

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 25 June, 2021 2:09 PM
To: 'Tan Chew Chik Jacqueline'; 'SUR'; assignments@lkkauto.com
Cc: 'Claims Dept of CTI'
Subject: RE: SNM21D203550/C02/SJJ8800J/TANCHC / FW: Our client's vehicle no.SFM8682P (EURO); Your insured's vehicle no. SJJ8800J(CHINA) DOA 23/06/2021 - PRI

Dear Jacqueline,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 25 June, 2021 12:41 PM
To: Nancy Lam <nancy@crossbordersllc.com>; 'SUR' <sur@lkkauto.com>; assignments@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>
Subject: RE: SNM21D203550/C02/SJJ8800J/TANCHC / FW: Our client's vehicle no.SFM8682P (EURO); Your insured's vehicle no. SJJ8800J(CHINA) DOA 23/06/2021 - PRI

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Dear Nancy,

we will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Marcus conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Nancy Lam <nancy@crossbordersllc.com>
Sent: Friday, 25 June 2021 12:34 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SNM21D203550/C02/SJJ8800J/TANCHC / FW: Our client's vehicle no.SFM8682P (EURO); Your insured's vehicle no. SJJ8800J(CHINA) DOA 23/06/2021 - PRI

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Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear Jacqueline

1. We refer to your email as below .
2. We are instructed that our client has confirmed Marcus Chua (LKK) as a single joint expert.
3. Please be informed that the said vehicle can be inspected at:

Venue:	Euro Success Serv Pte Ltd
Address:	1 Kaki Bukit Ave 6
	#02-03 Autobay @ Kaki Bukit
	Singapore 417883
Contact:	Ah Huat @6742 6231/ 98289277
4. Please liaise with the above workshop.

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road

#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 25 June 2021 12:19 pm
To: Nancy Lam <nancy@crossbordersllc.com>; Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D203550/C02/SJJ8800J/TANCHC / FW: Our client's vehicle no.SFM8682P (EURO); Your insured's vehicle no. SJJ8800J(CHINA) DOA 23/06/2021 - PRI

Without Prejudice

Our reference: SNM21D203550/C02/SJJ8800J/TANCHC

Your reference: SFM8682P

Dear Sirs,

ACCIDENT INVOLVING SJJ8800J & SFM8682P ON 23/06/2021

We refer to your email of 24/06/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 25 June 2021 12:11 PM
To: Nancy Lam <nancy@crossbordersllc.com>; Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D203550/C02/SJJ8800J/TANCHC / FW: Our client's vehicle no.SFM8682P (EURO); Your insured's vehicle no. SJJ8800J(CHINA) DOA 23/06/2021 - PRI

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SFM8682P.

Note: officer in charge Jacqueline Tan 63896185.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Nancy Lam <nancy@crossbordersllc.com>

Sent: Thursday, 24 June 2021 5:25 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Hui Ting Tang <huiting@crossbordersllc.com>

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WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 24 June 2021 for your kind attention

Thank You.

Regards

Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC

133 New Bridge Road

#23-03/04/05 Chinatown Point

Singapore 059413

Tel: (65) 6438 1323

Fax: (65) 6438 2313

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