

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 29 June, 2021 3:56 PM
To: 'Chee So Chow'; assignments@lkkauto.com; 'Admin A'
Cc: 'Celine Fong (LKKAuto)'
Subject: RE: SNM21D203593C02 - RE: Accident On 25/06/2021 Involving SKF5976P & SMM3371L

Dear So Chow,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Tuesday, 29 June, 2021 3:36 PM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Subject: FW: SNM21D203593C02 - RE: Accident On 25/06/2021 Involving SKF5976P & SMM3371L

[Confidential]

Hi Team / Adrian

Please conduct PRS survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at **6224 7175**. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Sent: Tuesday, June 29, 2021 3:12 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Mars Ler <mars.ler@ccfulco.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D203593C02 - RE: Accident On 25/06/2021 Involving SKF5976P & SMM3371L

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear So Chow,

Please appoint Adrian Ling to conduct the pre-repair survey, kindly take note that the vehicle is in our premises.

Thank you,

Best Regards,

Ren Bagang
Motor Claims Service Advisor
H/P +65 85523293 D/D 65949166
email : renemer.bagang@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 UBI Road 3 Singapore 408650
Tel : 67461000 Fax : 64875857



Exceptional Journeys

From: Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]
Sent: Tuesday, 29 June 2021 3:08 PM
To: Renemer Bagang; Claims Dept of CTI
Cc: Mars Ler
Subject: SNM21D203593C02 - RE: Accident On 25/06/2021 Involving SKF5976P & SMM3371L

[Confidential]

Hi Ren Bagang

We refer to your email of 28/06/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
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From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Sent: Monday, June 28, 2021 2:48 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Mars Ler <mars.ler@ccfulco.com.sg>
Subject: Accident On 25/06/2021 Involving Our Insured SMM3371L And Your Insured SKF5976P

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

Please arrange for Pre-survey, Vehicle in our premises at Cycle & Carriage Fulco 330 Ubi Road 3 408650.

Thank you,

Best Regards,

Ren Bagang
Motor Claims Service Advisor
H/P +65 85523293 D/D 65949166
email : renemer.bagang@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd
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