

## Meng Yan (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Monday, 28 June, 2021 11:19 AM  
**To:** Yeh Kai; Cc: candy; Irene Tan; sales@garage13.com.sg; Loo Sile  
**Cc:** assignments; Admin A  
**Subject:** FW: FW: SNM21D203540/C02/GBJ5276L/TAYHP / FW: ACCIDENT INVOLVING SMR276Y AND GBJ5276L ALONG PIE TWDS TUAS BEFORE STEVEN ON 23.6.2021

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**From:** Irene Tay  
**Sent:** Friday, June 25, 2021 12:42 PM  
**To:** Yeh Kai <seth@iaconsultingsg.com>  
**Cc:** candy <candy@iaconsultingsg.com>; Irene Tan <motor@iaconsultingsg.com>; sales@garage13.com.sg; Loo Sile <sile@iaconsultingsg.com>  
**Subject:** RE: FW: SNM21D203540/C02/GBJ5276L/TAYHP / FW: ACCIDENT INVOLVING SMR276Y AND GBJ5276L ALONG PIE TWDS TUAS BEFORE STEVEN ON 23.6.2021

Dear Sir/Mdm (IA CONSULTING),

Please let us have a copy of your client's GIA REPORT.

Aside to LKK;

Please assist to get your surveyor to liaise with the above conduct survey.

Regards,

**Irene Tay**  
Executive  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Yeh Kai <[seth@iaconsultingsg.com](mailto:seth@iaconsultingsg.com)>  
**Sent:** Friday, June 25, 2021 10:39 AM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** candy <[candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com)>; Irene Tan <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>; [sales@garage13.com.sg](mailto:sales@garage13.com.sg); Loo Sile <[sile@iaconsultingsg.com](mailto:sile@iaconsultingsg.com)>  
**Subject:** Re: FW: SNM21D203540/C02/GBJ5276L/TAYHP / FW: ACCIDENT INVOLVING SMR276Y AND GBJ5276L ALONG PIE TWDS TUAS BEFORE STEVEN ON 23.6.2021

Dear Sir/ Madam,

We refer to the above matter.

**ACCIDENT INVOLVING SMR276Y AND GBJ5276L ALONG PIE TWDS TUAS BEFORE STEVEN ON 23.6.2021**

We regret informing you that our client will not appoint any of the surveyors from your list provided in your email dated 25.6.2021.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Best regards,  
Seth Yeh Kai  
+65 6385 1171

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----- On Fri, 25 Jun 2021 07:29:28 +0800 **Irene Tay** <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)> wrote -----

Dear Sirs / Madam,

**ACCIDENT INVOLVING GBK2068K & SKB3355R on 17/11/2020**

We refer to your email .

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)

4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896116 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Irene Tay**

Executive

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, June 24, 2021 5:38 PM

**To:** Yeh Kai <[seth@iaconsultingsg.com](mailto:seth@iaconsultingsg.com)>; candy <[candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com)>; Irene Tan <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>; [sales@garage13.com.sg](mailto:sales@garage13.com.sg); Loo Sile <[sile@iaconsultingsg.com](mailto:sile@iaconsultingsg.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D203540/C02/GBJ5276L/TAYHP / FW: ACCIDENT INVOLVING SMR276Y AND GBJ5276L ALONG PIE TWDS TUAS BEFORE STEVEN ON 23.6.2021

Without Prejudice

Dear Irene,

Please conduct PRS for **SMR276Y. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge Irene Tay 63896192.

\*\*\* Kindly quote our reference number when replying.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Yeh Kai <[seth@iaconsultingsg.com](mailto:seth@iaconsultingsg.com)>  
**Sent:** Thursday, 24 June 2021 11:02 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Candy Tan <[candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com)>; Irene Tan <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>;  
Sales <[sales@garage13.com.sg](mailto:sales@garage13.com.sg)>; sile <[sile@iaconsultingsg.com](mailto:sile@iaconsultingsg.com)>  
**Subject:** ACCIDENT INVOLVING SMR276Y AND GBJ5276L ALONG PIE TWDS TUAS  
BEFORE STEVEN ON 23.6.2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,  
Seth Yeh Kai  
+65 6385 1171