailto:Aashweenjeetkaur.Mithoosingh@aig.com>]

Sent: Friday, 2 July 2021 9:17 AM

To: Claims Dept <claims@premiumauto.com.sg>

Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; SUR <sur@lkkauto.com>

Subject: aigencrypt - RE: RE: - SGL69G / 4883643204SG

Dear Tony,

Noted on your email below.

Coverage has been confirmed and 50% in car camera excess waiver applied hence final excess is \$600.

'Claim adjudicated based on current material facts, we reserve **our rights** to handle the case if deemed appropriate as and when new material facts arise or **there is any incoming third** party claim against **insured's** policy'.

Thanks and regards,

Aashweenjeet Kaur (Aashween)
AIG

Claims Adjuster II

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002215

Aashweenjeetkaur.Mithoosingh@aig.com | www.aig.sg

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Thursday, July 1, 2021 1:57 PM

To: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>

Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; 'SUR' <sur@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Subject: [EXTERNAL] RE: - SGL69G / 4883643204SG

This message is from an external sender; be cautious with links and attachments.

Dear Aashween,

Attached video footage for your kind reference.

Our client can't find any impact video footage from the camera.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

• **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Mithoosingh, Aashweenjeetkaur [<mailto:Aashweenjeetkaur.Mithoosingh@aig.com>]

Sent: Thursday, 1 July 2021 1:21 PM

To: Claims

Cc: Mohd Rizal, Nur Mariah Huibrechts; Nadaraja, Deeban; Parthiban, Theerthan; Lim, Sheng Yang; SUR

Subject: - SGL69G / 4883643204SG



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เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

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