

## Meng Yan (LKK Auto)

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**From:** Meng Yan (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 29 June, 2021 12:38 PM  
**To:** 'Irene Tay'; 'assignments'; 'Admin A'; 'SUR'  
**Subject:** RE: FW: SNM21D203585/C02/XE4617J/TAYHP / FW: PRI & Liability - Accident Involving SNA3559P & XE4617J on 24/06/2021

Dear Irene,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Tuesday, 29 June, 2021 12:19 PM  
**To:** gerine@casgarage.sg cheng <gerine@casgarage.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Aldrin Ang <aldrin@casgarage.sg>; Eng Chong Liao <chongliao@casgarage.sg>  
**Subject:** RE: FW: SNM21D203585/C02/XE4617J/TAYHP / FW: PRI & Liability - Accident Involving SNA3559P & XE4617J on 24/06/2021

Dear Sir/Mdm (LKK),

Please assist to get your surveyors liaise with CAS GARAGE to conduct survey.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** [gerine@casgarage.sg](mailto:gerine@casgarage.sg) cheng <[gerine@casgarage.sg](mailto:gerine@casgarage.sg)>  
**Sent:** Tuesday, June 29, 2021 12:09 PM

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Aldrin Ang <[aldrin@casgarage.sg](mailto:aldrin@casgarage.sg)>; Eng Chong Liau <[chongliu@casgarage.sg](mailto:chongliu@casgarage.sg)>

**Subject:** Re: FW: SNM21D203585/C02/XE4617J/TAYHP / FW: PRI & Liability - Accident Involving SNA3559P & XE4617J on 24/06/2021

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**WITHOUT PREJUDICE**

Dear Irene,

Kindly arrange LKK – Adrian to conduct this survey.

In addition, we refer to your claims dept's email dated 28.06.2021.

We received information from our client that your insured has lodged their accident report on 25/06/2021. Kindly confirm immediately.

Thank you and regards,

**Gerine Cheng**

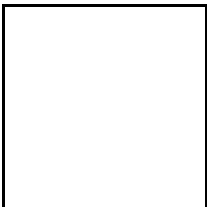
Mobile: 8782 7171

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20

AutoBay Block D

Singapore 417883



On Tue, 29 Jun 2021 at 11:57, Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)> wrote:

Dear Sir/Mdm,

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896116 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

#### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, June 28, 2021 1:50 PM  
**To:** [gerine@casgarage.sg](mailto:gerine@casgarage.sg) cheng <[gerine@casgarage.sg](mailto:gerine@casgarage.sg)>; Aldrin Ang <[aldrin@casgarage.sg](mailto:aldrin@casgarage.sg)>; Eng Chong Liao <[chongliau@casgarage.sg](mailto:chongliau@casgarage.sg)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D203585/C02/XE4617J/TAYHP / FW: PRI & Liability - Accident Involving SNA3559P & XE4617J on 24/06/2021

Without Prejudice

Dear Irene,

Please conduct PRS for **SNA3559P**. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge Irene Tay 63896192.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** [gerine@casgarage.sg](mailto:gerine@casgarage.sg) cheng <[gerine@casgarage.sg](mailto:gerine@casgarage.sg)>  
**Sent:** Monday, 28 June 2021 9:57 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Aldrin Ang <[aldrin@casgarage.sg](mailto:aldrin@casgarage.sg)>; Eng Chong Liao <[chongliau@casgarage.sg](mailto:chongliau@casgarage.sg)>  
**Subject:** PRI & Liability - Accident Involving SNA3559P & XE4617J on 24/06/2021

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**WITHOUT PREJUDICE**

Dear Sir / Mdm

We have been appointed by **MR CHU KIN KIU**, the registered owner of vehicle no. **SNA3559P** to claim damages against you in connection with a road traffic accident involving SNA3559P & XE4617J on 24/06/2021 at around 1844hrs along Lornie Flyover towards Ang Mo Kio.

Please provide us your surveyor list to arrange to conduct the Pre-repair Inspection on **29/06/2021** at our premises (if not available, please let us have the alternative timing):

Workshop Location:

**CAS Garage Pte Ltd**

1 Kaki Bukit Avenue 6

#02-22/21/20 AutoBay Block D

Singapore 417883

Please note that if you fail to arrange the pre-repair inspection within the next two (2) working days excluding any intervening Saturday, Sunday and/or Public Holiday, our workshop will commence the repair works without any further notice or reference to you.

Once arranged, please contact Ah Chong / Gerine at 8782 7171 during the inspection.

In addition to this, **please confirm your liability as soon as possible**. Otherwise, kindly advise if your insured has lodged the accident report.

Thank you and regards,

**Gerine Cheng**

Mobile: 8782 7171

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20

AutoBay Block D

Singapore 417883

