

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 25 June, 2021 11:50 AM
To: 'Chee So Chow'; assignments@lkkauto.com; 'Admin A'
Cc: 'Celine Fong (LKKAuto)'
Subject: RE: SNM21D203224C02 - RE: PROGRESSIVE/TP/SLW 5432 R(SLH 9739 J)/DOA 07.06.2021/EST \$4117.90

Dear Ms Chee,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Friday, 25 June, 2021 11:28 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Subject: FW: SNM21D203224C02 - RE: PROGRESSIVE/TP/SLW 5432 R(SLH 9739 J)/DOA 07.06.2021/EST \$4117.90
Importance: High

[Confidential]

Hi Team

Please conduct survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at **6224 7175**. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims
Sent: Friday, June 25, 2021 10:06 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims <claims@procarcare.com.sg>
Subject: RE: SNM21D203224C02 - RE: PROGRESSIVE/TP/SLW 5432 R(SLH 9739 J)/DOA 07.06.2021/EST \$4117.90
Importance: High

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Hi So Chow,

LKK said they haven't receive assignment for survey.

Kindly assist to assign.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



**With effect from 1 Sep 2018, Progressive Automotive Pte Ltd has been rebranded as Progressive Car Care Pte Ltd. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*

From: Peiwen **On Behalf Of** Claims
Sent: Wednesday, June 09, 2021 9:01 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D203224C02 - RE: PROGRESSIVE/TP/SLW 5432 R(SLH 9739 J)/DOA 07.06.2021/EST \$4117.90

Hi,

We choose No 5, Adrian Ling.

Thank You.

Regards,

Pei Wen NG

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

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From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Tuesday, June 08, 2021 6:00 PM

To: Claims <claims@procarcare.com.sg>; Peiwen <peiwen@procarcare.com.sg>

Subject: SNM21D203224C02 - RE: PROGRESSIVE/TP/SLW 5432 R(SLH 9739 J)/DOA 07.06.2021/EST \$4117.90

[Confidential]

Dear Pei Wen

We refer to your email of 08.06.2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

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From: Peiwen <peiwen@procarcare.com.sg> **On Behalf Of** Claims
Sent: Tuesday, June 8, 2021 3:24 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: PROGRESSIVE/TP/SLW 5432 R(SLH 9739 J)/DOA 07.06.2021/EST \$4117.90

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Hi Sir,

Please refer to the attached and arrange survey.

Vehicle is NOT IN workshop.

Thank You.

Regards,

Pei Wen NG
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



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