



## CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.  
TEL: 6453 1235, 6452 0850 FAX: 6453 7944  
24hrs Towing Services Tel: 9823 9898  
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Yr ref : CC4/AIG21007144/ra3  
Our ref: JO202106-1122

WITHOUT PREJUDICE

05<sup>th</sup> August 2021

Dear Sir/Mdm,

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**NO. 78**  
**SHENTON WAY #07-16**  
**SINGAPORE 079120**

**Accident involving SKU5745K and SMK5688X on 25/06/2021**

We refer to the above said accident.

We enclosed herewith relevant documents as stated below:-

- 1) Accident report for SMK5688X
- 2) Repair Tax invoice
- 3) Letter of authorization
- 4) Rental agreement

As instructed, we are claiming the following as stated below:-

1) Cost of repair	\$	1.605.17
2) Loss of Rental (3Days x \$120.00)	\$	360.00
<b>Total</b>	<b>\$</b>	<b>1,965.17</b>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Vronica Law (Claim dept.)  
Tel: 6453 1235  
Fax: 6453 7944  
Email: [cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)



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### RE: LETTER OF AUTHORIZATION

Name of owner: DARIUS TAY JUN JIE NRIC: S8922455A

Address: 9B LORONG 1 TUA PAYOH # 02-05 SINGAPORE 319772

Name of Driver: As above NRIC: -

Address: -

Accident on 25/06/2021 Involving SKU5745K AND SMK 5688X

At/along OUTSIDE 9B LORONG 1 TUA PAYOH

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle Hyundai Avante at my/our request I/We the above owner of Motor Vehicle No: SMK 5688X do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: 

Name: DARIUS TAY JUN JIE

Date: 26/06/2021

CITY AUTO PTE LTD  
Witness Signature: Blk 8 Sin Ming Road  
#01-58/60/62 Sin Ming Ind Est  
Singapore 575643  
Name: Tel: 6453 1235 Fax: 6453 7944  
(Claims Section)  
Date: 26/06/2021

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **CITY AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,605.17** (Repair Cost), **S\$ 300.00** (Loss of Use/Rental), **S\$ -** (Disbursement) for vehicle no. **SMK 5688X** that was damaged pursuant to the accident which occurred on **25/06/2021** (date) along **LORONG 1 TOA PAYOH** (location) involving vehicle no/s **SKU 5745K**. This is pursuant to the inspection conducted on **30/06/2021** (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner **DARIUS TAY JUN JIE** ("the third party claimant") of vehicle no. **SMK 5688X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third-party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMK 5688X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 02<sup>nd</sup> (day) of November (month) 2021 (year)



Signed by appointed surveyor

**CITY AUTO PTE LTD**  
Blk 8 Sin Ming Road  
#01-58/60/62 Sin Ming Ind Est  
Singapore 575643  
Tel: 6453 7285 Fax: 6453 7944

Signed by "the workshop" (with chop)  
(Claims Section)



# CITY AUTO PTE LTD

*One Stop Automotive Solution*

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24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

## TAX INVOICE

### AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY #07-16

SINGAPORE 079120

Attention: MOTOR CLAIM DEPARTMENT

Contact : 6338 7288

Fax No. : 6880 4838

**Tax Invoice : I202108-000181**

Date : 05/08/2021

Vehicle No. : SMK5688X

Make / Model : HYUNDAI AD AVANTE 1.6 GLS (A)  
S

Mileage (km) : 53613

Chassis No. : KMHD841CMKU885467

Accident Date : 25/06/2021

Claim No. : CC4/AIG21007144/ra3

Reference : JO202106-1122

Policy No. : 5111502763-01

S/No.	Particular	Quantity	Unit Price	Amount
			<u>S\$</u>	<u>S\$</u>
	<b>LIST ITEMS :</b>			
1	Rear bumper (upper)	1.0	459.40	459.40
2	Rear bumper (lower)	1.0	353.30	353.30
	List Total :			812.70
	20% Discount S\$ :			162.54
				<u>650.16</u>
	<b>SPECIAL NET :</b>			
1	Reverse sensor	1.0	200.00	200.00
	SPECIAL NET Total S\$:			<u>200.00</u>
	<b>LABOUR :</b>			
	- To remove and refit reverse sensor		40.00	40.00
	- To check wiring and lighting		10.00	10.00
	-To knock jackout damaged parts, panel beating,welding, align, refix and to renew accident parts		200.00	200.00
	- Spray painting on affected & replace parts		400.00	400.00
	LABOUR Total S\$:			<u>650.00</u>

Total S\$ : 1,500.16

GST @ 7% S\$ : 105.01

Grand Total S\$ : 1,605.17

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

  
for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.

2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

**Thank You For Your Business !**



# CITY LEASE PTE LTD

Out ref = SMK5666X

## VEHICLE RENTAL AGREEMENT

### HIRER'S PARTICULAR

Name(as in I/C): Darius Tay Jun Jie  
 NRIC / Passport No.: S89 224 55A  
 Address: 913 LORONG 1 TUA PAYOH # 02-05  
(S) 319772  
 Name & Address of Employer: \_\_\_\_\_

Occupation: \_\_\_\_\_ Driving Exp.: \_\_\_\_\_  
 Driving Licence No.: \_\_\_\_\_ (Local / International)  
 Pass Date: \_\_\_\_\_ Date Of Birth: \_\_\_\_\_  
 Tel: (O) \_\_\_\_\_ (R) \_\_\_\_\_ (HP) \_\_\_\_\_

### ADDITIONAL DRIVER'S PARTICULARS

Name(as in I/C): \_\_\_\_\_  
 NRIC / Passport No.: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Date: \_\_\_\_\_ Date Of Birth: \_\_\_\_\_  
 Tel: (O) \_\_\_\_\_ (R) \_\_\_\_\_ (HP) \_\_\_\_\_

### Accessories Check

Ashtray	Cig Lighter	S / Tyre
STD Tools	Jack	Hub Caps
Radio	CD Changer	S / Rim

Veh No.: SJL1993X Replace Veh No.: \_\_\_\_\_

Mileage Out: \_\_\_\_\_ Mileage Out: \_\_\_\_\_

Make & Model Toyota Make & Model \_\_\_\_\_  
 Auto / Manual V105 Auto / Manual \_\_\_\_\_



Out Date: 30/06 Out Date: \_\_\_\_\_

Out Time: 09:40AM Out Time: \_\_\_\_\_

### RENTAL CHARGES

Daily	<u>3</u>	@ \$ <u>120</u>	\$ <u>360</u>	<u>W</u>
Weekly		@ \$ _____		
Monthly		@ \$ _____		
Hours		@ \$ _____		
Others		@ \$ _____		
Delivery / Pick-up Service				
Extension				
Misc.				
Total \$			<u>360</u>	<u>W</u>

### Refundable Deposit:

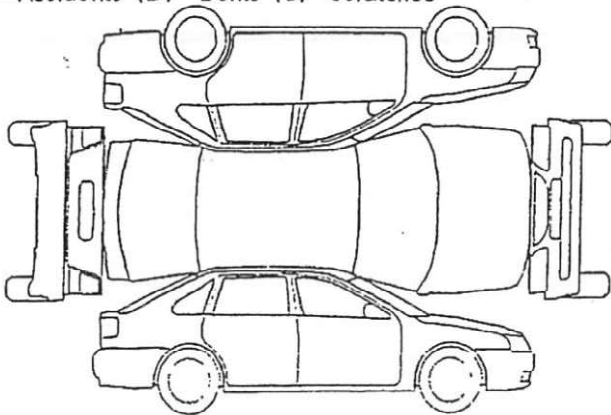
Out  In 

Hirer is responsible for the first \$ \_\_\_\_\_ excess for collision / damage to first party. (i.e.) CITY LEASE PTE LTD. Vehicle (Including Windscreen) and also first \$ \_\_\_\_\_ excess for collision / damage to third party's vehicle for each and every accident / damage.

Hirer's Signature: 

Driver's Signature: \_\_\_\_\_

(A) - Accidents (D) - Dents (S) - Scratches

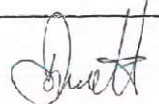


We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

### IMPORTANT

- Only person above 25 years of age with more than 2 years driving experience, authorized, licensed and signing this agreement may drive the vehicle.
- Vehicle is strictly for Singapore use only and may not be driven out of Singapore without prior consent of the company CITY LEASE PTE LTD.
- In the event of an accident the HIRER or AUTHORIZED DRIVER:
  - shall report all accidents involving the said vehicle to the company CITY LEASE PTE LTD immediately.
  - shall take immediate steps to complete and sign Form MAR 1 (Motor accident report form) and do all other acts required in compliance with the "Non-Injury motor accident report scheme (the form will be made available when the accident is reported to Company CITY LEASE PTE LTD).
  - shall report to the police within 24 hrs from the occurrence the following types of accident:
    - injury case
    - non-injury case involving a Government vehicle or damage to Government property
    - non-injury case involving a foreign vehicle (to obtain their motor insurance policy, passport no., name of driver, vehicle no., log card, and red ink information)
    - non-injury case involving a pedestrian or cyclist

RETURN OF VEHICLE - THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN SIGNATURE OF HIRER/DRIVER FAILING WHICH THE DAY AND TIME REPORTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CITY LEASE PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	SIGNATURE OF HIRER/DRIVER
<u>02/07</u>	<u>17PM</u>					



# CITY LEASE PTE LTD

ROC: 201120461H

## INVOICE

Name: **DARIUS TAY JUN JIE**  
Address: **913 LORONG 1 TOA PAYOH**  
**#02-05 S319772**

Vehicle No.: **SJL1993X**  
Invoice No.: **2018-000351**  
Date: **30-Jun-21**

ITEM	DESCRIPTION	AMOUNT
1	Rental Charge from 30/06/2021 to 02/07/2021 Number of Days 03 at \$120 per day  Re: SMK 5688 X	\$ 360.00
TOTAL:		\$ 360.00

SINGAPORE DOLLARS:

THREE HUNDRED AND SIXTY ONLY

### For Payment by Cheque

Please issue cheque payable to City Lease Pte Ltd or

### For Internet Banking

Please transfer to OCBC (current Account) No.: 514 767 870 001

Address: Blk 160 Sin Ming Road #05-16 Singapore 575722 Tel: 6459 8677 Fax: 6459 8679



**ACCIDENT INVOLVING SKU 5745K & SMK 5688X ALONG/AT LORONG 1 TOA PAYOH  
ON 25/06/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 7/12/2021 7:19 PM

To: sdinata64@gmail.com <sdinata64@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21007144/Kra3

**SUHARSONO - BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SKU 5745K & SMK 5688X ALONG/AT LORONG 1 TOA PAYOH  
ON 25/06/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SMK 5688X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Jun 2021 15:37	<b>Clim Dtl Modified</b>	Claimant's Name: -> DARIUS TAY JUN JIE.	[A] HOW MEI KWAN
2	29 Jun 2021 15:37	<b>Clim Veh Model Changed</b>	(206393) HYUNDAI AD AVANTE 1.6 GLS S (A).	[A] HOW MEI KWAN
3	29 Jun 2021 15:37	<b>Clim Created</b>	Reg No: SMK5688X. Acct Date: 2021/06/25. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: City Auto Pte Ltd (Singapore) (HQ)	[A] HOW MEI KWAN
4	29 Jun 2021 15:37	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	29 Jun 2021 15:37	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/07/08	[A] HOW MEI KWAN
6	29 Jun 2021 15:37	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	29 Jun 2021 15:37	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	29 Jun 2021 15:37	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	29 Jun 2021 15:37	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	29 Jun 2021 15:37	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	19 Oct 2021 17:20	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	19 Oct 2021 17:20	<b>Clim Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	19 Oct 2021 17:20	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2019/04/16.	[A] JOANNE LEE KHANG MIN
14	19 Oct 2021 17:20	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	28 Oct 2021 16:24	<b>Adj Mandate Request</b>	Cur.Req:1905.17:Liability: 100%(OI REAR-ENDED TP ) *Quantum: (a)CORw/GST: \$1,605.17+ (b)LOR (3days x \$100): \$300 = Total: \$1,905.17***Recommended 2 repair days + 1 PRS = 3days	[A] Jaslin Kok Chin Yi
16	28 Oct 2021 16:54	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/07/08	[I] Loh, Chee-Heng
17	28 Oct 2021 16:54	<b>Adj Mandate Set</b>	Approved:1905.17.	[I] Loh, Chee-Heng

Date From  Date To  Audit Type

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2705219	30 Jun 2021 10:18:08	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMK5688X	SKU5745K	11.00
2734322	19 Oct 2021 17:20:10	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMK5688X	SKU5745K	11.00



