Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Thursday, 15 July 2021 11:11 AM

To: jessie.ong@panpacificleasing.com.sg; SUR **Subject:** GBJ 5830L-DOA: 25/6/2021 (INDIA OD)

Attachments: RE: GBJ 5830L-DOA: 25/6/2021 (INDIA OD); GBJ 5830L SUPPLEMENTARY.pdf

Dear Jessie,

Supplementary approved by insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jessie Ong [mailto:jessie.ong@panpacificleasing.com.sg]

Sent: Thursday, 15 July 2021 9:37 AM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>; SUR < sur@lkkauto.com>

Subject: RE: GBJ 5830L-DOA: 25/6/2021 (INDIA OD)

RE-SEND

Regards,
Jessie Ong
Accident Claim Supervisor
Tel: +65 8723 3003

jessie.ong@panpacificleasing.com.sg



PAN PACIFIC VAN & TRUCK LEASING PTE LTD

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop) 56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775 www.PanPacificLeasing.com.sg

*** 17/05/2021 - 15/07/2021 - WFH ***

Kindly note that in accordance with the latest measures introduced by the Government to curb the spread of the Covid-19 virus, our response may be delayed. seek your understanding on the same.

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Thursday, July 15, 2021 9:22 AM

To: SUR <sur@lkkauto.com>; jessie.ong@panpacificleasing.com.sg

Subject: GBJ 5830L-DOA: 25/6/2021 (INDIA OD)

Dear Jessie,

Kindly forward copy of Driver's driving license and IC as requested by III

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 14 July 2021 10:45 AM

To: SUR < sur@lkkauto.com >; jessie.ong@panpacificleasing.com.sg

Subject: FW: GBJ 5830L-DOA: 25/6/2021 (INDIA OD)

Dear Jessie,

Kindly forward copy of Driver's driving license and IC as requested by III

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 1 July 2021 5:15 PM

To: SUR < sur@lkkauto.com >; jessie.ong@panpacificleasing.com.sg

Subject: GBJ 5830L-DOA: 25/6/2021 (INDIA OD)

Dear Jessie,

As instructed by our client, please proceed to repair the **insured vehicle GBJ 5830L on Lump Sum Repair**, **(Excess \$1500).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)