

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Jun 2021 16:57	<b>Clim Dtl Modified</b>	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	25 Jun 2021 16:57	<b>Clim Veh Model Changed</b>	(201620) TOYOTA DYNA 100 3.0 D (M).	[A] HOW MEI KWAN
3	25 Jun 2021 16:57	<b>Clim Created</b>	Reg No: GBH9285U. Acct Date: 2021/06/25. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Profi Automotive (KB)	[A] HOW MEI KWAN
4	25 Jun 2021 16:57	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Jun 2021 16:57	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/07/06	[A] HOW MEI KWAN
6	25 Jun 2021 16:57	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Jun 2021 16:57	<b>Label Added</b>	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	25 Jun 2021 16:57	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	25 Jun 2021 18:00	<b>Clim Registration Modified</b>	Pol No:->D20MFL0003256_01.	[I] Natalia Lim
10	28 Jun 2021 12:39	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] HOW MEI KWAN
11	28 Jun 2021 12:39	<b>Adj Adjuster Assigned</b>	MOHD TAUFIKH BIN HAMID -> MARCUS CHUA	[A] HOW MEI KWAN
12	28 Jun 2021 12:41	<b>Clim Dtl Modified</b>	Claimant's Name: - -> ACE RECYCLE TRADING.	[A] HOW MEI KWAN
13	28 Jun 2021 12:41	<b>Clim Veh Model Changed</b>	(201620) -> (204592) TOYOTA DYNA 150 MANUAL 3SEATER 3.0 D (M).	[A] HOW MEI KWAN
14	30 Jun 2021 10:08	<b>Video Downloaded</b>	Downloaded Video - Accident (IV)	[A] CHEW HSIAO TONG
15	30 Jun 2021 10:08	<b>Video Downloaded</b>	Downloaded Video - Accident (IV)	[A] CHEW HSIAO TONG
16	30 Jun 2021 10:12	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability:0% Remark: Seek approval to reject 3rd party claim as insured video shows that insured was driving straight, 3rd party came out from side road.	[A] CHEW HSIAO TONG
17	01 Jul 2021 08:53	<b>Video Downloaded</b>	Downloaded Video - Accident (IV)	[I] Gabriel Wee
18	01 Jul 2021 08:54	<b>Video Downloaded</b>	Downloaded Video - Accident (IV)	[I] Gabriel Wee
19	01 Jul 2021 08:54	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/07/06. Mandate Remarks: Please proceed to reject TP claim.	[I] Gabriel Wee
20	01 Jul 2021 08:54	<b>Adj Mandate Set</b>	Approved:0.00:Please proceed to reject TP claim.	[I] Gabriel Wee

Date From    Date To    Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2705108	29 Jun 2021 17:05:29	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	GBH9285U	Gabriel Wee	xx.xx
2705109	29 Jun 2021 17:05:44	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	GBH9285U	Gabriel Wee	xx.xx

7/5/2021

Merimen e-Claims

2705794	01 Jul 2021 08:50:13	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	GBH9285U	PC1020E	11.00
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## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 5 July 2021 10:55 AM  
**To:** Profi Automotive  
**Subject:** [Rejection] Your Ref: GBH9285U// LKK Ref: CC4/III21007054/Upa3 [ACCIDENT INVOLVING PC 1020E(III) AND GBH 9285U ON 25/06/2021]  
**Attachments:** Statement of PC1020E.pdf; OI Video Screenshot(PC1020E).pdf

Your Ref: **GBH9285U**  
LKK Ref: CC4/III21007054/Upa3

Without Prejudice

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING PC 1020E(III) AND GBH 9285U ON 25/06/2021**

We refer to the above matter.

Attached is a copy of our insured accident report and video screenshot for your easy reference. Based on our bus video footage, our bus was within the lane and hit by your client who was coming out from side road. We are of the view that our insured driver is not liable for the accident.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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