

**RE: SLD5963A - Own claim Our ref: M12D16052107**

WONG JOSEPHINE <josephinewong@uoi.com.sg>

Wed 11/8/2021 10:12 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>

Without Prejudice

Dear Denise

We agree with your revise amount with supplementary parts .

Please proceed.

Thanks

Notice

-

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

**Josephine Wong**

Executive

Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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**From:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>

**Sent:** Tuesday, August 10, 2021 11:56 AM

**To:** WONG JOSEPHINE <josephinewong@uoi.com.sg>

**Cc:** LEE KATIE <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>

**Subject:** Re: SLD5963A - Own claim Our ref: M12D16052107

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

Enclosed preliminary revised inclusive supplementary of vehicle SLD5963A  
Date of survey: 30/06/2021  
Number of days (estimated) : 3 days

Please let us have your approval.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Sent:** Wednesday, 30 June 2021 4:53 PM  
**To:** Denise Tay (LKKAUTO) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** FW: SLD5963A - Own claim Our ref: M12D16052107

Without Prejudice

Dear Denise

Kindly proceed with OD repair. Thanks

[Notice](#)

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

**Josephine Wong**

Executive  
Claims



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Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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**-----Original Message-----**

From: Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
Sent: Wednesday, June 30, 2021 4:14 PM  
To: Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
Cc: LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
Subject: RE: SLD5963A - Own claim

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Dear Sir/Madam,

Enclosed preliminary revised of vehicle SLD5963A Date of survey: 30/06/2021 Number of days (estimated) : 3 days

Best Regards,  
Denise Tay | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**-----Original Message-----**

From: Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
Sent: Monday, 28 June 2021 4:25 PM  
To: 'WONG JOSEPHINE' <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
Cc: 'LEE KATIE' <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
Subject: RE: SLD5963A - Own claim

Dear Sir / Mdm,

Noted with thanks.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
Sent: Monday, 28 June, 2021 4:23 PM  
To: Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
Cc: LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
Subject: RE: SLD5963A - Own claim

Havent register yet, get use vehicle no, thanks

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong  
Executive  
Claims

United Overseas Insurance Limited  
3 Anson Road, #28-01 Springleaf Tower, Singapore 079909 Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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-----Original Message-----

From: Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
Sent: Monday, June 28, 2021 3:49 PM  
To: WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
Cc: LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
Subject: RE: SLD5963A - Own claim

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Josephine,

Kindly assist to provide the claim number.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

-----Original Message-----

From: WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>

Sent: Monday, 28 June, 2021 9:23 AM

To: SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Cc: [chua.kee.sin@simedarby.com.sg](mailto:chua.kee.sin@simedarby.com.sg); LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

Subject: FW: SLD5963A - Own claim

Without Prejudice

Dear LKK

Kindly assist to survey own damage's vehicle .

Details of survey as email below . Thanks

OD Excess is \$750

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive

Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909 Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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-----Original Message-----

-----Original Message-----

From: Chua Kee Sin <[chua.kee.sin@simedarby.com.sg](mailto:chua.kee.sin@simedarby.com.sg)>  
Sent: Saturday, 26 June 2021 11:49 AM  
To: CORPORATE SERVICES <[contactus@uoi.com.sg](mailto:contactus@uoi.com.sg)>  
Cc: Cresendo Llorca Lagman <[cresendo.lagman@simedarby.com.sg](mailto:cresendo.lagman@simedarby.com.sg)>; Teng Wai Khan <[teng.wai.khan@simedarby.com.sg](mailto:teng.wai.khan@simedarby.com.sg)>; LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
Subject: SLD5963A - Own claim

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear UOI Insurance officer,

Kindly referring to the attach file for your perusal.

Vehicle car plate no SLD5963A - Own claim

Can I arrange with the customer to conduct the survey on the 30.06.2021 Wednesday?

Please confirm before I contact with the owner.

Have a nice day

Thank you  
Best regards

Chua Kee Sin  
Senior Customer Service Advisor  
Body and Paint

BMW  
Performance Motors Ltd  
Performance Munich Autos  
TEL: +65 1800 2255 269  
DDI: +65 6319 0110  
FAX: +65 6479 4601  
Mobile: +65 9116 5200  
Address : 303 Alexandra Road, Singapore 159941  
Email: [chua.kee.sin@simedarby.com.sg](mailto:chua.kee.sin@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

Sime Darby Motors  
A member of the Sime Darby Group

-----Original Message-----

From: [service.pml@simedarby.com.sg](mailto:service.pml@simedarby.com.sg) <[service.pml@simedarby.com.sg](mailto:service.pml@simedarby.com.sg)>

Sent: Saturday, 26 June 2021 11:50 am

To: Chua Kee Sin <[chua.kee.sin@simedarby.com.sg](mailto:chua.kee.sin@simedarby.com.sg)>

Subject: Message from KM\_558e

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