Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, 24 June, 2021 3:44 PM

To: AFIFAH; 'Wani'; mariah@alc.com.sg; 'linalaw alc'; SUR; 'assignments'

Cc: Claims Dept of CTI

Subject: RE: SNM21D203032/C02/SMH6066A/LEWLC / FW: PRE-REPAIR INSPECTION -

ACCIDENT INVOLVING FBB1275H AND SMH6066A ON 26.05.21

Attachments: CHINA ALC(L)2021.FBB1275H - EQUATOR BROTHERHOOD.pdf

WITHOUT PREJUDICE

Dear Sirs/ Madam,

As there is no agreement on SJE, we shall be appointing M/s LKK to survey FBB1275H.

Do ensure your client's vehicle is available for survey.

Aside to M/s LKK, please assist to arrange for the survey.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: AFIFAH <afifah@alc.com.sg> Sent: Thursday, June 24, 2021 3:39 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; 'Wani' <wani@alc.com.sg>; mariah@alc.com.sg; 'linalaw alc'

<alclinalaw@gmail.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203032/C02/SMH6066A/LEWLC / FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING

FBB1275H AND SMH6066A ON 26.05.21

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^{**} Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Without Prejudice

Dear Jenny

We reject your proposed list of surveyors and we propose this one:-

Advanced Automotive Consunitancy Pte Ltd

Mr. Low Sar Huei -- 9387 9069

Please contact the workshop directly with regards to the survey.

Thank you.

Regards,

Afifah(Ms)

Legal Secretary

Arasan Law Chambers

151 Chin Swee Road #06-08 Manhattan House SG 169876 | DID: 6835 3350 | FAX: 6835 3352 |

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From: Jenny Lew [mailto:jenny.lew@sg.cntaiping.com]

Sent: Wednesday, 2 June 2021 11:16 am

To: AFIFAH <a fifah@alc.com.sg>; 'Wani' <wani@alc.com.sg>; mariah@alc.com.sg; 'linalaw alc'

<alclinalaw@gmail.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D203032/C02/SMH6066A/LEWLC / FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING

FBB1275H AND SMH6066A ON 26.05.21

Without Prejudice

Our reference: SNM21D203032/C02/SMH6066A/lewlc

Your reference: FBB1275H

Dear Sirs / Madam,

ACCIDENT INVOLVING SMH6066A & FBB1275H on 26/05/2021

We refer to your email of 02/06/2021.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to com when you reply to us.

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Regards,

Jenny Lew

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, June 2, 2021 11:03 AM

To: AFIFAH <a in a street of the street of t

<alclinalaw@gmail.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D203032/C02/SMH6066A/LEWLC / FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING

FBB1275H AND SMH6066A ON 26.05.21

Dear Jenny,

Please conduct PRS for FBB1275H.

Note: officer in charge –Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: AFIFAH <afifah@alc.com.sg>
Sent: Wednesday, 2 June 2021 10:35 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: 'Wani' < wani@alc.com.sg>; 'Maria' < mariah@alc.com.sg>; linalaw alc < alclinalaw@gmail.com> Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING FBB1275H AND SMH6066A ON 26.05.21

Importance: High

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WITHOUT PREJUDICE

Dear Sir/Mdm

Kindly do see the attached document for the notice to insurance to conduct pre-repair survey within 2 working days pursuant to paragraph 6.2 of pre-action protocol for NIMA case.

Do assist to expedite the inspection at soonest, thank you.

Regards,

Afifah(Ms)

Legal Secretary

Arasan Law Chambers

151 Chin Swee Road #06-08 Manhattan House SG 169876 | DID: 6835 3350 | FAX: 6835 3352 |

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