

Nivitha (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 29 January 2021 10:48 AM
To: Kitty Tan; assignments
Cc: Natalie Ng; Lua Siew Hui; Wendy Jiang; Claims Dept of CTI
Subject: RE: OUR REF: SNM21D200549/C02/GBF5497L/CHNGPW & YOUR REF: RSS/2101-7026 (KW)(PD)-TO CONDUCT PRS-SMD7413S

Importance: High

Without Prejudice

Dear Sirs

We refer to your email of 29/01/2021

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Kitty Tan <kitty_tan@rssolomon.com>
Sent: Friday, 29 January 2021 10:34 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Wendy Jiang <wendy_jiang@rssolomon.com>
Subject: RE: OUR REF: SNM21D200549/C02/GBF5497L/CHNGPW & YOUR REF: RSS/2101-7026 (KW)(PD)-TO CONDUCT PRS-SMD7413S

Dear Sirs,

We refer to your email dated 29 January 2021.

We write to inform that our client will be appointing his own Surveyors.

In this respect, please arrange your surveyors to contact Mr. Paul Ngooi (Ah Liang) of Kok Wang Car Grooming at mobile no. 91839633 for a pre-repair survey of our client's vehicle located at 1 Soon Lee Street #06-40 Pioneer Centre Singapore 627603.

Thank you and best regards,

Kitty Tan | Legal Secretary



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ADVOCATES & SOLICITORS

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From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, January 29, 2021 10:23 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Kitty Tan <kitty_tan@rssolomon.com>
Subject: RE: OUR REF: SNM21D200549/C02/GBF5497L/CHNGPW & YOUR REF: RSS/2101-7026 (KW)(PD)-TO CONDUCT PRS-SMD7413S

Without Prejudice

Our reference: **SNM21D200549C02/GBF5497L/Chngpw**

Your reference: RSS/2101-7026 (KW)(PD)

Dear Sirs

ACCIDENT INVOLVING GBF5497L & SMD7413S ON 26/01/2021

We refer to your email of 28/01/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 29 January 2021 10:05 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; kitty_tan@rssolomon.com
Subject: OUR REF: SNM21D200549/C02/GBF5497L/CHNGPW & YOUR REF: RSS/2101-7026 (KW)(PD)-TO CONDUCT PRS-SMD7413S

Dear Adeline,

Please conduct **PRS- SMS7413S** soonest possible.

Kindly take note, our Insured has yet to file SAS Report.

Officer in charge-Adeline Chng-DID: 6389 6155.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

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From: Kitty Tan <kitty_tan@rssolomon.com>
Sent: Thursday, January 28, 2021 5:21 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Wendy Jiang <wendy_jiang@rssolomon.com>
Subject: RE: PRE-REPAIR SURVEY ACCIDENT INVOLVING SMS 7413S AND GBF 5497L ON 26TH JANUARY 2021 AT ABOUT 1807 HRS [2101-7026 (KW)(PD)]

Dear Sirs,

We act for the owner ('our Client') of vehicle no. SMS 7413S.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. GBF 5497L at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair his vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct

a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA Report lodged by our Client.

Please be informed that the said vehicle can be inspected at:

Name of workshop: **Kok Wang Car Grooming**

Address : 1 Soon Lee Street #06-40 Pioneer Centre Singapore 627603

Contact : Mr. Paul Ngooi (Ah Liang) Mobile no. 91839633

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



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