

# PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHB8900UVC

**WITHOUT PREJUDICE**

5 August 2021

**(By Email)**

**Attn: The Motor Claims Department**

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#08-16

Singapore 079120

Dear Sir/Madam

## **ACCIDENT INVOLVING SHB8900U & SGP7593S ALONG SLE ON 27.06.21**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHB8900U**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SGP7593S** at the material time of the accident with the driver of our client's vehicle, **Mr. Teo Hock Lye**

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SGP7593S**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Incl. GST)	\$ 1,354.32
(2) Loss of Rental – 10 Days @\$42.97 per day	\$ 429.70
(3) GIA Search	\$ 2.00
	<b><u>\$ 1,786.02</u></b>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report, Police report & sketch plan of **SHB8900U**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certificate Letter
- (4) Check In/Out Voucher
- (5) GIA search

# **PREMIER AUTOMOTIVE SERVICES PTE LTD**

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: **SHB8900U/VC**

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

**Claims Department – Vincent Chua**

Email: [vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg)

DID: 65446689

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

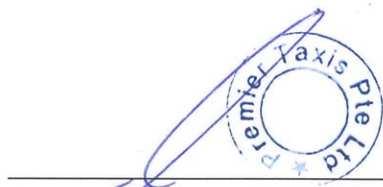
**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, PREMIER TAXIS PTE LTD (the third party claimant") of 23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443 (address), owner of SHB 8900U (vehicle no.) hereby authorize PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 8900U that was damaged pursuant to the accident which occurred on 27/06/2021 (date) along SLE - CTE (location) involving vehicle no/s SGP 7593S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 20 (day) of SEPT (month) 2021 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

This Settlement excludes any  
bodily injuries arising out of the  
above said accident and pertains  
to property damage only

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **PREMIER AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,500.00** (Global Sum) for vehicle no. **SHB 8900U** that was damaged pursuant to the accident which occurred on **27/06/2021** (date) along **SLE - CTE** (location) involving vehicle no/s **SGP 7593S**.

This is pursuant to the inspection conducted on **28/06/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **PREMIER TAXIS PTE LTD** (“the third party claimant”) of vehicle no. **SHB 8900U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 8900U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of SEPT (month) 20 21 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



PREMIER AUTOMOTIVE SERVICES PTE LTD  
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)  
TEL: 65436676 / 65436689 FAX: 62141511  
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

### TAX INVOICE

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way  
#08-16  
Singapore 079120

DATE 5-Aug-2021  
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI IONIQ REGN NO: SHB 8900 U			\$ 1,265.72
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 1,265.72
GST @ 7%				\$ 88.60
GRAND TOTAL				\$ 1,354.32



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



04 August 2021

To Whom It May Concern

Dear Sir/Madam

**CERTIFICATION LETTER**

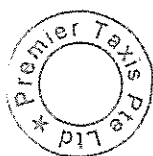
This letter serves to inform that Teo Hock Lye of NRIC Number S7008665D is a registered driver of SHB8900U. Teo Hock Lye is paying a discounted daily rental rate of \$42.97 (Inclusive of GST) on 27 Jun 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian".



Chin Bee Lian (Ms)  
Assistant Vice President  
Taxis Administration

Prepared by: Hasnah

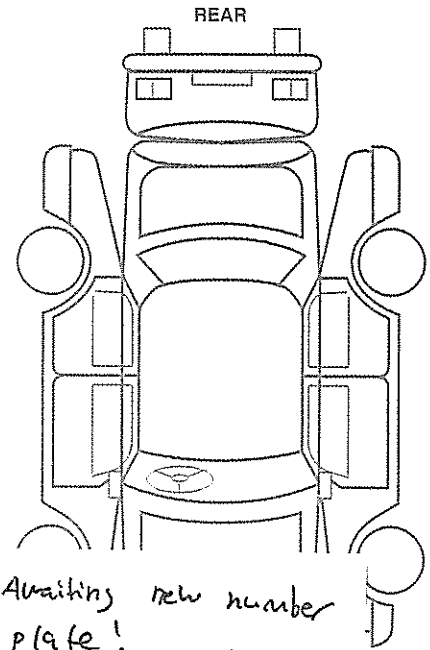
PREMIER TAXIS PTE LTD  
23 Changi South Avenue 2  
#03-02  
Singapore 486443  
Telephone: +65 6214 8880 Fax: +65 6214 0330  
[www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)  
Co. Reg. No. 200304975H



**CHECK IN / OUT VOUCHER**

DRIVER'S NAME <b>TEO HOCK LYE</b>											
NRIC <b>S 7008665D</b>	HANDPHONE <b>88336631</b>										
VEH. REGN NO. <b>SHB 8900U</b>	MAKE / MODEL <b>IONIQ</b>										
DATE IN <b>280621</b> TIME IN <b>1330</b>	DATE OUT <b>070721</b> TIME OUT <b>1145</b>										
KILOMETRES IN _____ FUEL IN <table border="1"><tr><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr></table>	E	1/4	1/2	3/4	F	KILOMETRES OUT _____ FUEL OUT <table border="1"><tr><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr></table>	E	1/4	1/2	3/4	F
E	1/4	1/2	3/4	F							
E	1/4	1/2	3/4	F							

INDICATE AREA OF DAMAGE HERE:



CURRENT LOCATION

\_\_\_\_\_

DATE / TIME TOWED IN TO WORKSHOP

\_\_\_\_\_

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

\_\_\_\_\_

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

**CHECK IN**

**CHECK OUT**

**TEO HOCK LYE**  
DRIVER'S NAME  
\_\_\_\_\_  
DRIVER'S SIGNATURE / DATE / TIME

\_\_\_\_\_  
DRIVER'S NAME  
\_\_\_\_\_  
DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY  
(PREMIER'S AUTHORISED WORKSHOP)

CHECKED OUT BY  
(PREMIER'S AUTHORISED WORKSHOP)

2 - Serious Dent  
3 - Light Scratch  
4 - Serious Scratch  
6 - Chip  
7 - Crack  
8 - Peeling

SERVICE / REPAIRS DONE	DRIVER'S REMARKS
<input type="checkbox"/> SERVICING <input type="checkbox"/> T / BELT <input type="checkbox"/> AIRCON SYSTEM <input type="checkbox"/> TURBO <input type="checkbox"/> BRAKE SYSTEM <input type="checkbox"/> CLUTCH SYSTEM <input type="checkbox"/> BULB <input type="checkbox"/> UNDER CARRIAGE <input type="checkbox"/> CPF <input type="checkbox"/> BATTERY	<input type="checkbox"/> OTHERS: <input type="checkbox"/> ACCIDENT: DATE / TIME of ACCIDENT: <b>2-40621</b> <b>TAW</b>

## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SGP7593S

Date of Accident

27/06/2021 𠄎

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **26/12/2020 - 25/12/2021**Requested By ..... **GOH WEE DEK (PREMIER AUTO...**Requested Date ..... **28/06/2021 14:11**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



**Claim Notification - ACCIDENT INVOLVING SGP 7593S(AIG) AND SHB 8900U AT/ALONG SLE TOWARDS TPE ON 27/06/2021**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 13/7/2021 11:45 AM

To: isham@irsyad.sg <isham@irsyad.sg>

13 July 2021

**Kartina Bte Kamsani**

*[By Email Only]*

Driver: Noor Isham Bin Sanif

Dear Sir/Madam,

**You Ref: SGP7593S**

**Our Ref: CC4/AIG21007093/R1ps3**

**ACCIDENT INVOLVING SGP 7593S(AIG) AND SHB 8900U AT/ALONG SLE TOWARDS TPE ON 27/06/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHB8900U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Jun 2021 16:15	<b>Clim Dtl Modified</b>	Claimant's Name: -> -.	[A] Lee Su Li
2	28 Jun 2021 16:15	<b>Clim Veh Model Changed</b>	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	28 Jun 2021 16:15	<b>Clim Created</b>	Reg No: SHB8900U. Acct Date: 2021/06/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). Workshop: Premier Automotive Services Pte Ltd (HQ)	[A] Lee Su Li
4	28 Jun 2021 16:15	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	28 Jun 2021 16:15	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/07/07	[A] Lee Su Li
6	28 Jun 2021 16:15	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	28 Jun 2021 16:15	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[A] Merimen Administrator
8	28 Jun 2021 16:15	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	28 Jun 2021 16:15	<b>Label Added</b>	(23):Express.	[A] Lee Su Li
10	28 Jun 2021 16:15	<b>Adj Adjuster Assigned</b>	[None] -> MOHD RASUL	[A] Lee Su Li
11	28 Jun 2021 16:41	<b>Clim Dtl Modified</b>	Claimant's Name: - -> PREMIER TAXIS PTE LTD.	[A] Lee Su Li
12	28 Jun 2021 16:41	<b>Clim Veh Model Changed</b>	(206086) -> (205164) HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A).	[A] Lee Su Li
13	06 Jul 2021 08:48	<b>Clim Registration Modified</b>	Acct Time:00:00:00->10:30:00.	[I] AIG OneClaim Integration User
14	13 Jul 2021 11:02	<b>Clim Registration Modified</b>	Acct Time:10:30:00->10:00:00. Pol No:2100223817-10->2100223817.	[I] Low, Xianyu
15	06 Aug 2021 11:31	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
16	06 Aug 2021 11:31	<b>Clim Dtl Modified</b>	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	06 Aug 2021 11:31	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2020/08/31.	[A] JOANNE LEE KHANG MIN
18	06 Aug 2021 11:31	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
19	11 Aug 2021 09:43	<b>Adj Mandate Request</b>	Cur Req:1528.20:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$1,354.32 + (b)LOR(4days x \$42.97): \$171.88 + (c)Search fee: \$2.00 = Total: \$1,528.20 *3 recommendation repair days + 1PRS = 4days *For your approval please.	[A] CHEW HSIAO TONG
20	14 Sep 2021 10:10	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/07/07	[I] Lee, Ming-Yao
21	14 Sep 2021 10:10	<b>Adj Mandate Set</b>	Approved:1528.20.	[I] Lee, Ming-Yao

Date From     Date To     Audit Type  

### ACTIVITY

[13/07/2021 11:32] CHEW HSIAO TONG:  
 OID DOB: 20/01/1966  
 [13/07/2021 11:32] CHEW HSIAO TONG:  
 OID DOA: 20/01/1966  
 [30/06/2021 16:47] Lee Su Li:  
 OINR \*\*\* SENT OUT FIRST NON-REPORTING LETTER

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
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					(Branch)			
2704691	28 Jun 2021 16:24:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB8900U	SGP7593S	11.00
2714908	06 Aug 2021 11:31:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB8900U	SGP7593S	11.00