

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 27.07.2021

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : GBF 4114Z / GX 5752X ON 23.06.2021

We are the authorized repair workshop for the owner of motor vehicle no: **GBF 4114Z**, which was involved in the captioned accident with your insured vehicle no: **GX 5752X**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	3,745.00
2) Loss of Rental	\$	340.00
3) GIA Search Fee	\$	2.00
	<u>\$</u>	<u>4,087.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) Police Report |
| g) I/C & Driving Licence | h) Insurance Certificate |
| i) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 24/06/2021

TO : China Taipei Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. GBF 4114Z/GX 5752X

ALONG Upper Serangoon Rd
ON 23/06/2021

I/We, Hilux Renovation Contractor

of (NRIC No./ROC No.) 42230200K

of 1030 Eunos Ave 6 #01-50 Eunos Industrial Estate S(409625)

owner of vehicle no. GBF 4114Z in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle GBF 4114Z at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arise therewith.



Signature of Owner :

Name of Owner :

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00056522000 Claim No : SNM21D203587C02
Claimant : HILUX RENOVATION CONTRACTOR
Amount : S\$4,087.00
DOLLARS FOUR THOUSAND AND EIGHTY SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBF 4114Z
Insured Vehicle No. : GX 5752X

Date of Loss : 23/06/2021
Place of Accident : UPPER SERANGOON RD, SINGAPORE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or


Insured Name : FRONTBUILD ENGINEERING & CONSTRUCTION PTE LTD
Driver Name : NAGARAJAN SENTHIL

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	3,745.00
(3) Loss of Use/Rental/Earning	S\$	340.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	4,087.00

Claimant Name : HILUX RENOVATION CONTRACTOR NRIC No : 4XXXX200K

Signature :  X

Date : 10-10-2021



TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22453

Date : 27.07.2021

Vehicle No : GBF 4114Z

Make/Model : TOYOTA DYNA 3.0

Chassis/Eng# :

Accident Date : 23.06.2021

Claim No :

Reference : 0621 -22453

Policy No :

		Amount
To proceed on lump sum repair	S\$	3500.00

E. & O. E.	Total : S\$	3500.00
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GST @ 7% : S\$	245.00
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<i>Amount Due</i> : S\$	3745.00
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for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: HILUX RENOVATION CONTRACTOR

Invoice : DCR-2021-06-19

Date : 28.06.2021

Agreement No : 21850

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>GBG 6210K</u> (0621-22453)	\$ 340.00
Rental Period from <u>24.06.2021</u> to <u>28.06.2021</u> .	

E. & O. E.	Total	\$ <u>340.00</u>
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ASHLEY CHIA
for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 21850

Name Hilux Renovation Contractor (42230200K)						REG. NO.							MAKE MODEL:													
ADDRESS 1030 Eunos Ave 6						GBG 6210K							DIESEL		PETROL		E	1/4	1/2	3/4	F					
#01-50 Eunos Industrial Estate S(409625)						KM IN							DATE & TIME IN 28-06-2021 @ 11:15AM													
						KM OUT							DATE & TIME OUT 24-06-2021 @ 18:00PM													
						KM DRIVEN							TIME USED													
NAMED DRIVER Manickam Thirunavukkarasu																										
DRIVING LICENCE NO F4517477T			DATE OF EXPIRY			PLACE OF ISSUE			HOURS							@SS										
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE			4 DAYS							@SS 85.00 \$340.00										
ADD NAMED DRIVER													WEEKS							@SS						
DRIVING LICENCE NO			DATE OF EXPIRY			PLACE OF ISSUE			MONTHS							@SS										
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)							SUB-TOTAL										
IMPORTANT NOTES: This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No Service on Public Holiday and Sunday. EXCESS: Sec I - Used in S'pore Only :SGD2000 Sec II - Used in S'pore Only :SGD2000 Sec I - Used Outside S'pore Only :SGD4000 Sec II - Used Outside S'pore Only :SGD4000 W/screen Excess In S'pore: SGD100 W/screen Excess Outside S'pore: SGD200 ADDITIONAL CONDITIONS: Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above; b) holding a valid relevant class of driving license. Additional Own Damage Excess of \$51,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 65 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license. Additional All Claims excess of \$52,000 is applicable for any named/unnamed drivers who: a) is 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license. Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We/I will not be responsible for any reporting of such losses. Hirer is liable to pay first \$4000 and additional excess under section I & II in any accident plus loss of earning while damage vehicle is under repair.													TOTAL RENTAL \$340.00													
													DELIVERY FEE													
													COLLECTION FEE													
X PER DAY \$ PER WEEK \$ PER MONTH \$						BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)																				
X PER DAY \$ PER WEEK \$ PER MONTH \$						PREPAYMENT							TOTAL CHARGE													
						CHECK							DEPOSIT													
						CASH																				
						RECEIPT NO.							NETT CHARGE													
						AMOUNT DUE / REFUND																				

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES
OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X _____ X _____
DYNAMIC CAR RENTAL RENTER'S/DRIVER'S SIGNATURE

HILUX RENOVATION CONTRACTOR
(Reg. No. 42230200-K) H.D.B. Lic. HB 05-1959-H
HOON KOR CHEW HP:9858 2109
Email: hiluxreno@hotmail.com
214, 4036 Finns Ave S #01-30 Singapore 409625


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GX5752X

Date of Accident

22/06/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **09/07/2020 - 08/07/2021**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **23/06/2021 10:14**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 4 August 2021 3:34 PM
To: denise@frontbld.com.sg
Subject: ACCIDENT INVOLVING GX 5752X AND GBF 4114Z ON 23/06/2021

Our Ref: CC6/CTI21007052/Ues3

04 AUG 2021

FRONTBUILD ENGINEERING & CONSTRUCTION PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GX 5752X AND GBF 4114Z ON 23/06/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Monday, 4 October 2021 11:29 AM
To: Asher Sng (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [MANDATE REQUEST] RE: SNM21D203587C02 - Accident Involving GX 5752X and GBF 4114Z on 23/06/2021 (TP : LKK REF - CC6/CTI21007052/Ues3 - Direct Settlement)

Follow Up Flag: Follow up
Flag Status: Completed

[Confidential]

Hi Asher

We agree to offer as per your proposal

	Amount Revised
1. Cost of Repairs (with GST)	\$ 3,745.00
2. Loss of Rental (4days x \$85)	\$ 340.00 (4days x \$85)
3. LTA Search Fee	\$ 2.00
Total	\$ 4,087.00

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Thursday, September 30, 2021 9:44 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: SNM21D203587C02 - Accident Involving GX 5752X and GBF 4114Z on 23/06/2021 (TP : LKK REF - CC6/CTI21007052/Ues3 - Direct Settlement)

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Hi So Chow,

We refer to the email dated 17/08/2021.

Third party is chasing for a settlement.

Kindly let us have your approval / instruction if any.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Friday, 10 September 2021 10:11 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: SNM21D203587C02 - Accident Involving GX 5752X and GBF 4114Z on 23/06/2021 (TP : LKK REF - CC6/CTI21007052/Ues3 - Direct Settlement)

Hi So Chow,

We refer to the email dated 17/08/2021.

Third party is chasing for a settlement.

Kindly let us have your approval / instruction if any.

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Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)
Sent: Tuesday, 17 August 2021 1:35 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: SNM21D203587C02 - Accident Involving GX 5752X and GBF 4114Z on 23/06/2021 (TP : LKK REF - CC6/CTI21007052/Ues3 - Direct Settlement)

Your ref : SNM21D203587C02
Our ref : CC6/CTI21007052/Ues3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$4,087.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 11,215.74	\$ 3,745.00
2. Loss of Rental (4days x \$85)	\$ 340.00	\$ 340.00 (4days x \$85)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 11,557.74	\$ 4,087.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Monday, 2 August 2021 9:42 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D203587C02 - Accident Involving GX 5752X and GBF 4114Z on 23/06/2021 (TP : LKK REF - CC6/CTI21007052/Ues3 - Direct Settlement)

[Confidential]

Password : 21-3587

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Chee So Chow
Sent: Monday, August 2, 2021 9:42 AM
To: 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D203587C02 - Accident Involving GX 5752X and GBF 4114Z on 23/06/2021 (TP : LKK REF - CC6/CTI21007052/Ues3 - Direct Settlement)

[Confidential]

Insurer's SAS report as requested.

As report contains personal information, it will be encrypted and password will be given shortly.

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Thanks and Best Regards

Chee So Chow
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China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, July 28, 2021 12:32 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D203587C02 - RE: Direct Settlement - Accident Involving GX 5752X (OI : CTI - TBA) and GBF 4114Z (TP : LKK REF - CC6/CTI21007052/Ues3) on 23/06/2021

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Hi So Chow,

Kindly assist to check if insured reported, if so kindly forward us a copy.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Wednesday, 30 June 2021 2:43 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: SNM21D203587C02 - RE: Direct Settlement - Accident Involving GX 5752X (OI : CTI - TBA) and GBF 4114Z (TP : LKK REF - CC6/CTI21007052/Ues3) on 23/06/2021

[Confidential]

Hi Su Li

Please be advised that our insured has not reported accident.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, June 28, 2021 10:24 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving GX 5752X (OI : CTI - TBA) and GBF 4114Z (TP : LKK REF - CC6/CTI21007052/Ues3) on 23/06/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBF 4114Z at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

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