

Re: AIG - SHA3306Z AND SJA4473T ON 23.06.21 LKK REF : CC4/AIG21007005/Nps3

Jim Wong See Pah <jimwong@cdge.com.sg>

Mon 13/9/2021 1:30 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

 1 attachments (9 MB)

vlc-record-2021-09-13-13h20m32s-inf1_3184_20210623_094458_l.avi-.mp4;

Dear Ms Chew

Taxi was Infront your client's vehicle that had precedence to execute a reversed parking. However, your client was impatient and chose to overtake taxi at the inner side of taxi without exercise due care. Please refer the attached video footage.

We counter propose 50/50 and please note we are prepared to escalate to GIA if amicable settlement unable to reach.

Please let us hear from you.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd

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"The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party."

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 10 September 2021 2:09 PM

To: Jim Wong See Pah <jimwong@cdge.com.sg>

Subject: Re: AIG - SHA3306Z AND SJA4473T ON 23.06.21 LKK REF : CC4/AIG21007005/Nps3

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Without Prejudice

Dear Sirs/Mdm,

Attached is a copy of our insured accident report for your easy reference.

Based on both parties' report, our driver was travelling straight while your client was reversing into a parking lot/coming out from a parking lot. We are of the view that BOLA 24 is applicable. Your client should exercise greater caution.

In view of this, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 9 September 2021 4:09 pm

To: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; jimwong@cdge.com.sg <jimwong@cdge.com.sg>

Subject: Fw: AIG - SHA3306Z AND SJA4473T ON 23.06.21 LKK REF : CC4/AIG21007005/Nps3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, CC4/AIG21007005/Nps3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>
Sent: Thursday, September 9, 2021 4:06 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Jim Wong See Pah <jimwong@cdge.com.sg>
Subject: AIG - SHA3306Z AND SJA4473T ON 23.06.21

WITHOUT PREJUDICE

Dear Sirs
M/s LKK Auto Consultants Pte Ltd

Attached are our LOD documents for the above subject matter.

Kindly review and settle our claims amicably with our Mr Jim Wong who is copied herein.
Tel: 6214 8374 Fax: 62141843 Email: jimwong@cdge.com.sg

Thank you

Best Regards

Sabrina Tan
Claims Department / ComfortDelGro Engineering Pte Ltd

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