



# PREMIUM AUTOMOBILES



**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: CC3/AIG21007098/GA3 (GBH1979)**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0539/2021/NH

From  
Telephone + 65 -  
Telefax + 65 -  
Email  
Our Dept  
Our Ref

Dear Sir,

14 Dec 2021 Date

## **RE: INSURANCE CLAIM FOR SMY 2022 M - Audi Q3 SPORTBACK 1.4 TFSI S-TRONIC**

With reference to the above-mentioned vehicle, no. **SMY 2022 M**, claimant, **Ms. Seah Pei Ling, Sindee**, please find the related document per attached.

1. A copy of the Original invoice no. 85017019 – S\$ 24,371.43.
2. A copy of the Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 650.00 (S\$ 50.00 x 12 Working days + 1 Sunday)
5. A copy of the LTA search – S\$ 2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Encl  
AIG – SMY 2022 M

**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, Seah Pei Ling Sindee (the third party claimant) of \_\_\_\_\_  
25 Canberra Drive #06-52 S(768078) (address), owner of SMY2022M (vehicle no.)  
hereby authorize Premium Automobiles Pte. Ltd. ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SMY2022M that was damaged pursuant to the accident which occurred on 26/6/2021  
(date) along CTE before PIE changi exit (location) involving vehicle no/s  
GBH 1979 D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 01 (day) of 07 (month) 2021 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, Premium Automobiles Pte. Ltd. ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$ 24371.43** (Repair Cost), **S\$ 650.00** (Loss of rental/use), **S\$ 2.00** (Disbursement), for vehicle no. SMY 2022 M that was damaged pursuant to the accident which occurred on 26/6/2021 (date) along CTE before PIE changi exit (location) involving vehicle no/s GBH 1979 D. This is pursuant to the inspection conducted on 01/07/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Seah Pei Ling Sindee ("the third party claimant") of vehicle no. SMY 2022 M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMY 2022 M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28 (day) of 12 (month) 2021 (year)



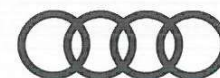
Signed by appointed surveyor



Signed by "the workshop" (with chop)



# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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AIG ASIA PACIFIC INSURANCE PTE LTD  
MOTOR CLAIM DEPT  
AIG BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120 079120

**Invoice No:** 85017019  
**Date :** 13/12/2021  
**Order :** SMY2022M  
**Term :** 30

**Account:** A0006 (T 0)  
AIG ASIA PACIFIC INSURANCE PTE LTD  
MOTOR CLAIM DEPT  
AIG BUILDING  
78 SHENTON WAY  
#07-16  
SINGAPORE 079120

**Regn No:** SMY2022M (V 47899) **Regn Date:** 16/12/2020 **Mileage:** 15756 **WIP No.:** 33072

**Model:** Q3 SPORTBACK 1.4 TFSI S tronic **Chassis:** WAUZZZF38M1042416 **Engine:** CZD C18584 **Dept:** U

You have been assisted by :- UB-Tony Foong ( 33 )

		Details	Qty	Unit Price	Amount
S	SUBLET	M: BNP - TO SUPPLY VEHICLE NUMBER PLATE (FRONT AND REAR)	120.00	1.00	120.00
S	BODYWORK	M: TO REMOVE,CHECK AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND BONNET.REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER,BONNET AND BOTH FRONT WHEEL ARCH TRIMS.	1500.00	1.00	1,500.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION.	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM,WIRE HARNESS FOR TAIL LIGHT AND REAR WIPER ASSY.	480.00	1.00	480.00
S	BODYWORK	M: TO RENEW REAR WINDSCREEN TO FACILITATE REAR LID RENEWAL	480.00	1.00	480.00
S	BODYWORK	M: TO CARRY OUT WATER SEEPAGE TEST ON REAR WINDSCREEN	150.00	1.00	150.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID.TO REPAIR REAR END PANELLING.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	1000.00	1.00	1,000.00
S	BODYWORK	M:	2050.00	1.00	2,050.00

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Invoice No: 85017019

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SINGAPORE 079120

Order : SMY2022M

Term : 30

Regn No: SMY2022M (V 47899)

Regn Date: 16/12/2020

Mileage: 15756

WIP No.: 33072

Model: Q3 SPORTBACK 1.4 TFSI S tronic

Chassis: WAUZZZF38M1042416

Engine: CZD C18584

Dept: U

You have been assisted by :- UB-Tony Foong ( 33 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	TO RESPRAY REAR BUMPER, REAR LID AND BOTH REAR WHEEL ARCH TRIM. M:	192.00	1.00	192.00
S	BODYWORK	TO CARRY OUT DIAGNOSTIC CHECK M:	200.00	1.00	200.00
S	BODYWORK	TO SUPPLY REAR WINDSCREEN SEALANT. M:	480.00	1.00	480.00
S	BODYWORK	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FORLIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO COMPONENTS. INSPECT FOR DAMAGE AND RENEW WHERE NECESSARY M:	1000.00	1.00	1,000.00
S	BODYWORK	TO CUT OUT AND WELD REAR END PANELLING. M:	780.00	1.00	780.00
Q	OTHERS	TO SUPPLY ACRYLIC SEALANT, CAVITY WAX, STONE CHIP AND METAL FILLER POWDER. M:	190.00	1.00	190.00
Q	OTHERS	TO INSTALL SOLAR FILM FOR REAR WINDSCREEN. (BY OWNER) M:	180.00	1.00	180.00
X	A83A853643 X7L	TO REAPPLY PAINT COATING ON AFFECTED AREA (BY OWNER) MOLDING (LAST) Less 020%	1.00	355.50	284.40
X	A83F853651 RU6	(A) (SK) GRILLE 8/7/21 Less 020%	1.00	1928.00	1,542.40
X	A83F853222 9B9	(SK) COVER Less 020%	1.00	243.50	194.80
X	A83F853692 9B9	009346/(V) (GER) PLATE Less 020%	1.00	243.50	194.80
X	A83F807067A GRU	009315/(V) (GER) COVER Less 020%	1.00	1634.00	1,307.20
X	A83F807434 X7L	SPOILER (LAST) Less 020%	1.00	459.00	367.20
X	A83A807309A	BRACKET-A/P GT Less 020%	1.00	650.50	520.40
X	A83F827025	LID (LAST) Less 020%	1.00	3470.00	2,776.00
X	A8D0853419F	PACKING Less 020%	1.00	18.60	14.88
X	A8V7853742 2ZZ	(SK) AUDI SIGN Less 020%	1.00	137.50	110.00
X	A8U0853741 2ZZ	INSCRIPTION 'Q3' Less 020%	1.00	98.80	79.04
X	A83F845501D NVB	REAR WINDOW (LAST) Less 020%	1.00	957.50	766.00



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Regn Date: 16/12/2020

Mileage: 15756

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Model: Q3 SPORTBACK 1.4 TFSI S tronic Chassis: WAUZZZF38M1042416

Engine: CZD C18584

Dept: U

You have been assisted by :- UB-Tony Foong ( 33 )

		Details		Qty	Unit Price	Amount
X	AD 00920002	PRIMER	Less 020%	1.00	19.70	15.76
X	A83F854871A 5FQ	(SK) SPOILER	Less 020%	1.00	211.00	168.80
X	A83F854872A 5FQ	(A) (SK) SPOILER 8/7/2	Less 020%	1.00	211.00	168.80
X	A83A945093A	(GER) TAIL LIGHT	Less 020%	1.00	925.50	740.40
X	A83A853817A GRU	(GER) COVER	Less 020%	1.00	536.00	428.80
X	A83A853818A GRU	009315/ (V) (GER) COVER	Less 020%	1.00	536.00	428.80
X	A83A853717A GRU	009315/ (V) (GER) COVER	Less 020%	1.00	536.00	428.80
X	A83A853718A GRU	(GER) OVER	Less 020%	1.00	536.00	428.80
X	A8T0827310	NUT	Less 020%	1.00	1.50	1.20
X	A8T0827310	NUT (LOC9)	Less 020%	1.00	1.50	1.20
X	A83F813307	REAR APRON-A/P GT	Less 020%	1.00	422.00	337.60
X	A83F807695	BUFFER-A/P GT	Less 020%	1.00	84.90	67.92
X	A8W6943021A	LIC PL LIG-A/P GT	Less 020%	1.00	50.20	40.16
X	A8W8827566A	(A) (SK) PUSHBUTTON-A/	Less 020%	1.00	1389.00	1,111.20
X	A3G0854719B	(A) (SK) CLIP-A/P GT-2	Less 020%	1.00	20.30	16.24
X	A1Q0803583A	(A) (SK) PLUG-A/P GT-2	Less 020%	4.00	29.20	93.44

Parts 12,635.04  
Labour 370.00  
Sublet 9,772.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 22,777.04

7% GST 1,594.39

Grand Total 24,371.43



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

## INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

GBH1979D

Date of Accident

26/06/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **15/03/2021 - 14/03/2022**Requested By ..... **FOONG CHIN FONG (PREMIUM ...**Requested Date ..... **28/06/2021 08:46**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Tuesday, 6 July 2021 12:05 PM  
**To:** bryanbeng24@gmail.com  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC3/AIG21007098/ga3 \*\*\*  
ACCIDENT INVOLVING GBH 1979D / SMY 2022M / OTHERS ON 26/06/2021 \*\*\*

**Importance:** High

Our Ref: CC3/AIG21007098/ga3

**BY EMAIL ONLY**

06 JULY 2021

**AKOYA (S) PTE LTD**  
DRIVER: NG WOEI LUEN

Dear Sir/Madam,

### **ACCIDENT INVOLVING GBH 1979D / SMY 2022M / OTHERS ON 26/06/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SMY 2022M.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

*Best Regards,*

*Cecilia Chong | Case Handler*

*LKK Auto Consultants Pte Ltd*

*Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108*





*Save the Earth. Print only when necessary.*

## Print Received Message

This mail is associated with :

**\*SMY2022M (8856354808SG)**  
**[GBH1979D]**

TP

SEAH PEI LING, SINDEE

Jun 26 2021 6:15PM

[AKOYA (S) PTE LTD]

Premium Automobiles Pte Ltd

**From**      **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **15/12/2021 09:16 AM**.

**To**         LKK\_HQ

**Subject**   **Alert - Adj Mandate Approved (S\$25023.43) - SMY2022M - Claim Handler: Loh, Chee-Heng**

Approved:25023.43.