

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 5 July 2021 11:40 AM  
**To:** kkvraja94@gmail.com  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21007163/R1gs3 \*\*\*  
ACCIDENT INVOLVING GBK 1112Y / SMB 184M / OTHERS ON 05/06/2021 \*\*\*

**Importance:** High

Our Ref: CC3/AIG21007163/R1gs3  
05 JULY 2021

**UNICO TOTAL SOLUTION PTE LTD**  
DRIVER: Kalyanasundaram Vasantharaja

Dear Sir/Madam,

### **ACCIDENT INVOLVING GBK 1112Y / SMB 184M / OTHERS ON 05/06/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SMB 184M**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

#### **Kindly provide us the following:**

- 1. Accident video footage (if any)**
- 2. Accident Scene Photo (color) – if any**

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

**RE: 8866519785SG | LKK REF : CC3/AIG21007163/R1gs3**

Lee, Ming-Yao <MingYao.Lee@aig.com>

Thu 29/9/2022 4:44 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Hi Hsiao Tong,

Thank you for replying.

I think you may submit WP report now and put the file to closure.

For my end, I will also close my case in October since there is no reply.

Regards,

**Lee Ming Yao, George**

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1769

[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.AIG.sg](http://www.AIG.sg)

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** 29 September 2022 11:44

**To:** Lee, Ming-Yao <MingYao.Lee@aig.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** [EXTERNAL] RE: 8866519785SG | LKK REF : CC3/AIG21007163/R1gs3

**This message is from an external sender; be cautious with links and attachments.**

Dear Ming Yao,

We have requested evidence from third party as liability is unclear. Last email to third party was on 06/04/2022.

Please advise if we shall KIV till 06/04/2023.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 27 September 2022 5:18 PM  
**To:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: 8866519785SG | LKK REF : CC3/AIG21007163/R1gs3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi HT,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>  
**Sent:** Tuesday, 27 September 2022 3:10 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** 8866519785SG | LKK REF : CC3/AIG21007163/R1gs3

Hi,

Referring above mentioned case, do mark off if there is no development from TP > 12 months.

Regards,

**Lee Ming Yao, George**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1769  
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