

Re: Claim Notification - ACCIDENT INVOLVING SGP 7593S(AIG) AND SHB 8900U AT/ALONG SLE TOWARDS TPE ON 27/06/2021

Noorisham Sanif <isham@irsyad.sg>

Thu 15/7/2021 9:46 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Dear Ms Chew,

I did not take photos as there was no damage at all. And the driver, Mr Alex promised that he would like to settle the case privately.

I went to Comfort Delgro to make a report, and the officer in charge checked for damage and she could not find any damage on my car. The truth was even the taxi did not incur any damage. I was shocked when I found out that the taxi driver reported the case to his insurance.

Thank you

On Thu, Jul 15, 2021 at 9:21 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Dear Mr Noor Isham,

Thank you for your email.

Kindly advise if there is any accident scene photos taken by you. If so, please send us the photos for our review on damage consistency.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Noorisham Sanif <isham@irsyad.sg>
Sent: Tuesday, 13 July 2021 2:44 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: Claim Notification - ACCIDENT INVOLVING SGP 7593S(AIG) AND SHB 8900U AT/ALONG SLE TOWARDS TPE ON 27/06/2021

Dear Mr Chew Hsiao Tong,

I am Noor Isham Sanif. I do not deny there was a head to rear collision.

But there was no damage to the vehicle and the driver was not harmed.

In fact at the scene of the accident Mr Alex, the taxi SHB8900U driver agreed to that.

In fact, we agreed to settle this privately.

I was shocked when I got to know that he reported sick and went for MC due to the accident.

Furthermore, when he claimed from his insurance.

Thank you

Yours Sincerely,

Noor Isham Sanif



On Tue, Jul 13, 2021 at 11:45 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

13 July 2021

Kartina Bte Kamsani
Driver: Noor Isham Bin Sanif

[By Email Only]

Dear Sir/Madam,

You Ref: SGP7593S
Our Ref: CC4/AIG21007093/R1ps3
ACCIDENT INVOLVING SGP 7593S(AIG) AND SHB 8900U AT/ALONG SLE TOWARDS TPE ON 27/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHB8900U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

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