

Our Ref : SMX8248U / TP#1362
Your Ref : SKV1983K / CC6/AIG21007075/Kra3

WITHOUT PREJUDICE

Date : 08 July 2021

AIG ASIA PACIFIC INSURANCE PTE. LTD.

AIG BUILDING

78 Shenton Way #07-16

Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SMX8248U & SKV1983K ON 24/06/2021
ALONG MIDDLE ROAD TURNING RIGHT TO PRINSEP STREET**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 3,317.00
- Loss of Use	S\$ 480.00 (\$120.00 x 04 Days)
- LTA / GIA Search	S\$ 2.00
Grand Total	S\$ 3,799.00

If you have any enquiries, please contact our representative, Mr. Joseph & Ms. Kaitlyn at 6481-1522 or email joseph@ow.sg and kaitlyn.chio@ow.sg.

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

AUTHORISATION TO ACT

I/We, ALKH ("the third party claimant") of
91 TANGLIN HALL ROAD #14-302, COMMONWEALTH VIEW S142091 (address), owner of
SMX 8248U (vehicle no.) hereby authorize OPTIMA WERKZ PTE LTD ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. SMX8248U that was damaged pursuant to the accident
which occurred on 24/06/2021 (date) along MIDDLE ROAD TURNING TO PRINCEP
STREET (location) involving vehicle no/s SKV1983K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 24 (day) of JUNE (month) 20 21 (year)



Handwritten signature of ALKH

Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **OPTIMA WERKZ PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,317.00** (Repair Cost), **S\$400.00** (~~Loss of Use/Rental~~), **S\$ 2.00** (Disbursement) for vehicle no. **SMX 8248U** that was damaged pursuant to the accident which occurred on **24/06/2021** (date) along **MIDDLE ROAD / PRINSEP ST** (location) involving vehicle no/s **SKV 1983K**. This is pursuant to the inspection conducted on **28/06/2021** (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner **ALKH** ("the third party claimant") of vehicle no. **SMX 8248U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMX 8248U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of AUGUST (month) 20 21 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Without Prejudice

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322100899
INVOICE DATE : 05/07/2021
REF : TP#1362
VEH NO. : SMX8248U
MAKE : TOYOTA
CAR MODEL : NOAH HYBRID 1.8X CVT
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	3,100.00	3,100.00

Remarks: DOA: 24/06/2021 @ 1735HRS
CLAIMANT: ALKH / LAU KHENG HWEE
TP VEHICLE: SKV1983K

*2ZR2H95211

Singapore Dollars: Three Thousand Three Hundred Seventeen Only

SUB TOTAL	SGD	3,100.00
GST 7.00%	SGD	217.00
TOTAL	SGD	3,317.00
OUTSTANDING	SGD	3,317.00

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	3,100.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

For Optima Werkz Pte Ltd


Customer Name and Signature

Authorised Signature

INSURER ENQUIRY

**Find
insurer****Vehicle reg. no.**

SKV1983K

Date of Accident24/06/2021 **Reset**% **RESULT & RECEIPT****TP Insurer Enquiry**Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **02/09/2020 - 01/09/2021**Requested By **EVE TAN (OPTIMA WERKZ PTE ...**Requested Date **25/06/2021 13:02****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

ACCIDENT INVOLVING SKV 1983K & SMX 8248U ALONG/AT MIDDLE ROAD / PRINSEP ST ON 24/06/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Thu 7/15/2021 2:41 PM

To: JEANNIE@AIA.COM.SG <JEANNIE@AIA.COM.SG>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/AIG21007075/Kra3

SEAH SUAN SIM JEANNIE – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKV 1983K & SMX 8248U ALONG/AT MIDDLE ROAD / PRINSEP ST ON 24/06/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SMX 8248U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Jun 2021 13:14	Clim Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	28 Jun 2021 13:14	Clim Veh Model Changed	(206367) TOYOTA NOAH HYBRID 1.8 X CVT (A).	[A] HOW MEI KWAN
3	28 Jun 2021 13:14	Clim Created	Reg No: SMX8248U. Acct Date: 2021/06/24. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	28 Jun 2021 13:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	28 Jun 2021 13:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/07	[A] HOW MEI KWAN
6	28 Jun 2021 13:14	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	28 Jun 2021 13:14	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Lt d. (Express)	[A] Merimen Administrator
8	28 Jun 2021 13:14	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	28 Jun 2021 13:14	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	28 Jun 2021 13:14	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	29 Jun 2021 09:16	Clim Dtl Modified	Claimant's Name: - -> ALKH.	[A] HOW MEI KWAN
12	01 Jul 2021 12:20	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
13	12 Jul 2021 09:00	Clim Registration Modified	Acct Time:17:00:00->17:35:00.	[I] AIG OneClaim Integration User
14	22 Jul 2021 16:40	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
15	03 Aug 2021 10:27	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	03 Aug 2021 10:27	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	03 Aug 2021 10:27	Clim Dtl Modified	JPJ Reg. Date: -> 2021/01/29.	[A] JOANNE LEE KHANG MIN
18	03 Aug 2021 10:27	Clim Details Notified		[A] JOANNE LEE KHANG MIN
19	05 Aug 2021 13:30	Adj Mandate Request	Cur.Req:3719.00:Lia:100%*Quantum:(a)CORw/GST:\$3,317+(b)LOU(4days x \$100):\$400+(c)GI A search fee:\$2 = Total: \$3,719.00 *Vehicle Model:TOYOTA NOAH*Recommended 4 repair day.	[A] Jaslin Kok Chin Yi
20	16 Aug 2021 10:23	Video Downloaded	Downloaded Video - Accident	[I] Yong, Joanne
21	16 Aug 2021 11:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/07/07	[I] Yong, Joanne
22	16 Aug 2021 11:46	Adj Mandate Set	Approved:3719.00.	[I] Yong, Joanne

Date From    Date To    Audit Type 

ACTIVITY

[29/06/2021 16:04] HOW MEI KWAN:
OINR. To send out first letter.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2704589	28 Jun 2021	Video Upload	Motor	AIG Asia	AIG Asia	SMX8248U	HOW MEI	xx.xx

	13:16:10			Pacific Insurance Pte. Ltd.	Pacific Insurance Pte. Ltd. (SG)		KWAN	
2704592	28 Jun 2021 13:18:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMX8248U	SKV1983K	11.00
2713938	03 Aug 2021 10:27:54	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMX8248U	SKV1983K	11.00