

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 28 June, 2021 12:04 PM
To: Lau; SUR; 'assignments'
Cc: Winnie Chai; Claims Dept of CTI
Subject: RE: SNM21D203581/C02/PC1393D/LEWLC / FW: Request for pre repair inspection for accident involving SFS735S & PC1393D (yr insured) on 25/06/2021
Attachments: GIA REPORT.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Lau <connect3lau@gmail.com>
Sent: Monday, June 28, 2021 12:02 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Winnie Chai <connect3winnie@gmail.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D203581/C02/PC1393D/LEWLC / FW: Request for pre repair inspection for accident involving SFS735S & PC1393D (yr insured) on 25/06/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Jenny,

We would like Steve (LKK) to survey the vehicle.

Thank you
Ms Lau
Tel: 8188 4136
Connect 3
566 Woodlands Road
(Mandai Estate) S 728697

On Mon, Jun 28, 2021 at 11:59 AM Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM21D203581/C02/PC1393D/lewlc

Your reference: SFS735S

Dear Sirs / Madam,

ACCIDENT INVOLVING PC1393D & SFS735S on 25/06/2021

We refer to your email of 25/06/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, June 28, 2021 11:23 AM

To: Lau <connect3lau@gmail.com>; Winnie Chai <connect3winnie@gmail.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203581/C02/PC1393D/LEWLC / FW: Request for pre repair inspection for accident involving SFS735S & PC1393D (yr insured) on 25/06/2021

Without Prejudice

Dear Jenny,

Please conduct PRS for SFS735S.

Note: officer in charge Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Lau <connect3lau@gmail.com>

Sent: Friday, 25 June 2021 5:29 PM

To: Claims Dept of CTI <claimsdept@sg.entaiping.com>; Winnie Chai (via Google Drive) <connect3winnie@gmail.com>

Subject: Request for pre repair inspection for accident involving SFS735S & PC1393D (yr insured) on 25/06/2021

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Hi,

Attached is the GIA report.

Pls kindly let us have the list of surveyors

Thank you

Ms Lau

Tel: 8188 4136

Connect 3

566 Woodlands Road

(Mandai Estate) S 728697