

Re: SNM20D202899/C02. FW: Our client's vehicle no.SMR1811X (EMS); Your insured's vehicle no. SJT5461X(CHINA) DOA 17/08/2020 - PRI

Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Fri 9/7/2021 3:20 PM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Tan Chew Chik Jacqueline' <jacqueline.tan@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Reports (LKKAUTO) <report@lkkauto.com>

 3 attachments (356 KB)

LKKInspection.pdf; LKKAdjustment.pdf; CTI_LKKInvoice_AC2104856.pdf;

Dear Jacqueline,

Enclosed report.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Sent: Tuesday, 6 July 2021 4:14 PM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Tan Chew Chik Jacqueline' <jacqueline.tan@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: Re: SNM20D202899/C02. FW: Our client's vehicle no.SMR1811X (EMS); Your insured's vehicle no. SJT5461X(CHINA) DOA 17/08/2020 - PRI

Dear Jacqueline,

We are in the midst of preparing the report, will submit to you once done

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Tuesday, 6 July 2021 4:12 PM

To: 'Tan Chew Chik Jacqueline' <jacqueline.tan@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Subject: RE: SNM20D202899/C02. FW: Our client's vehicle no.SMR1811X (EMS); Your insured's vehicle no. SJT5461X(CHINA) DOA 17/08/2020 - PRI

Dear Jacqueline,

Thank you for the email.

Dear Denise,

Please assist. Your ref : CS3/CTI20008597/Gtf3-1

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Monday, 5 July, 2021 7:22 PM

To: Meng Yan (LKK Auto) <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>;
assignments@lkkauto.com; sur@lkkauto.com

Subject: RE: SNM20D202899/C02. FW: Our client's vehicle no.SMR1811X (EMS); Your insured's vehicle no.
SJT5461X(CHINA) DOA 17/08/2020 - PRI

Dear Meng Yan,

Please let us have the paper survey report asap.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>

Sent: Friday, 25 June 2021 9:54 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; 'Admin A' <admin-a@lkkauto.com>;
assignments@lkkauto.com; sur@lkkauto.com

Subject: RE: SNM20D202899/C02. FW: Our client's vehicle no.SMR1811X (EMS); Your insured's vehicle no.
SJT5461X(CHINA) DOA 17/08/2020 - PRI

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, 24 June, 2021 4:48 PM

To: Admin A <admin-a@lkkauto.com>; assignments@lkkauto.com

Subject: RE: SNM20D202899/C02. FW: Our client's vehicle no.SMR1811X (EMS); Your insured's vehicle no. SJT5461X(CHINA) DOA 17/08/2020 - PRI

Dear LKK,

Please conduct paper survey for SMR1811X.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Cecilia Low

Sent: Tuesday, 18 August 2020 11:00 AM

To: Nancy Lam <nancy@crossbordersllc.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>

Subject: RE: SNM20D202899/C02. FW: Our client's vehicle no.SMR1811X (EMS); Your insured's vehicle no. SJT5461X(CHINA) DOA 17/08/2020 - PRI

Without Prejudice

Dear Sirs

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection. Kindly liaise with our appointed motor surveyor for the inspection.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Nancy Lam [<mailto:nancy@crossbordersllc.com>]

Sent: Tuesday, 18 August 2020 9:02 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>

Subject: RE: SNM20D202899/C02. FW: Our client's vehicle no.SMR1811X (EMS); Your insured's vehicle no. SJT5461X(CHINA) DOA 17/08/2020 - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear sir

1. We refer to your fax of surveyor list attachment.
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

1)	Dave Chang	Sincere Appraisal Services
2)	Ong Ah Keng Kent	KTO Automobile Assessors
3)	Alan Cheong	CL Appraiser Pte Ltd
4)	Yap Teck Chye	MC-Coy Appraiser Pte Ltd
5)	Andrew How	Prominent Appraiser Services

6)	Marc Ananda	United Appraisal and Management Pte Ltd
7)	Dennis Yap	PAL'S Appraiser Pte Ltd
8)	Yap Teck Lee	LCW Appraiser Pte Ltd
9)	Dixon Yeo	Treasure Appraiser Pte Ltd
10)	T.T. Rajan	ST Appraisal Services

4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards

Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

CONFIDENTIALITY NOTICE

This e-mail from CrossBorders LLC (including any attachment(s) to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

CrossBorders LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Monday, 17 August 2020 10:46 pm

To: Nancy Lam <nancy@crossbordersllc.com>; Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>

Subject: RE: SNM20D202899/C02. FW: Our client's vehicle no.SMR1811X (EMS); Your insured's vehicle no. SJT5461X(CHINA) DOA 17/08/2020 - PRI

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling

Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Chong Boon Sen

Sent: Monday, 17 August 2020 5:49 PM

To: Nancy Lam <nancy@crossbordersllc.com>; Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202899/SJT5461X/LOWCT / FW: Our client's vehicle no.SMR1811X (EMS); Your insured's vehicle no. SJT5461X(CHINA) DOA 17/08/2020 - PRI

Dear Cecilia,

Please conduct PRS for **SMR1811X. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Cecilia Low 63896530.

***** Kindly quote our reference number when replying.**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Nancy Lam <nancy@crossbordersllc.com>

Sent: Monday, August 17, 2020 5:29 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>

Subject: Our client's vehicle no.SMR1811X (EMS); Your insured's vehicle no. SJT5461X(CHINA) DOA
17/08/2020 - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 17 August 2020 for your kind attention

Thank You.

Regards

Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC

133 New Bridge Road

#23-03/04/05 Chinatown Point

Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

CONFIDENTIALITY NOTICE

This e-mail from CrossBorders LLC (including any attachment(s) to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

CrossBorders LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL