

## Meng Yan (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Friday, 25 June, 2021 3:35 PM  
**To:** Claims; sur@lkkauto.com; Asia Motorsports Solution Pte Ltd; Summer (LKK Auto)  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D203496/C02/PC3202J/THAMYL / FW: PROGRESSIVE/TP/SLS 2229 C(PC 3202 J)/DOA 21.06.2021/EST \$8789.20  
**Attachments:** [Untitled]24062021114654.pdf

### Without Prejudice

Hi Peiwen

Thanks for reply

Hi LKK

Plesae conduct PRS

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

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Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims

**Sent:** Friday, June 25, 2021 1:46 PM

**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims <claims@procarcare.com.sg>

**Subject:** RE: SNM21D203496/C02/PC3202J/THAMYL / FW: PROGRESSIVE/TP/SLS 2229 C(PC 3202 J)/DOA 21.06.2021/EST \$8789.20

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Hi Marcus,

We choose Marcus Chua (LKK).

Thank You.

Regards,

**Pei Wen NG**

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)

W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



*\*With effect from 1 Sep 2018, **Progressive Automotive Pte Ltd** has been rebranded as **Progressive Car Care Pte Ltd**. You may now reach us at our new email addresses ([@procarcare.com.sg](mailto:@procarcare.com.sg)). We look forward to your continued support.*

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Friday, June 25, 2021 12:27 PM

**To:** Peiwen <[peiwen@procarcare.com.sg](mailto:peiwen@procarcare.com.sg)>; Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D203496/C02/PC3202J/THAMYL / FW: PROGRESSIVE/TP/SLS 2229 C(PC 3202 J)/DOA 21.06.2021/EST \$8789.20

**Without Prejudice**

Hi Peiwen

We have not receive your reply for the selection of surveyor.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Pauline Tham

**Sent:** Friday, June 25, 2021 8:55 AM

**To:** [peiwen@procarcare.com.sg](mailto:peiwen@procarcare.com.sg); Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D203496/C02/PC3202J/THAMYL / FW: PROGRESSIVE/TP/SLS 2229 C(PC 3202 J)/DOA 21.06.2021/EST \$8789.20

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Thursday, June 24, 2021 6:11 PM  
**To:** [peiwen@procarcare.com.sg](mailto:peiwen@procarcare.com.sg); Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D203496/C02/PC3202J/THAMYL / FW: PROGRESSIVE/TP/SLS 2229 C(PC 3202 J)/DOA 21.06.2021/EST \$8789.20

Without Prejudice

Dear Pauline,

Please conduct PRS for **SLS2229C**.

Note: officer in charge Pauline Tham 63896541.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Peiwen <[peiwen@procarcare.com.sg](mailto:peiwen@procarcare.com.sg)> **On Behalf Of** Claims

**Sent:** Thursday, 24 June 2021 11:32 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Claims <[claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)>

**Subject:** PROGRESSIVE/TP/SLS 2229 C(PC 3202 J)/DOA 21.06.2021/EST \$8789.20

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Hi Sir,

Please refer to the attached and arrange survey.

Vehicle is NOT IN workshop.

Thank You.

Regards,

**Pei Wen NG**

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)

W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



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