

PAYMENT ADVICE

Your Ref : _____
Third party Vehicle No. : SMA1967U
Claimant Vehicle No. : GBK5275J

Accident on 26/06/2021 involving vehicle/s no. GBK5275J & SMA1967U
along/at BUKIT BATOK AVE 6

BREAKDOWN OF PAYMENT/S

1) Repair cost	<u>S\$ 11596.41</u>	Payable to <u>Cheng Hoe Motor Pte Ltd</u>
2) Loss of Use	<u>S\$ 0.00</u>	Payable to <u>Cheng Hoe Motor Pte Ltd</u>
3) Hire of Vehicle (12 x \$120/day)	<u>S\$ 1440.00</u>	Payable to <u>Cheng Hoe Motor Pte Ltd</u>
4) LTA Search	<u>S\$ 2.00</u>	Payable to <u>Cheng Hoe Motor Pte Ltd</u>
Total	<u>S\$ 13038.41</u>	

Service Adviser : LKK - KENNETH
Contact No. : 62563561



AUTHORIZATION TO ACT

(AIG Asia Pacific - EXPRESS THIRD PARTY CLAIM)

(FOR PROPERTY DAMAGE CLAIM ONLY)

I, AIR VISION Airconditioning Pte Ltd (the third party claimant) of 20, Any Mo Kio
Ind. Park 2A, #06-03, S(567761) (address), owner of GBK527SJ (vehicle no.)
hereby authorize CHENG HOE MOTOR PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. GBK527SJ that was damaged pursuant to the accident which occurred on 26/6/21
(date) along Bt. Batok Ave 6 (location) involving vehicle no/s
SMA1967U ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 28th (day) of June (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **CHENG HOE MOTOR PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **SS12,700.00** (Global Sum) for vehicle no. **GBK 5275J** that was damaged pursuant to the accident which occurred on **26/06/2021** (date) along **BUKIT BATOK AVE 6** (location) involving vehicle no/s **SMA 1967U**.

This is pursuant to the inspection conducted on **29/06/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **AIR VISION AIRCONDITIONING PTE LTD** (the third party claimant”) of vehicle no. **GBK 5275J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBK 5275J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

29 JUN 2023

Dated this _____ (day) of _____ (month) 20____ (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

This Discharge Voucher applies strictly for Claimant's claim for property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120
TEL: 64193000 FAX: 64153727
ATTN: Motor Claim Department
WS Ref: TP/AIG/AMK
Claim Type: Third Party
Accident Date: 26/06/2021
TP Veh Reg No: SMA1967U

NO: CL8211171
Date: 28 Dec 2021
Policy No: 5118707551
Veh Reg No: GBK5275J
Make/Model: TOYOTA HIACE
Job No: JC1604377

Description	Quantity	List Price	PAGE:1
			Amount
To Supply all replaced parts, all necessary and agreed labour & miscellaneous charges. (As recommended by your appointed surveyor)	1 PC	S\$ 10,837.77	S\$ 10,837.77

Total	S\$ 10,837.77
Add GST @ 7%	758.64
Total Amount payable	S\$ 11,596.41

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE


INSURER
ENQUIRY

Find insurer

Vehicle reg.
no.

SMA1967U

Date of
Accident

26/06/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **30/05/2021 - 29/05/2022**

Requested By **LI YAZHU DORLYN (Cheng Hoe ...**

Requested Date **28/06/2021 12:49**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST

Inclusive): **S\$2**

General Insurance

Association

Records Management Centre

GST Registration

No: **M400017735**



國家汽車服務

NATIONAL AUTOMOBILE SERVICE

Block 5033, Ang Mo Kio Industrial Park 2 #01-279
Singapore 569536. Tel: 6482 5577 (3 Lines) Fax: 6482 5000

正式收據
OFFICIAL RECEIPT

茲收到

RECEIVED FROM:

DATE:

銀額

AMOUNT:

Air Vision Airconditioning Pte Ltd.

One Thousand Four Hundred & Forty only

BEING PAYMENT OF: 係對還

(SUBJECT TO CHEQUE CLEARANCE)

此收據必須俟支票過賬之後始屬有效。

rental of GBH500X

for 28/6/2011 to 10/7/2011

\$ 1440/-

CASH/CHEQUE

現銀/支票

NATIONAL AUTOMOBILE SERVICE



專營達善必甲出租
汽車修理
汽車保險賠償服務
嘉實多授權服務中心

國家汽車服務

NATIONAL AUTOMOBILE SERVICE

Block 5033, Ang Mo Kio Industrial Park 2, #01-279
(off Ang Mo Kio Avenue 3) Singapore 569536
TEL: 6482 5577 (3 Lines) FAX: 6482 5000
TOWING SERVICE: 9182 8211 (After 10.30pm)
Reg. No: 062389/00M



TRUCK RENTAL
MOTOR REPAIR
INSURANCE CLAIMS
AGENCY
AUTHORISED CASTROL
SERVICE CENTRE

车辆出租合同 VEHICLE RENTAL AGREEMENT

Date: 28/6/2021 14:1043033355
Owner: NATIONAL AUTOMOBILE SERVICE ("the owner")
Hirer: Air Vision Airconditioning P/L
Address: 20 Ang Mo Kio Ind PK 2A #06-03 Annk Techlink S567761
NRIC / Co. Reg. No: 200508266W
Tel: 64843488 Fax: — H/P: 96223487

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: 6BH5250 X		Agreement No.: 60125	
Driver's Particulars		Odometer:	
Name: Chua Chee Keong		Date & Time Out: 28/6/2021 @ 1100	
Address: B1K 439 Chua Chee Kang Ave 4 #12-441 S680439		Date & Time In: 10/7/2021 9:45AM	
I/C No: S6815610F	Dr/Licence No: S6815610F	Hour @ \$	
Date of Issue: 25/04/1994	Occupation: driver	12 Days @ \$ 120/1	
Date of Birth: 29/04/1968	Tools: 01 set	Wks @ \$	
	Spare Tyre: 01 set	Mths @ \$	

Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay Owner S\$ 3500/ comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

Own Vehicle Damage

Hirer is responsible for the first \$ 3500/ excess for collision/damage to first party, (i.e.) NATIONAL AUTOMOBILE SERVICE (including windscreen) plus loss of earnings while damaged vehicle is under repair.

Authorised Driver

Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

Driver Not Cover By Insurance

General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.

Deposit (Refundable):

Sub-Total:

Balance To Pay: 1440/

PETROL/DIESEL AT YOUR OWN EXPENSE
FOR LOCAL USE ONLY

NATIONAL AUTOMOBILE SERVICE

Authorised Signature

Hirer's Signature

Claim Notification - ACCIDENT INVOLVING SMA 1967U(AIG) AND GBK 5275J AT/ALONG BUKIT BATOK WEST AVE 6 ON 26/06/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 2/7/2021 9:15 AM

To: CYNCHG2000@YAHOO.CA <CYNCHG2000@YAHOO.CA>

02 July 2021

Ms Ow Lay Ha Cynthia

[By Email Only]

Dear Sir/Madam,

You Ref: SMA1967U

Our Ref: CC4/AIG21007137/Kpa3

ACCIDENT INVOLVING SMA 1967U(AIG) AND GBK 5275J AT/ALONG BUKIT BATOK WEST AVE 6 ON 26/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBK5275J against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle had collided onto third party stationary vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Jun 2021 14:19	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	29 Jun 2021 14:19	Clm Veh Model Changed	(201011) TOYOTA HIACE 3.0 D (M).	[A] HOW MEI KWAN
3	29 Jun 2021 14:19	Clm Created	Reg No: GBK5275J. Acct Date: 2021/06/26. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cheng Hoe Motor Pte Ltd (Yishun)	[A] HOW MEI KWAN
4	29 Jun 2021 14:19	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	29 Jun 2021 14:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/08	[A] HOW MEI KWAN
6	29 Jun 2021 14:19	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	29 Jun 2021 14:19	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	29 Jun 2021 14:19	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	29 Jun 2021 14:20	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	29 Jun 2021 14:20	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	29 Jun 2021 14:23	Clm Registration Modified	Rep:200126->200324.	[A] HOW MEI KWAN
12	29 Jun 2021 15:26	Clm Dtl Modified	Claimant's Name: - -> AIR VISION AIRCONDITIONING PTE.	[A] HOW MEI KWAN
13	29 Jun 2021 15:26	Clm Veh Model Changed	(201011) -> (204531) TOYOTA HIACE 3.0 D TURBO 5 DR (M).	[A] HOW MEI KWAN
14	01 Jul 2021 10:25	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
15	01 Jul 2021 22:52	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
16	02 Jul 2021 11:55	Video Downloaded	Downloaded Video - Accident	[I] Tan, Grace
17	25 Oct 2021 09:50	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	25 Oct 2021 09:50	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	25 Oct 2021 09:50	Clm Dtl Modified	JPJ Reg. Date: -> 2020/08/31.	[A] JOANNE LEE KHANG MIN
20	25 Oct 2021 09:50	Clm Details Notified		[A] JOANNE LEE KHANG MIN
21	27 Apr 2022 15:24	Adj Mandate Request	Cur.Req:12798.41:Liability: 100%(B22) *Quantum: (a)CORw/GST: \$11,596.41 + (b)LOR(12days x \$100.00): \$1,200.00 + (c)Search fee: \$2.00 = Total: \$12,798.41 *11 recommendation repair days + 1Sunday = 12days *For your approval please.	[A] CHEW HSIAO TONG
22	11 May 2022 09:34	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
23	11 May 2022 09:34	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
24	11 May 2022 09:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/08. Mandate Remarks: Hi Hsiao Tong, can you advise if wheel alignment necessary and provide the relevant docs. Separately, any photos of the rear RH wheel house cover & rear bumper mudflap changed?	[I] Tan, Bennie-WZ
25	11 May 2022 09:48	Adj Mandate Set	Maintained:Hi Hsiao Tong, can you advise if wheel alignment necessary and provide the relevant docs. Separately, any photos of the rear RH wheel house cover & rear bumper mudflap changed?	[I] Tan, Bennie-WZ
26	21 Mar 2023 11:11	Video Downloaded	Downloaded Video - Accident	[I] Chew, Yvonne

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	21 Mar 2023 11:12	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
28	30 Mar 2023 09:49	Adj Mandate Request	Cur.Req:12734.21:Liability: 100% *Quantum: \$12,734.21(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
29	18 Apr 2023 09:16	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
30	18 Apr 2023 09:24	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2021/07/08. Mandate Remarks: please proceed with settlement @ \$12,734.21 [COR-\$11,532.21 LOR-\$1200 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
31	18 Apr 2023 09:24	Adj Mandate Set	Approved:12734.21:please proceed with settlement @ \$12,734.21 [COR-\$11,532.21 LOR-\$1200 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
32	12 Jun 2023 08:52	Claim Offer Type Changed	Offer Type: Cost of Repairs->Contract Repair	[A] CHEW HSIAO TONG

Date From    Date To    Audit Type 

ACTIVITY				
No record				

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2704992	29 Jun 2021 14:24:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBK5275J	SMA1967U	11.00
2705239	30 Jun 2021 10:51:06	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	GBK5275J	Teo, Ericweihong	xx.xx
2735385	25 Oct 2021 09:50:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBK5275J	SMA1967U	11.00