

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 28 June, 2021 9:21 AM
To: 'Adeline Chng'; 'assignments'
Cc: 'Claims Dept of CTI'; sur@lkkauto.com
Subject: RE: SNM21D203555/C02/PC7915J/CHNGPW / FW: PRI | Our Ref: CY.SMX9259G.21.WL.wp | Yr Ref: PC7915J (DOA: 24.06.2021)

Dear Adeline,

Thank you for the assignment.

Please be informed that vehicle not in the work shop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 28 June, 2021 9:06 AM
To: winnie@yoga-legal.com; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D203555/C02/PC7915J/CHNGPW / FW: PRI | Our Ref: CY.SMX9259G.21.WL.wp | Yr Ref: PC7915J (DOA: 24.06.2021)
Importance: High

Without Prejudice

Dear Sirs

We refer to your email of 25.06.2021.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 25 June 2021 9:42 PM

To: winnie@yoga-legal.com; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203555/C02/PC7915J/CHNGPW / FW: PRI | Our Ref: CY.SMX9259G.21.WL.wp | Yr Ref: PC7915J (DOA: 24.06.2021)

Without Prejudice

Dear Adeline,

Please conduct PRS for SMX9259G. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge Adeline Chng 63896155.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: winnie@yoga-legal.com <winnie@yoga-legal.com>

Sent: Friday, 25 June 2021 12:45 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI | Our Ref: CY.SMX9259G.21.WL.wp | Yr Ref: PC7915J (DOA: 24.06.2021)

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To: China Taiping Insurance

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES SMX 9259G & PC 7915J ON 24.06.2021 @ 15:19HRS ALONG WOODLANDS AVE 9

We are instructed by Cindy Ng to notify you of a road traffic accident on 24.06.2021 involving our client's vehicle no. SMX 9259G and vehicle no. PC 7915J driven by your insured at the material time. A copy of the Singapore accident statement report is enclosed.

As the result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

At the same time, our proposed list of surveyors is appended as below:-

1. Amas Ong Poh Meng
2. Sebastian Lim

The address of our client's workshop is as follows:-

2 Kaki Bukit Avenue 2
#01 – 21 Kaki Bukit
Singapore (417921)
Contact Person : William (94557994)

Kindly contact our client's workshop before sending your appointed surveyor for the pre-repair inspection. This is to ensure that our client's vehicle is available for the said inspection.

Regards,

Winnie Phee
M/s C. YOGARAJAH LLC
883 North Bridge Road
#11-03 Southbank
Singapore 198785
Tel : (65) 6292 5838
Fax : (65) 6292 5938
(UEN No. 201333127N) (GST Reg No. 201333127N)

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