

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 2 July 2021 3:25 PM
To: 'Tan Kian Wei Billy'; SUR
Cc: 'Claims Dept of CTI'
Subject: RE: SNM21D203577/C02/GBE6181X/TANKW / FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SGS7676X & GBE6181X ALONG 538 HOUGANG STREET 52 CARPARK ON 23/06/2021 AT 2210HRS
Attachments: SGS7676X IA.pdf

Dear Billy,

Enclosed herewith preliminary advice of SGS 7676X.

Kindly assist to create the above claim in Merimen System.

The make & model is HONDA CITY 1.5 SV CVT.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 28 June 2021 12:03 PM
To: 'Tan Kian Wei Billy' <billy.tan@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D203577/C02/GBE6181X/TANKW / FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SGS7676X & GBE6181X ALONG 538 HOUGANG STREET 52 CARPARK ON 23/06/2021 AT 2210HRS

Dear Billy,

Thank you for the assignment.

Please be informed that vehicle not in the work shop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Monday, 28 June, 2021 11:43 AM
To: Nur Syafirah <service@z-one.com.sg>; enquiry@z-one.com.sg; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203577/C02/GBE6181X/TANKW / FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SGS7676X & GBE6181X ALONG 538 HOUGANG STREET 52 CARPARK ON 23/06/2021 AT 2210HRS

Without Prejudice

Save as to cost

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Nur Syafirah <service@z-one.com.sg>

Sent: Monday, 28 June 2021 11:27 AM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; enquiry@z-one.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D203577/C02/GBE6181X/TANKW / FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SGS7676X & GBE6181X ALONG 538 HOUGANG STREET 52 CARPARK ON 23/06/2021 AT 2210HRS

Dear Billy Tan,

Kindly appoint **Mohd Taufikh (LKK)** for the PRS.

Thank you.

Best Regards,

Nur Syafirah
Z-One Automotive Pte Ltd
1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883
Tel: 66342112 Fax: 6634 2122

On 28/6/2021 10:44 am, Tan Kian Wei Billy wrote:

[Confidential]

Without Prejudice
Save as to cost

Dear Sirs / Madam,

ACCIDENT INVOLVING GBE6181X & SGS7676X on 23/06/2021

We refer to your email of 25/06/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

- | | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 28 June 2021 10:39 AM

To: service@z-one.com.sg; enquiry@z-one.com.sg; Tan Kian Wei Billy
<billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203577/C02/GBE6181X/TANKW / FW: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SGS7676X & GBE6181X ALONG 538 HOUGANG STREET 52 CARPARK ON 23/06/2021 AT 2210HRS

Without Prejudice

Dear Billy,

Please conduct PRS for SGS7676X. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Billy Tan 63896175.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.entaiping.com%2F&data=04%7C01%7Cbilly.tan%40sg.entaiping.com%7C6722f336811f46a5020308d939ddef62%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637604447978945572%7CUnknown%7CTWFpbGZsb3d8eyJWIjo%7CiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IklhaWwiLCJXVCi6Mn0%3D%7C1000&data=wDKYpE13rWK9glkTG9d3DwwVe2DSJyJmWLU9oxKZRjU%3D&reserved=0> | FB:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchina.taipingsg%2F&data=04%7C01%7Cbilly.tan%40sg.entaiping.com%7C6722f336811f46a5020308d939ddef62%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637604447978955520%7CUnknown%7CTWFpbGZsb3d8eyJWIjo%7CiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IklhaWwiLCJXVCi6Mn0%3D%7C1000&data=4YLCMVim7TVflGy70TqCgNqKzbBjrGI6K0EhfFlm%2BDs%3D&reserved=0> | WeChat: 太平狮城
Taiping SG

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-----Original Message-----

From: Nur Syafirah <service@z-one.com.sg>

Sent: Friday, 25 June 2021 3:38 PM

To: Claims Dept of CTI <claimsdept@sg.entaiping.com>; Syafirah <enquiry@z-one.com.sg>

Subject: (DS) PRS TO BE ARRANGE @ Z-ONE KAKI BUKIT / ACCIDENT INVOLVING VEHICLES SGS7676X & GBE6181X ALONG 538 HOUGANG STREET 52 CARPARK ON 23/06/2021 AT 2210HRS

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Dear Sir /Mdm,

Kindly find the attached PRS Request & GIA Report for your kind attention.

Please do send us the list of your surveyors for us to choose.

Do revert back to us at the soonest.

For any further clarifications, kindly contact Sya @ 66342112.

Thank you!

--

Best Regards,

Nur Syafirah

Z-One Automotive Pte Ltd

1 Kaki Bukit Ave 6, #01-85/87 Autobay @ Kaki Bukit Singapore 417883

Tel: 66342112 Fax: 6634 2122