

To: **AIG Asia Pacific Insurance Pte. Ltd.**
78 Shenton Way
#07-16
Singapore 079120

Attn: **Motor Claims Department**

Date: 6th August 2021

Dear Sir/Madam,

Claimant: **Muhammad Firdaus Bin Selamat**
761 Choa Chu Kang North 5
#02-171 Singapore 680761

"WITHOUT PREJUDICE"

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 24/06/2021 at along PIE(Changi) after Lorong 6 Toa Payoh involving our client's vehicle registration number SMS 6919 G and vehicle registration number SMP 6853 C driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$5,700.00
2) Loss of Rental (SGD\$120.00 x 7Days)	\$840.00
3) LTA Search	\$7.45
4) Purchase of GIA Report	\$29.00

Total : **\$6,576.45**

A copy each of the following supporting documents is enclosed:

- Singapore Accident Statement
- Rental Invoice & Agreement
- LTA Search Receipt
- Purchase of GIA Report Receipt

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road
#08-1339 Singapore 470130

Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com



ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

Tel: 9450 7920

✉ zoomautowerks@gmail.com

LETTER OF AUTHORIZATION

Accident on 24/06/2021 @ 18:50 along PIE (Changi) at level 6 Toa Payoh
Involving vehicles SMS6919G and SMP6B53C

In consideration of **Zoom Autowerks Pte Ltd, 130 Bedok Reservoir Road, Eunos Spring, #08-1339 Singapore 470130**, repairing my/our motor vehicle no SMS6919G at my request, I/We, Muhammad Firdaus Bin Selamat ("the claimant") of 761 Choa Chu Kang North 5, #02-171 S(680761) (address) bearing NRIC No S8209030D the owner of motor vehicle no SMS6919G, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Zoom Autowerks Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Zoom Autowerks Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Zoom Autowerks Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Zoom Autowerks Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Zoom Autowerks Pte Ltd** shall amount to a good discharge of **Zoom Autowerks Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 24 day of 06 (month) 20 21 (year)

Signed by "the claimant"

Name: Muhammad Firdaus Bin Selamat

NRIC No: S8209030D



Signed by Zoom Autowerks Pte Ltd

Name: Elin Lai

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, ZOOM AUTOWERKS PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$6,300.00 (Global Sum) for vehicle no. SMS 6919G that was damaged pursuant to the accident which occurred on 24/06/2021 (date) along PIE (CHANGI) AFTER LOR 6 TOA PAYOH involving vehicle no/s SMP 6853C.

This is pursuant to the inspection conducted on 28/06/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MUHAMMAD FIRDAUS BIN SELAMAT ("the third party claimant") of vehicle no. SMS 6919G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMS 6919G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 (day) of 09 (month) 20 21 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

**ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

INVOICE

To: **AIG Asia Pacific Insurance Pte. Ltd.**
78 Shenton Way
#07-16
Singapore 079120

Invoice No. : ZI0000669
Date : 5/9/2021
VRN : SMS 6919 G
Make & Model : Honda Vezel
DOA : 24/6/2021
Terms : COD

	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions			5,700.00

TOTAL :	\$5,700.00
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All crossed cheques must be made to "**ZOOM AUTOWERKS PTE LTD** "

Bank Name: Oversea-Chinese Banking Corporation Ltd

Account Number: 623326998001

Paynow UEN: 201725603G



CARS FOR RENT (2016) PTE LTD

10 Kaki Bukit Ave 4 #09-60 Premier @ Kaki Bukit Singapore 415874

Tel: 6970 9119 Fax: 6970 9961

Website: www.carsforrent2016.com

No: E 18378

8MS6919G

E2107 091

OC/GST No: 201609732N

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR

Name: (as in I/C) Muhammad Firdaus Bin Selamat

NRIC/PASSPORT No: S 820 9030 D

Date of Birth: 21 Mar 1982

Address (Res): Blk 701 Choy Chu Kang North 5 #02-171 (S) 680 761

Driving Licence No: _____ D/L Type: Local / International

Issue Date: _____

Tel: (O) _____ HP 87510683

Company Name: _____

Company UEN: _____

Company Address: _____

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) _____

NRIC/PASSPORT No: _____

Date of Birth: _____

Address (Res): _____

Driving Licence No: _____ D/L Type: Local / International

Issue Date: _____

Tel: (O) _____ HP _____

VEHICLE CHECK LIST

		VEHICLE CHECK LIST			
		BACK			
INDICATE: D - DENTS S - SCRATCHES A - ACCIDENTS	RIGHT		FRONT		TOP
	LEFT				

Vehicle No: SLT 8811B Replace Veh No: _____

Mileage out: _____

Make & Model: H. ELANTRA Auto / Manual

OUT : Date 25/06/21 Time: 10.30 AM

HIRE PERIOD

OWN DAMAGE CLAIM Excess S\$ 2000

THIRD PARTY CLAIM Excess S\$ 1500

CHARGES

Daily 7 @\$ 120 per day 840 w

Weekly @\$ per week

Monthly @\$ per month

Others @\$

Delivery Service

GST

SUB-TOTAL \$

PETROL LEVEL

Out E 1/4 1/2 3/4 F

In E 1/4 1/2 3/4 F

EXTENSION

Misc.

GST

TOTAL CHARGES 840 w

Rented out by: _____

Hirer's Signature

Addition Driver's Signature _____

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

* IMPORTANT

- ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN ABOVE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVE" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARDS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	
<u>02/07</u>	<u>18W</u>				HIRER'S SIGNATURE

CARS FOR RENT (2016) PTE LTD

Mailing Address:

10 Kaki Bukit Ave 4 #09-60 Premier@Kaki Bukit, Singapore 415874

Tel Nos.: +65 6970 9119 / 6789 5155

Co. Reg'n No.: 201609732N

GST Reg'n No.: 201609732N

Tax Invoice #: E2107041

Date: 05-07-21

1

Bill To:

Zoom Autowerks

For the account of:

Muhammad Firdaus Bin Selamat

S8209030D

Blk 761 Choa Chu Kang North 5

#02-171

Ship To:

Zoom Autowerks

For the account of:

Muhammad Firdaus Bin Selamat

S8209030D

Blk 761 Choa Chu Kang North 5

#02-171

Description	Amount	Job No.
Vehicle Rental for Period 25.06.2021 to 02.07.2021 (Billing for days 7 X \$120.00/per day) (Vehicle No.: SMS6919G)	\$840.00	SLT8811B SR

Your Order #: E18378

Terms: Net 30th after

GST:

\$54.95

COMMENT

CODE

RATE

GST SALE AMOUNT

Total Inv Amt:

\$840.00

SR

7%

\$54.95

\$785.05

Amount Applied:

\$0.00

Balance Due:

\$840.00

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 25 Jun 2021 / 13:43:15

Receipt Date/Time : 25 Jun 2021 / 13:43:15

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210625-002284

Previous Receipt No. :

S/N Item Description/

Business Transaction Reference

No.

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SMP6853C

As at 24 Jun 2021/18:50:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SMP6853C

Enquiry Fee

20210625134232122127

7.00	0.49	7.49
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Sub-Total

7.00	0.49	7.49
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Total Before Rounding

7.00	0.49	7.49
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Rounding Difference

-0.04

Total Amount Payable

7.45

Paid By

dwp02ms-
-8UY407236M5821134

Credit Card 7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Date of Request: 29/06/2021

Your Ref No: SMS6919G

Zoom Autowerks Pte Ltd

Dear Sir/Madam,

Date of Accident: 24/06/2021 00:00 (SGT)

Vehicle No: SMS6919G

Place of Accident: Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (\$)	QTY	AMOUNT (\$)
SMP6853C	Singapore	(29.00)	1	(27.10)
GST Amount				(1.90)
Total Amount Due (GST Inclusive)				(29.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

Claim Notification - ACCIDENT INVOLVING SMP 6853C(AIG) AND SMS 6919G AT/ALONG PIE TOWARDS CHANGI NEAR EXIT 15 LANE 1 ON 24/06/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 2/7/2021 9:46 AM

To: CYONGKIAT@HOTMAIL.SG <CYONGKIAT@HOTMAIL.SG>

02 July 2021

Mr Cheng Yong Kiat

[By Email Only]

Dear Sir/Madam,

You Ref: SMP6853C

Our Ref: CC4/AIG21007082/Upa3

ACCIDENT INVOLVING SMP 6853C(AIG) AND SMS 6919G AT/ALONG PIE TOWARDS CHANGI NEAR EXIT 15 LANE 1 ON 24/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMS6919G against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Jun 2021 14:52	Clim Dtl Modified	Claimant's Name: -> MUHAMMAD FIRDAUS BIN SELAMAT.	[A] HOW MEI KWAN
2	28 Jun 2021 14:52	Clim Veh Model Changed	(204319) HONDA VEZEL 1.5 X (A).	[A] HOW MEI KWAN
3	28 Jun 2021 14:52	Clim Created	Reg No: SMS6919G. Acct Date: 2021/06/24. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Zoom Autowerks Pte Ltd (HQ)	[A] HOW MEI KWAN
4	28 Jun 2021 14:52	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	28 Jun 2021 14:52	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/07	[A] HOW MEI KWAN
6	28 Jun 2021 14:52	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	28 Jun 2021 14:52	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	28 Jun 2021 14:52	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	28 Jun 2021 14:54	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	28 Jun 2021 14:54	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	21 Jul 2021 23:12	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	21 Jul 2021 23:12	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	21 Jul 2021 23:12	Clim Dtl Modified	JPJ Reg. Date: -> 2020/03/10.	[A] JOANNE LEE KHANG MIN
14	21 Jul 2021 23:12	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	10 Aug 2021 11:30	Adj Mandate Request	Cur.Req:6336.45:Liability: 100%(B27) *Quantum: (a)COR: \$5,700.00 + (b)LOR(6days x \$100.00): \$60 0.00 + (c)LTA/GIA search fee: \$36.45 = Total: \$6,336.45 *5 recommendation repair days + 1PRS = 6days *For your approval please.	[A] CHEW HSIAO TONG
16	18 Aug 2021 11:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/07	[I] MdNoor, Norsiah
17	18 Aug 2021 11:29	Adj Mandate Set	Approved:6336.45.	[I] MdNoor, Norsiah

Date From Date To Audit Type

ACTIVITY

[02/07/2021 09:46] CHEW HSIAO TONG:
Called OI Mr Cheng. Confirm accident. He rear-ended TP. Informed TP claim. Aware NCD issue.
OI Email: CYONGKIAT@HOTMAIL.SG

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2704840	29 Jun 2021 10:08:59	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMS6919G	SMP6853C	11.00
2710656	21 Jul 2021 23:12:34	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMS6919G	SMP6853C	11.00

