

# EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD

37 LOYANG WAY SINGAPORE 508734

## Letter of Demand

WITHOUT PREJUDICE

Date: 26/07/2022

Attn: AIG Insurance Pte Ltd (Motor Claims Dept)

Dear Sir/Mdm,

We act on behalf of the owner of vehicle No: GBK1532T

Ms Pan Pacific Van & Truck Leasing Pte Ltd to claim against  
your insured vehicle no: SGM6933S on accident date  
18/06/2021

The below following is:

1) Cost of Repair = \$1,731.81

**Total = \$1,853.04 (GST 7%)**

2) Loss of use (03 days x \$70.00) = \$210.00

3) TP search (Merimen) = \$2.00

**Total = \$ 2,065.04**

Regards





**EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD**  
**37 LOYANG WAY SINGAPORE 508734**

**LETTER OF AUTHORISATION**

I, PAN PACIFIC VAN & TRUCK LEASING PTE LTD ("The Third-Party / Own  
Damage Claimant"), Reg Co No. 201511635R of NO.8 CHANG CHARN ROAD  
#04-01 LINK (THM) BUILDING SINGAPORE 159637 (Address)

of the owner of GBK1532T (Vehicle No.), hereby

authorise **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD**  
("The Workshop")

to act for me with respect to my claim for repair costs and/or rental and/or loss  
of use ("The Claim") for my vehicle no. GBK1532T that was damaged  
involving in the accident which occurred on 18/06/2021 (Date)

along/at CAIRNHILL ROAD (Location)

involving vehicle/s no. GBK1532T & SGM6933S ("The Accident").

I further authorise the workshop to settle my above-mentioned claim in a manner that  
they are deem fit and the workshop is further authorised to receive payment to  
settlement of my claim with payment cheque/s being made in favour to the  
workshop.

I further acknowledge that any settlement the workshop may reach with your  
company on my behalf is on a without prejudice and without admission of liability  
basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this on 22 (Day) of JUN (Month) 2021 (Year).

  
Signature / Company Chop



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,853.04** (Repair Cost), **S\$210.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **GBK1532T** that was damaged pursuant to the accident which occurred on **18/06/2021** (date) along **LORNIE ROAD TOWARDS ADAM ROAD (JUNCTION OF THOMSON ROAD)** (location) involving vehicle no/s **SGM6933S**. This is pursuant to the inspection conducted on **23/07/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **PAN PACIFIC VAN & TRUCK LEASING PTE LTD** (the third party claimant”) of vehicle no. **GBK1532T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBK1532T** (vehicle no.) as a result of the accident.

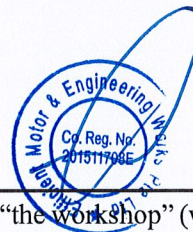
We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 1 (day) of March (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

# EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD



37 LOYANG WAY SINGAPORE 508734  
Business Registration No: 201511708E  
Tel: 6284 0827 Fax: 6341 6758

## BILL TO :

### AIG ASIA PACIFIC INSURANCE PTE LTD

NO. 78 #07-16  
SHENTON WAY AIG BUILDING  
SINGAPORE 079120  
TEL : 64193000 FAX :

## TAX INVOICE

INVOICE : EM202207-0093  
DATE : 26/07/2022  
JOB NO. : JO202107-0689  
VEH. NO. : GBK1532T  
VEH.MODEL : NV350  
MILEAGE : 22,384  
STAFF ID : JESSIE ONG  
PO NO :

NO.	ITEM CODE / REF	DESCRIPTION	QTY UNIT	U/PRICE	AMOUNT
1	COR	COST OF REPAIR DOA : 18/06/2022	1.00	1731.81	1,731.81

REMARKS : THIRD PARTY CLAIM - DOA: 18/06/2021

### AMOUNT : S\$

ONE THOUSAND EIGHT HUNDRED AND FIFTY-THREE DOLLARS AND  
FOUR CENTS ONLY

SUB TOTAL : \$ 1,731.81  
GST 7% : \$ 121.23  
TOTAL S\$ : \$ 1,853.04

### TERMS :

#### NOTES :

Terms & Conditions :

Some Products are made exclusively for off road use, we do not accept any claims/liabilities from their usage.

Do not use product except in specified car type. We reserve the rights to dispose of goods/parts unclaimed after 1 month. Efficient Motor & Engineering Works Pte Ltd WILL Not accept any claims and/or responsibility arising therefrom. Goods or Parts sold are not returnable nor refundable!

Received the above items in good order and condition.

For bank transfer please send to : UOB 451-303-014-7 current account  
Kindly make cheque payable to "EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD"

THIS IS A COMPUTER GENERATED INVOICE. NO SIGNATURE IS REQUIRED.


## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SGM6933S

Date of Accident

18/06/2021 **Reset****% RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **30/09/2020 - 29/09/2021**Requested By ..... **ONG JER SI JESSIE (EFFICIENT...**Requested Date ..... **24/06/2021 12:03****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Wednesday, 28 July 2021 2:59 PM  
**To:** angeline.sk.ho@gmail.com  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21007028/Ega3 \*\*\* ACCIDENT INVOLVING SGM 6933S & GBK 1532T ON 18/06/2021 \*\*\*

**Importance:** High

Our Ref: CC4/AIG21007028/Ega3

28 JULY 2021

**HO SOO KEAT ANGELINE**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SGM 6933S & GBK 1532T ON 18/06/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **GBK 1532T**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Jun 2021 13:32	<b>Clm Dtl Modified</b>	Claimant's Name: -> PAN PACIFIC VAN & TRUCK LEASIN.	[A] HOW MEI KWAN
2	25 Jun 2021 13:32	<b>Clm Veh Model Changed</b>	(206785) NISSAN NV350 2.5 PANEL VAN 5AT 5DR (A).	[A] HOW MEI KWAN
3	25 Jun 2021 13:32	<b>Clm Created</b>	Reg No: GBK1532T. Acct Date: 2021/06/18. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: Efficient Motor & Engineering Works Pte Ltd (HQ)	[A] HOW MEI KWAN
4	25 Jun 2021 13:32	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Jun 2021 13:32	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/07/06	[A] HOW MEI KWAN
6	25 Jun 2021 13:32	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Jun 2021 13:32	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	25 Jun 2021 13:32	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	25 Jun 2021 13:33	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	25 Jun 2021 13:33	<b>Adj Adjuster Assigned</b>	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
11	12 Aug 2021 17:48	<b>Clm Registration Modified</b>	Acct Time:17:00:00->19:00:00.	[I] AIG OneClaim Integration User
12	22 Aug 2021 21:44	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	22 Aug 2021 21:44	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	22 Aug 2021 21:44	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2020/01/29.	[A] JOANNE LEE KHANG MIN
15	22 Aug 2021 21:44	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	26 Jul 2022 17:05	<b>Adj Mandate Request</b>	Cur.Reg:2065.04:LIABILITY: 100% BOLA S15 CORw/GST: 1,853.04 + LOU(3days x \$70.00): \$210.00 + SEARCH FEE: 2.00 = 2,065.04 3 RECOMMENDED REPAIR DAYS FOR YOUR APPROVAL PLEASE	[A] Chong Pui Lin
17	26 Sep 2022 10:19	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/07/06	[I] MdNoor, Norsiah
18	26 Sep 2022 10:19	<b>Adj Mandate Set</b>	Approved:2065.04.	[I] MdNoor, Norsiah

Date From    Date To    Audit Type  

### ACTIVITY

[29/06/2021 16:07] HOW MEI KWAN:  
OINR. To send out first letter.

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2704273	25 Jun 2021 13:36:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBK1532T	SGM6933S	11.00
2718343	22 Aug 2021 21:44:39	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBK1532T	SGM6933S	11.00



