

**Asher Sng (LKKAuto)**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 2 July 2021 2:10 PM  
**To:** kennychan@alanutd.com  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** RE: Automatic reply: Direct Settlement - Accident Involving SKQ2682Z and GBH2557G on 22/06/2021 \*\*\* LKK REF - CC6/CTI21007041/Kea3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** kennychan@alanutd.com <kennychan@alanutd.com>

**Sent:** Friday, 2 July 2021 1:41 PM

**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

**Subject:** FW: Automatic reply: Direct Settlement - Accident Involving SKQ2682Z and GBH2557G on 22/06/2021 \*\*\*  
LKK REF - CC6/CTI21007041/Kea3

Hi Asher / Hsiao Tong

Please check any liability update ,thank you .

Regards

Kenny

Alan's United Auto Pte Ltd

64538686

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**From:** [kennychan@alanutd.com](mailto:kennychan@alanutd.com) [<mailto:kennychan@alanutd.com>]

**Sent:** Wednesday, June 30, 2021 11:10 AM

**To:** 'ashersng@lkkauto.com' <[ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)>

**Subject:** FW: Automatic reply: Direct Settlement - Accident Involving SKQ2682Z and GBH2557G on 22/06/2021 \*\*\*  
LKK REF - CC6/CTI21007041/Kea3

Hi Asher

For your necessary action ,thank you .

Regards

Kenny

Alan's United Auto Pte Ltd

64538686

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**From:** [kennychan@alanutd.com](mailto:kennychan@alanutd.com) [<mailto:kennychan@alanutd.com>]

**Sent:** Tuesday, June 29, 2021 2:07 PM

**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Automatic reply: Direct Settlement - Accident Involving SKQ2682Z and GBH2557G on 22/06/2021 \*\*\*  
LKK REF - CC6/CTI21007041/Kea3

Hi Hsiao Tong

Why liability unclear , your insured is marking a left turn when entering into the carpark service road and our client is driving straight on the service road , your insured must look for oncoming traffic on the right before he marking the left turn , please reconsider & I attached to you the accident scene photo for you .

Regards

Kenny

Alan's United Auto Pte Ltd

64538686

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Tuesday, June 29, 2021 1:32 PM  
**To:** [kennychan@alanutd.com](mailto:kennychan@alanutd.com)  
**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Automatic reply: Direct Settlement - Accident Involving SKQ2682Z and GBH2557G on 22/06/2021 \*\*\*  
LKK REF - CC6/CTI21007041/Kea3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per our principal instruction, we would like to request for evidence (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [kennychan@alanutd.com](mailto:kennychan@alanutd.com) <[kennychan@alanutd.com](mailto:kennychan@alanutd.com)>  
**Sent:** Monday, 28 June 2021 2:05 PM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** FW: Automatic reply: Direct Settlement - Accident Involving SKQ2682Z and GBH2557G on 22/06/2021 \*\*\*  
LKK REF - CC6/CTI21007041/Kea3

Dear Person in-Charge

Handler is currently on leave , please help to check liability asap ,thank you .

Regards

Kenny

Alan's united Auto Pte Ltd

64538686

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**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

**Sent:** Monday, June 28, 2021 1:37 PM

**To:** [kennychan@alanutd.com](mailto:kennychan@alanutd.com)

**Subject:** Automatic reply: Direct Settlement - Accident Involving SKQ2682Z and GBH2557G on 22/06/2021 \*\*\* LKK  
REF - CC6/CTI21007041/Kea3

Dear Sir / Madam, I currently on leave. I will attend to the matter when I am back in office. For urgent matters, please write to [cs-a@lkkauto.com](mailto:cs-a@lkkauto.com).

Thank you. Best Regards, Asher Sng | Case Handler LKK Auto Consultants