

**RE: SNM21D203587C02 - Accident Involving GX 5752X and GBF 4114Z on 23/06/2021
(TP : LKK REF - CC6/CTI21007052/Ues3 - Direct Settlement)**

Chee So Chow <sochow.chee@sg.cntaiping.com>

Mon 8/2/2021 9:42 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

 1 attachments (1,014 KB)

EncryptedFiles.zip;

[Confidential]

Insurer's SAS report as requested.

As report contains personal information, it will be encrypted and password will be given shortly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, July 28, 2021 12:32 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D203587C02 - RE: Direct Settlement - Accident Involving GX 5752X (OI : CTI - TBA) and GBF 4114Z (TP : LKK REF - CC6/CTI21007052/Ues3) on 23/06/2021

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Hi So Chow,

Kindly assist to check if insured reported, if so kindly forward us a copy.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Wednesday, 30 June 2021 2:43 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: SNM21D203587C02 - RE: Direct Settlement - Accident Involving GX 5752X (OI : CTI - TBA) and GBF 4114Z (TP : LKK REF - CC6/CTI21007052/Ues3) on 23/06/2021

[Confidential]

Hi Su Li

Please be advised that our insured has not reported accident.

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Thanks and Best Regards

Chee So Chow

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, June 28, 2021 10:24 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving GX 5752X (OI : CTI - TBA) and GBF 4114Z (TP : LKK REF - CC6/CTI21007052/Ues3) on 23/06/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBF 4114Z at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

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