

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2106-079

Your Ref : SMU9084J

Date : 30.June 2021

CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD9970A AND SMU9084J ON 24/06/21 08:00 AM ALONG 822 TAMPINES ST 81 LOT 12

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,722.89
2.	Loss of Rental for <u>3</u> days @ \$ <u>113.42</u> per day	\$	340.26
3.	Loss of Income for <u>3</u> days @ \$ <u>50</u> per day	\$	150.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	2,220.64

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Certificate of Insurance

Original final repair bill

Rental rate and mileage records

Authorization To Act

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9970A and SMU9084J along 822 TAMPINES ST 81 LOT 12 on 24/06/21 08:00 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 30 (day) of June 2021

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00119272000 Claim No : SNM21D203618/LKKDS
 Claimant : TRANS-CAB SERVICES PTE LTD
 Amount : S\$ 2,220.60
 SINGAPORE DOLLARS TWO THOUSAND TWO HUNDRED TWENTY AND CENTS
 SIXTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 9970A
 Insured Vehicle No. : SMU 9084J

Date of Loss : 24/06/2021
 Place of Accident : 822 TAMPINES ST 81 LOT 12

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : DANZO PTE LTD
 Driver Name : KOH JIA YU,HAZEL

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,722.89
(3) Loss of Use/Rental/Earning	S\$	490.26
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,220.60
	=====	

Claimant Name : TRANS-CAB SERVICES PTE LTD

NRIC No : 2XXXXXX878K

Signature : 

Date : 05 OCT 2021



Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: CHINA TAIPING INSURANCE (S) PTE LTD 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE ATTENTION:	INVOICE NO. : INV2106-149 DATE : 26. June 2021 REFERENCE NO : AAD2106-079 TERMS : DUE DATE : 26. June 2021 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD9970A; DOA 24.06.21(PART-BY-PART-21)	1	1,722.89	1,722.89

Total SGD Excl. GST : **1,610.18****7% GST :** **112.71******** ONE THOUSAND SEVEN HUNDRED TWENTY TWO AND EIGHTY NINE SGD ONLY ********Total SGD Incl. GST :** **1,722.89**

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

30 June, 2021

To Whom It May Concern

Dear Sir / Madam,

Accident on 24/06/21 08:00 AM at 822 TAMPINES ST 81 LOT 12

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9970A. The taxi was hired to HAR SAI CHEONG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$113.42 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

24-06-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2106-079	Accident Date 24-06-2021
6/24/2021 09:30	6/26/2021 11:00	SHD9970A

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 24 Jun 2021 / 14:04:26

Receipt Date/Time : 24 Jun 2021 / 14:04:26

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210624-001991

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - FBQ9411A				
As at 23 Jun 2021/12:17:00				
Insurance Co: FWD SINGAPORE PTE. LTD.				
1	Insurance Enquiry - FBQ9411A Enquiry Fee 20210624135731218145	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SMU9084J				
As at 24 Jun 2021/08:00:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
2	Insurance Enquiry - SMU9084J Enquiry Fee 20210624135731271288	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - GBF485D				
As at 23 Jun 2021/19:06:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
3	Insurance Enquiry - GBF485D Enquiry Fee 20210624135731310218	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SLM6972U				
As at 24 Jun 2021/08:20:00				
Insurance Co: INDIA INT'L INS PTE LTD				
4	Insurance Enquiry - SLM6972U Enquiry Fee 20210624135731364911	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	28.00	1.96	29.96
	Rounding Difference			0.01
	Total Amount Payable			29.95
Paid By				
	554827XXXXXX5467	eNETS Credit Card		29.95
	Total			29.95
	Cash Change			0.00
	Tendered Amount			29.95
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ACCIDENT INVOLVING SMU 9084J & SHD 9970A ALONG/AT 822 TAMPINES STREET 81 CARPARK ON 24/06/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 7/30/2021 8:12 PM

To: HAZELKJY@HOTMAIL.COM <HAZELKJY@HOTMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/CTI21007116/Krs3q2

DANZO PTE LTD – BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMU 9084J & SHD 9970A ALONG/AT 822 TAMPINES STREET 81 CARPARK ON 24/06/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD 9970A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as your driver was reversing and collided with Third Party's parked vehicle. Under Motor Accident Guide, Moving / Reversing vehicles must exercise greater caution than parked vehicles. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: OUR REF: SNM21D203618/C02/SMU9084J/TANKL & YOUR REF: CC3/CTI21007116/Krs3-SHD9970A, TPP ON DIRECT SETTLEMENT

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Wed 9/29/2021 4:58 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

[Confidential]

Dear Jaslin,

We refer to your email below.

Please proceed to offer up to \$2,220.64(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, August 11, 2021 8:57 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: OUR REF: SNM21D203618/C02/SMU9084J/TANKL & YOUR REF: CC3/CTI21007116/Krs3-SHD9970A, TPP ON DIRECT SETTLEMENT

[Confidential]

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Dear Sirs/Mdm,

ACCIDENT INVOLVING SMU 9084J (CTI) AND SHD 9970A (TP) ON 24/06/2021

We refer to the above matter.

We seek your approval to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$ 2,220.60 (all-in)**.

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 12,597.30	\$ 1,722.89 (\$1,610.18+ 7% GST)
2. Loss of Rental (3 days x \$113.42)	\$ 340.26	\$ 340.26 (3 days x \$113.42)
3. Loss of Income (3 days x \$50.00)	\$ 150.00	\$ 150.00 (3 days x \$50.00)
4. LTA / GIA Search Fee	\$ 7.49	\$ 7.45
Total	\$ 13,095.05	<u>\$ 2,220.60</u>

Surveyor recommended 2 days for repair + 1 PRS = 3 DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, July 26, 2021 3:26 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM21D203618/C02/SMU9084J/TANKL & YOUR REF: CC3/CTI21007116/Krs3-SHD9970A, TPP ON DIRECT SETTLEMENT

[Confidential]

Dear Jaslin,

We refer to your email below.

Attached is our insured's accident report for claim purpose and your necessary action.

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Friday, July 23, 2021 6:46 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: OUR REF: SNM21D203618/C02/SMU9084J/TANKL & YOUR REF: CC3/CTI21007116/Krs3-SHD9970A, TPP ON DIRECT SETTLEMENT

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Tuesday, June 29, 2021 3:40 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D203618/C02/SMU9084J/TANKL & YOUR REF: CC3/CTI21007116/Krs3-SHD9970A, TPP ON DIRECT SETTLEMENT

Dear Su Li,

We refer to your email below.

Our insured has not reported the accident to us.

We will inform our insured to report soonest possible for us to revert to you.

Thank you.

NOTICE :

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, June 29, 2021 3:05 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; suli@lkkauto.com; jaslinkok@lkkauto.com
Subject: OUR REF: SNM21D203618/C02/SMU9084J/TANKL & YOUR REF: CC3/CTI21007116/Krs3-SHD9970A, TPP ON DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Kah Leong,

Please **revert to LKK Auto on Direct Settlement for SHD9970A** soonest possible. (Our Insured has not filed SAS Report)

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, June 29, 2021 2:03 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMU 9084J (OI : CTI - TBA) and SHD 9970A (TP : LKK REF - CC3/CTI21007116/Krs3) on 24/06/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 9970A at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email.***

Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd