

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 1 July 2021 2:36 pm
To: Shawn Chen
Cc: CT Auto Admin; CT Auto Sales; SUR
Subject: RE: Survey Vehicle GBE 8096X

Dear Shawn,

As instructed by our client, please proceed to repair the insured vehicle **GBE 8096X (Excess \$3,100/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Note: Kindly arrange our surveyor to conduct resurvey of before paint for all panels and parts.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, 30 June 2021 9:03 am
To: Shawn Chen <ctops@ctauto.com.sg>
Cc: CT Auto Admin <admin@ctauto.com.sg>; CT Auto Sales <sales@ctauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: Survey Vehicle GBE 8096X

Dear Shawn,

Please be informed that we are pending for insurance's approval. Once approve, we will send you an email.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shawn Chen <ctops@ctauto.com.sg>
Sent: Tuesday, 29 June 2021 6:22 pm
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: CT Auto Admin <admin@ctauto.com.sg>; assignments <assignments@lkkauto.com>; CT Auto Sales

<sales@ctauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: Re: Survey Vehicle GBE 8096X

Dear Ms Shiau Chan,

Can you please help to check if this vehicle is authorised to repair?

Best Regards,
CT Auto Pte Ltd
Shawn Chen

Office : 62666727 Fax : 6266-6358

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This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Please like our Facebook page at: <https://www.facebook.com/leongautogroup>

On Mon, Jun 28, 2021 at 11:15 AM Summer (LKK Auto) <admin-d@lkkauto.com> wrote:

Dear Shawn,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shawn Chen <ctops@ctauto.com.sg>

Sent: Monday, 28 June, 2021 11:03 AM

To: Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: CT Auto Admin <admin@ctauto.com.sg>; assignments@lkkauto.com; CT Auto Sales <sales@ctauto.com.sg>

Subject: Re: Survey Vehicle GBE 8096X

Dear Ms Summer,

Please refer to the attached.

Best Regards,

CT Auto Pte Ltd

Shawn Chen
Office : 62666727 Fax : 6266-6358

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On Mon, Jun 28, 2021 at 10:54 AM Summer (LKK Auto) <admin-d@lkkauto.com> wrote:

Dear Daniel,

Kindly assist to provide the GIA report thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 28 June, 2021 10:45 AM
To: 'CT Auto Admin' <admin@ctauto.com.sg>
Cc: assignments@lkkauto.com; 'CT Auto Sales' <sales@ctauto.com.sg>; 'Shawn Chen' <CTOps@ctauto.com.sg>
Subject: RE: Survey Vehicle GBE 8096X

Dear Daniel,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: CT Auto Admin <admin@ctauto.com.sg>
Sent: Monday, 28 June, 2021 10:37 AM
To: Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: assignments@lkkauto.com; CT Auto Sales <sales@ctauto.com.sg>; Shawn Chen <CTOps@ctauto.com.sg>
Subject: Re: Survey Vehicle GBE 8096X

Dear Sir/Madam,

Yes, vehicle in workshop.

Best Regards,

Daniel Tan/Cady Lee

CT Auto PTE LTD

Office: 6266-6727 Fax: 6266-6358

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On Mon, Jun 28, 2021 at 10:33 AM Summer (LKK Auto) <admin-d@lkkauto.com> wrote:

Dear Daniel,

Is the vehicle GBE 8096X in the workshop?

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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