

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 23 July 2021 4:19 PM
To: Steve Chen (LKK Auto); Catherine Chong Kai Ling
Cc: SUR; Ramesh; Soo Leong Keat; Hasrianah Binte Hassan
Subject: RE: Finalise CHINA-OD XE 4617J DOA: 24/06/2021

Dear Catherine,

WITHOUT PREJUDICE

Confirm final fig \$22,929.25 before excess \$1,500.00 & GST and 5 repair days.

Kindly send the relevant documents to China Taiping Insurance company.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Wednesday, 21 July 2021 7:41 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>; Soo Leong Keat <SooLeongKeat@goldbell.com.sg>; Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Subject: Finalise CHINA-OD XE 4617J DOA: 24/06/2021

Hi Shiau Chan,

I've checked the finalize. Kindly assist.

Thanks.

Best Regards,

Steve Chen | Automotive Assessor

LKK Auto Consultants Pte Ltd

Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Monday, 19 July 2021 9:56 PM
To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Cc: SUR <sur@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>; Soo Leong Keat <SooLeongKeat@goldbell.com.sg>; Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>
Subject: Finalise CHINA-OD XE 4617J DOA: 24/06/2021

Hi Catherine,

Kindly refer attached file. Kindly revise the finalize.

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Sent: Monday, 19 July 2021 10:53 AM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>; Soo Leong Keat <SooLeongKeat@goldbell.com.sg>; Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>
Subject: RE: Finalise CHINA-OD XE 4617J DOA: 24/06/2021

Dear Steve,

Kindly assist re-confirm Finalise COR @ P/P: \$ 24,229.25 (before GST and Excess) with 5 working days.

Thank you.

NOTICE:

Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected. All correspondence should be done via email instead. Thank you for staying safe with us!

Distribution | Leasing | Financial Services | Tech-enabled Core | Venture Build | Investments | Accelerator

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Friday, July 16, 2021 11:27 PM
To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Cc: SUR <sur@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>; Soo Leong Keat <SooLeongKeat@goldbell.com.sg>; Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>
Subject: Finalise CHINA-OD XE 4617J DOA: 24/06/2021

Hi Catherine,

Kindly refer attached file. item 16 (RH) side only and item 21 take out.

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Sent: Friday, 16 July 2021 8:26 PM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>; Soo Leong Keat <SooLeongKeat@goldbell.com.sg>; Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>
Subject: RE: Finalise CHINA-OD XE 4617J DOA: 24/06/2021

Dear Steve,

Kindly assist confirm Finalise COR @ P/P: \$ 24,583.19 (before GST and Excess) with 5 working days.

Thank you.

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Industrial Vehicles. Financial Services.
41,000 Served. And Counting.

Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims
Goldbell Engineering Pte Ltd

t: | m:9736 1300 | f: | w: www.goldbell.com.sg

Distribution | Leasing | Financial Services | Tech-enabled Core | Venture Build | Investments | Accelerator

From: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, July 13, 2021 12:03 PM
To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>; Soo Leong Keat <SooLeongKeat@goldbell.com.sg>; Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>
Subject: RE: CHINA-OD XE 4617J DOA: 24/06/2021

Dear Catherine,

Please proceed the supplementary as attached with our surveyor's marking.

Thank you.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Sent: Friday, 9 July 2021 9:06 pm
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>; Soo Leong Keat <SooLeongKeat@goldbell.com.sg>; Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>
Subject: RE: CHINA-OD XE 4617J DOA: 24/06/2021

Dear Steve,

Kindly refer to the attached Supplementary Estimate and damage photos for your marking.

Thank you.

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Industrial Vehicles. Financial Services.
41,000 Served. And Counting.

Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims
Goldbell Engineering Pte Ltd

t: | m:9736 1300 | f: | w: www.goldbell.com.sg

From: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, July 1, 2021 10:22 AM
To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: CHINA-OD XE 4617J DOA: 24/06/2021

Dear Catherine,

As instructed by our client, please proceed to repair the insured vehicle **XE 4617J (Excess \$1,500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Note: Kindly arrange our surveyor to conduct resurvey of before paint for all panels and parts.

Thank you.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)