

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 28 January 2022 2:18 PM  
**To:** 'Jim Wong See Pah'  
**Subject:** RE: AIG - SHC8869Y AND SMS9250G ON 23.06.21 \*\*\* LKK REF: CC4/AIG21007030/Npa3  
**Attachments:** DV-SHC 8869Y.pdf

### Without Prejudice

Hi Mr Jim,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return together with the following document to us (LKK) for our necessary action: -

- **Authorisation to Act signed by your client.**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

***"Wishing You Happiness & Prosperity Chinese New Year 2022"***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jim Wong See Pah <jimwong@cdge.com.sg>  
**Sent:** Thursday, 27 January 2022 9:47 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** Re: AIG - SHC8869Y AND SMS9250G ON 23.06.21 \*\*\* LKK REF: CC4/AIG21007030/Npa3

Dear Ms Chew

Please process settlement in sum \$ 2100.00 to resolve our property damage claim amicably.

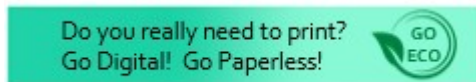
Furthermore, it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver and/or passengers.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd



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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 26 January 2022 1:21 pm

**To:** Jim Wong See Pah <[jimwong@cde.com.sg](mailto:jimwong@cde.com.sg)>

**Subject:** RE: AIG - SHC8869Y AND SMS9250G ON 23.06.21 \*\*\* LKK REF: CC4/AIG21007030/Npa3

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Without Prejudice

Dear Mr Jim,

We refer to your below email.

We have reviewed the matter and we would like to revise our offer at a global sum of **\$2,100.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**"Wishing You Happiness & Prosperity Chinese New Year 2022"**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jim Wong See Pah <[jimwong@cde.com.sg](mailto:jimwong@cde.com.sg)>

**Sent:** Thursday, 16 December 2021 11:24 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: AIG - SHC8869Y AND SMS9250G ON 23.06.21 \*\*\* LKK REF: CC4/AIG21007030/Npa3

Dear Ms Chew

The proximate cause of accident was your client changed lane without ensuring the traffic was clear.

Nonetheless, we counter propose of sum \$2250.00n to resolve our property damage claim amicably.

Please respond further.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, 16 December 2021 9:03 AM

**To:** Jim Wong See Pah <[jimwong@cde.com.sg](mailto:jimwong@cde.com.sg)>

**Subject:** RE: AIG - SHC8869Y AND SMS9250G ON 23.06.21 \*\*\* LKK REF: CC4/AIG21007030/Npa3

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## Without Prejudice

Hi Mr Jim,

Thank you for your email.

From your client video, it shows that our insured has entered the lane when your client collided onto the rear of our insured vehicle. For an amicable settlement, we are prepared to offer at a global sum of **\$2,000.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jim Wong See Pah <[jimwong@cdge.com.sg](mailto:jimwong@cdge.com.sg)>

**Sent:** Tuesday, 14 December 2021 2:28 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: AIG - SHC8869Y AND SMS9250G ON 23.06.21 \*\*\* LKK REF: CC4/AIG21007030/Npa3

Dear Ms Chew

Please find the attached video footage.

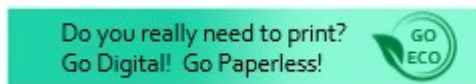
**"The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party."**

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd



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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 14 December 2021 1:11 PM

**To:** Jim Wong See Pah <[jimwong@cde.com.sg](mailto:jimwong@cde.com.sg)>

**Subject:** RE: AIG - SHC8869Y AND SMS9250G ON 23.06.21 \*\*\* LKK REF: CC4/AIG21007030/Npa3

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**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference.

We would like to request for a copy of your client's car video footage for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 26 August 2021 8:33 PM

**To:** Sabrina Tan Quee Ping <[SabrinaTan@cdge.com.sg](mailto:SabrinaTan@cdge.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Jim Wong See Pah <[jimwong@cdge.com.sg](mailto:jimwong@cdge.com.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: AIG - SHC8869Y AND SMS9250G ON 23.06.21 \*\*\* LKK REF: CC4/AIG21007030/Npa3

Dear Sabrina,

We acknowledge receipt of your email.

Our respective case handler, Hsiao Tong will look into the matter and get back to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Sabrina Tan Quee Ping [<mailto:SabrinaTan@cdge.com.sg>]

**Sent:** Thursday, August 26, 2021 4:18 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Jim Wong See Pah <[jimwong@cdge.com.sg](mailto:jimwong@cdge.com.sg)>

**Subject:** AIG - SHC8869Y AND SMS9250G ON 23.06.21

WITHOUT PREJUDICE

Dear Sirs

Attached are our LOD documents for the above subject matter.

Kindly review and settle our claims amicably with our Mr Jim Wong who is copied herein.

Tel: 6214 8374 Fax: 62141843 Email: [jimwong@cdge.com.sg](mailto:jimwong@cdge.com.sg)

Thank you

Best Regards

Sabrina Tan

Claims Department / ComfortDelGro Engineering Pte Ltd

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