

Our Ref: CT0621/SH 8535D/CK(st)
Date: 23.07.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 25.06.2021 INVOLVING SH 8535D & SLH1430B ALONG KIM KEAT LANE

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 8535D, which was involved in the captioned accident with your insured vehicle No SLH1430B.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Workshops

Braddell

205 Braddell Road
Singapore 579701

Loyang

59 Loyang Drive
Singapore 508969

Sin Ming

383 Sin Ming Drive
Singapore 575717

Pandan

45 Pandan Road
Singapore 609286

Ubi

320 Ubi Road 3
Singapore 408649

Sungei Kadut

7 Sungei Kadut Way
Singapore 728791

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,605.62
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **3,223.19**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SH8535D , SLH1430B** **ON 25-Jun-21 23:35**
ALONG **LIM KEAT LANE**

I / We **YIP CHIN CHUEN** (Hirer) NRIC No.: **SXXXX080I**

and/or (Relief) NRIC No.: **SXXXX080I**

Taxi Number **SH8535D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **26-Jun-2021**

Name of Hirer **YIP CHIN CHUEN**

Hirer NRIC **SXXXX080I**

Signature :



Address **488A TAMPINES AVENUE 9 #10-168**
520488

Contact No. **96743422**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCNSA00151922004 Claim No : SNM21D203640/C02/SLH1430B/TANKL
Claimant : COMFORT TRANSPORTATION PTE LTD
Amount : S\$1,567.59
DOLLARS ONE THOUSAND FIVE HUNDRED SIXTY SEVEN AND CENTS
FIFTY NINE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH 8535D
Insured Vehicle No. : SLH 1430B

Date of Loss : 25/06/2021
Place of Accident : KIM KEAT LINK, SINGAPORE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SON KAM PENG
Driver Name : CHONG WEI YANG NICHOLAS

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,302.81
(3) Loss of Use/Rental/ Earning	S\$	262.78
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,567.59
	=====	

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature :


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date :

9/10/21

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SH 8535D

**MAKE
HYUNDAI**

MODEL
IONIQ(G3)

DATE OF REG
30.09.2020

CHASSIS CODE
KMHC851CVLU189648

INV. NO/DATE
91575857 07.07.2021

JOB NO.
305475721

ODOMETER READING

DATE/TIME IN
28.06.2021 10:00

Description : 3P 25.06.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2572	GRIP-FRONT DOOR OUTSIDE RH	1	234.80	20.00	187.84
0002	04-01-0104-3913	EMBLEM-BLUE DRIVE RH	1	26.60	20.00	21.28
0003	04-01-0104-0573	PANEL-FENDER RH#	1	588.80	20.00	471.04
0004	28-01-0103-0003	FRT DOOR LOGO SONATA CTPL	1	75.00	0.00	75.00
0005	28-01-9999-2023	APP LOGO REAR DOOR L/R CTPL	1	80.00	0.00	80.00
SUB-TOTAL						835.16

JOB NATURE

0001	PB	PANEL BEATING - SH8535D	600.00	600.00
0002	SP	SPRAYPAINT CHARGE	1,000.00	1,000.00

ComfortDelGro Engineering Pte Ltd

Head Office:

05 Braddell Road
Singapore 579701

ndly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91575857	2,605.62	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SH 8535D

**MAKE
HYUNDAI**

MODEL
IONIQ(G3)

DATE OF REG
30.09.2020

CHASSIS CODE
KMHC851CVLU189648

INV. NO/DATE
91575857 07.07.2021

JOB NO.
305475721

ODOMETER READING

DATE/TIME IN
28.06.2021 10:00

S/No	Part No.	Qty	Unit Price	%Disc	Net
SUB-TOTAL				:	1,600.00

Items total		2,435.16
Add GST @	7.000 %	170.46
Invoice amount		2,605.62

Issued by : KATHERINETAN 07.07.2021 12:29:05
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:

05 Braddell Road
Singapore 579701

ndly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91575857	2,605.62	

Our Ref: CT21060360

Date: 07 July 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 25/06/2021 @ 23:35 hrs
ALONG KIM KEAT LANE
INVOLVING SLH1430B

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8535D** (the "Taxi"). The Taxi was hired to **YIP CHIN CHUEN IC NO SXXXX080I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Singapore Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SLH1430B

Date of Accident

25/06/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **25/10/2020 - 24/10/2021**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **26/06/2021 11:00**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 11 August 2021 12:57 PM
To: amy_skp@yahoo.com
Subject: ACCIDENT INVOLVING SLH 1430B AND SH 8535D ON 25/06/2021

Our Ref: CC3/CTI21007155/R1ea3

11 AUG 2021

SON KAM PENG

Dear Sir/Madam,

ACCIDENT INVOLVING SLH 1430B AND SH 8535D ON 25/06/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Thursday, 30 September 2021 11:40 AM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D203640/C02/SLH1430B/TANKL / FW: Direct Settlement - Accident Involving SLH1430B (OI : CTI - SNM21D203640/C02/TKL) and SH8535D (TP : LKK REF - CC3/CTI21007155/R1ea3) on 25.06.2021

Follow Up Flag: Follow up
Flag Status: Flagged

[Confidential]

Dear Asher,

We refer to your email below.

Based on our insured's video footage, it seems that third party was also travelling at the divider line. BOLA s16(a) 50/50 should apply.

Please proceed to offer at liability 50% at \$1,567.59.

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Thursday, September 30, 2021 9:45 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: SNM21D203640/C02/SLH1430B/TANKL / FW: Direct Settlement - Accident Involving SLH1430B (OI : CTI - SNM21D203640/C02/TKL) and SH8535D (TP : LKK REF - CC3/CTI21007155/R1ea3) on 25.06.2021

[Confidential]

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Hi Kah Leong,

We refer to the email dated 31/08/2021.

Third party is chasing for a settlement.

Kindly let us have your approval / instruction if any.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Friday, 24 September 2021 9:37 AM

To: 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: SNM21D203640/C02/SLH1430B/TANKL / FW: Direct Settlement - Accident Involving SLH1430B (OI : CTI - SNM21D203640/C02/TKL) and SH8535D (TP : LKK REF - CC3/CTI21007155/R1ea3) on 25.06.2021

Hi Kah Leong,

We refer to the email below.

Enclosed the video footage and scene photo from third party for your easy reference.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Thursday, 23 September 2021 4:46 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: SNM21D203640/C02/SLH1430B/TANKL / FW: Direct Settlement - Accident Involving SLH1430B (OI : CTI - SNM21D203640/C02/TKL) and SH8535D (TP : LKK REF - CC3/CTI21007155/R1ea3) on 25.06.2021

[Confidential]

Dear Asher,

We refer to your email below.

We noted from insured's accident report that it was third party which encroached insured's lane.

Please advise if third party has submitted any video footage to prove otherwise, if yes, please let us have a copy.

Thank you.

NOTICE :

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Tuesday, August 31, 2021 10:07 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM21D203640/C02/SLH1430B/TANKL / FW: Direct Settlement - Accident Involving SLH1430B (OI : CTI - SNM21D203640/C02/TKL) and SH8535D (TP : LKK REF - CC3/CTI21007155/R1ea3) on 25.06.2021

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Your ref : SNM21D203640/C02/SLH1430B/TANKL

Our ref : CC3/CTI21007155/R1ea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured encroached into third party vehicle. We are of the opinion that BOLA scenario 16 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,133.19 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 3,830.64	\$ 2,605.62
2. Loss of Rental (3days x \$125.19)	\$ 375.57	\$ 375.57 (3days x \$125.19)
3. Loss of Income (3days x \$80)	\$ 240.00	\$ 150.00
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 4,448.21	\$ 3,133.19

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Thursday, 1 July 2021 3:41 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203640/C02/SLH1430B/TANKL / FW: Direct Settlement - Accident Involving SLH1430B (OI : CTI - SNM21D203640/C02/TKL) and SH8535D (TP : LKK REF - CC3/CTI21007155/R1ea3) on 25.06.2021

[Confidential]

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for claims settlement and your necessary actions.

Please seek our mandate approval before any settlement.

Thank you.

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, June 30, 2021 12:41 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203640/C02/SLH1430B/TANKL / FW: Direct Settlement - Accident Involving SLH1430B (OI : CTI - TBA) and SH8535D (TP : LKK REF - CC3/CTI21007155/R1ea3) on 25.06.2021

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM21D203640/C02/SLH1430B/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 29 June 2021 5:40 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLH1430B (OI : CTI - TBA) and SH8535D (TP : LKK REF - CC3/CTI21007155/R1ea3) on 25.06.2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 8535D at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

