

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Thursday, 23 February 2023 6:37 PM
To: 'Chee So Chow'
Cc: assignments; Claims Dept of CTI
Subject: RE: SNM21D203475-C2+C2 - PRE REPAIR SURVEY

Dear So Chow,

Please be informed that we are unable to conduct the inspection for GBJ 9076X after some attempts to inform workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 25 June 2021 8:59 AM
To: 'Chee So Chow' <sochow.chee@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Subject: RE: SNM21D203475-C2+C2 - PRE REPAIR SURVEY

Dear Ms Chee,

Thank you for the assignment.

Please be informed that vehicle not in the work shop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Thursday, 24 June, 2021 5:47 PM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Subject: RE: SNM21D203475-C2+C2 - PRE REPAIR SURVEY

[Confidential]

Hi Team

Please arrange survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: ppemclaims@gmail.com <ppemclaims@gmail.com>
Sent: Thursday, June 24, 2021 11:26 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Jessie' <jessie.ong@panpacificleasing.com.sg>; ezel@panpacificleasing.com.sg;
andrew.goh@panpacificleasing.com.sg; ppemclaims@gmail.com
Subject: RE: SNM21D203475C02 - SURVEY INVITATION FOR ACCIDENT ON 18/06/2021 ALONG UPPER CHANGI ROAD INVOLVING GBJ9076X & GBE5047H

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Dear Sir

Please arrange Steve Chen to survey.

Meanwhile, please advise on the liability of the accident.

Thank You.

Best Regards,
Andrew Goh
Motor Claims Officer
Tel: +65 8183 2078
Email: andrew.goh@panpacificleasing.com.sg
EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)
56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

**** As of 1 May 2020, For all Accident Claims related matters, Please email to ppemclaims@gmail.com**

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Thursday, 24 June 2021 10:44 AM

To: 'ppemclaims@gmail.com' <ppemclaims@gmail.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Jessie' <jessie.ong@panpacificleasing.com.sg>; ezel@panpacificleasing.com.sg

Subject: SNM21D203475C02 - SURVEY INVITATION FOR ACCIDENT ON 18/06/2021 ALONG UPPER CHANGI ROAD INVOLVING GBJ9076X & GBE5047H

Hi Team

We refer to your email of 23.06.2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

From: ppemclaims@gmail.com <ppemclaims@gmail.com>

Sent: Wednesday, June 23, 2021 3:56 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Jessie' <jessie.ong@panpacificleasing.com.sg>; ezel@panpacificleasing.com.sg; ppemclaims@gmail.com

Subject: SURVEY INVITATION FOR ACCIDENT ON 18/06/2021 ALONG UPPER CHANGI ROAD INVOLVING GBJ9076X & GBE5047H

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Dear Claim Officer,

We refer to the above matter. (DOA 18/06/2021)

We are the appointed repair workshop of vehicle no. **GBJ9076X**.

We understand that you are the insurer of vehicle no. **GBE5047H**.

The owner of the vehicle no. **GBJ9076X** has authorised us to carry out the repairs to their vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's authorised driver for the accident which is caused wholly and /or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damages to the vehicle prior to the commencement of the repair.

Contact Person: Jessie H/P: 8723 3003 / Ezel H/P: 8721 3003

Thank You.

Best Regards,
Andrew Goh

Motor Claims Officer

Tel: +65 8183 2078

Email: andrew.goh@panpacificleasing.com.sg

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)

56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

** As of 1 May 2020, For all Accident Claims related matters, Please email to ppemclaims@gmail.com