

RE: OUR REF: SNM21D203618/C02/SMU9084J/TANKL & YOUR REF: CC3/CTI21007116/Krs3-SHD9970A, TPP ON DIRECT SETTLEMENT

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Mon 7/26/2021 3:26 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

 1 attachments (761 KB)

OI SAS.pdf;

[Confidential]

Dear Jaslin,

We refer to your email below.

Attached is our insured's accident report for claim purpose and your necessary action.

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, July 23, 2021 6:46 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: OUR REF: SNM21D203618/C02/SMU9084J/TANKL & YOUR REF: CC3/CTI21007116/Krs3-SHD9970A, TPP ON DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Tuesday, June 29, 2021 3:40 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D203618/C02/SMU9084J/TANKL & YOUR REF: CC3/CTI21007116/Krs3-SHD9970A, TPP ON DIRECT SETTLEMENT

Dear Su Li,

We refer to your email below.

Our insured has not reported the accident to us.

We will inform our insured to report soonest possible for us to revert to you.

Thank you.

NOTICE :

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email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, June 29, 2021 3:05 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; suli@lkkauto.com; jaslinkok@lkkauto.com

Subject: OUR REF: SNM21D203618/C02/SMU9084J/TANKL & YOUR REF: CC3/CTI21007116/Krs3-SHD9970A, TPP ON DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Kah Leong,

Please **revert to LKK Auto on Direct Settlement for SHD9970A** soonest possible. (Our Insured has not filed SAS Report)

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, June 29, 2021 2:03 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMU 9084J (OI : CTI - TBA) and SHD 9970A (TP : LKK REF - CC3/CTI21007116/Krs3) on 24/06/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 9970A at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd