

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 2 July 2021 11:15 AM
To: claims@premiumauto.com.sg; SUR
Subject: RE: aigencrypt - RE: RE: - SGL69G / 4883643204SG -DOA: 23/6/21

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SGL 69G, (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mithoosingh, Aashweenjeetkaur [mailto:Aashweenjeetkaur.Mithoosingh@aig.com]

Sent: Friday, 2 July 2021 9:17 AM

To: Claims Dept <claims@premiumauto.com.sg>

Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; SUR <sur@lkkauto.com>

Subject: aigencrypt - RE: RE: - SGL69G / 4883643204SG

Dear Tony,

Noted on your email below.

Coverage has been confirmed and 50% in car camera excess waiver applied hence final excess is \$600.

'Claim adjudicated based on current material facts, we reserve **our rights** to handle the case if deemed appropriate as and when new material facts arise or **there is any incoming third party** claim against **insured's** policy'.

Thanks and regards,

Aashweenjeet Kaur (Aashween)

AIG

Claims Adjuster II

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002215

Aashweenjeetkaur.Mithoosingh@aig.com | www.aig.sg

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Thursday, July 1, 2021 1:57 PM

To: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>

Cc: Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; 'SUR' <sur@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Subject: [EXTERNAL] RE: - SGL69G / 48836432045G

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Dear Aashween,

Attached video footage for your kind reference.

Our client can't find any impact video footage from the camera.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

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e. <mailto:claims@premiumauto.com.sg> **w.** www.audi.com.sg

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From: Mithoosingh, Aashweenjeetkaur [<mailto:Aashweenjeetkaur.Mithoosingh@aig.com>]
Sent: Thursday, 1 July 2021 1:21 PM
To: Claims
Cc: Mohd Rizal, Nur Mariah Huibrechts; Nadaraja, Deeban; Parthiban, Theerthan; Lim, Sheng Yang; SUR
Subject: - SGL69G / 4883643204SG



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